

PUBLIC

TEXAS DEPARTMENT OF INSURANCE
HEALTH MAINTENANCE ORGANIZATIONS
FINANCIAL REPORT
SINGLE SERVICE
2019 ANNUAL INFORMATION

**TEXAS DEPARTMENT OF INSURANCE
FINANCIAL REPORT
SINGLE SERVICE
2019 ANNUAL INFORMATION**

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**Source: HMO database S1219A.xlsx
HMO Financial Statements**

Ty	TDI#	NAIC#	GRP	Company Name	Licensed	Division 1	Division 2	Division 3	Division 4	Division 5	Division 6	Division 7	Division 8	Division 9	Division 10	Division 11
28-	94478	95302		Envolve Vision of Texas (AECC Total Vision	01/08/96	Consolidated										
28-	05628	95910	0001	Aetna Dental Inc.	09/03/91	Consolidated	Texas	Maryland	Missouri	North Carolin						
28-	05288	95163		Alpha Dental Programs, Inc.	05/01/87	Consolidated	Texas	Maryland	Kentucky	Missouri	New Jersey	Ohio	Hawaii	Idaho	Indiana	Illinois
28-	94596	95387		Block Vision of Texas, Inc.	06/18/96	Consolidated										
28-	05799	95037	0901	Cigna Dental Health of Texas, Inc.	07/24/87	Consolidated										
28-	05211	95161	0666	Denticare, Inc	06/01/88	Consolidated										
28-	14640574	16106	1295	Envolve Dental of Texas	01/31/17	Consolidated										
28-	93506	64696	4506	First Continental Life & Accident Ins. Co.	06/02/88	Consolidated										
28-	95452	52556	0429	Managed Dentalguard, Inc.	10/06/95	Consolidated										
28-	94475	95247		MNM-1997, Inc.	10/06/95	Consolidated										
28-	05362	95251	0541	National Pacific Dental, Inc.	11/16/89	Consolidated	Texas	Maryland								
28-	94548	95522		Eyemed Vision Care HMO of Texas Inc.	11/06/96	Consolidated										
28-	04927	95051		Safeguard Health Plans, Inc.	01/21/88	Consolidated										
28-	96543	14387		New Era Quality Health, Inc. (Team Dental)	06/07/12	Consolidated										
28-	05263	95160		United Concordia Dental Plans of Texas	10/03/88	Consolidated										
28-	05857	95142		United Dental Care of Texas, Inc.	07/15/86	Consolidated										

*Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

COMMERCIAL PREMIUMS

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$0	\$0	\$0	\$0	\$0
Aetna Dental Inc.	Consolidated	\$39,759,711	\$35,345,806	\$32,903,689	\$30,391,289	\$35,126,179
	Texas	\$30,012,730	\$27,108,302	\$26,164,148	\$22,475,209	\$26,763,809
Alpha Dental Programs, Inc.	Consolidated	\$25,131,281	\$30,378,497	\$33,174,167	\$35,633,938	\$38,919,073
	Texas	\$19,381,297	\$23,163,273	\$24,138,233	\$25,658,393	\$28,648,345
Block Vision of Texas, Inc.	Consolidated	\$15,288,323	\$15,078,140	\$16,128,092	\$14,311,636	\$14,012,732
Cigna Dental Health of Texas, Inc.	Consolidated	\$32,017,995	\$33,672,099	\$34,175,908	\$33,822,845	\$35,675,971
Denticare, Inc	Consolidated	\$29,695,984	\$27,917,934	\$27,236,504	\$25,831,328	\$19,763,064
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	\$0	\$0
First Continental Life & Accident Ins. Co.	Consolidated	\$5,335,668	\$2,214,294	\$2,069,163	\$1,812,677	\$1,538,698
Managed Dentalguard, Inc.	Consolidated	\$9,144,281	\$10,649,820	\$11,649,162	\$10,800,293	\$10,236,240
<i>MNM-1997, Inc.</i>	Consolidated	\$5,983,629	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$15,693,183	\$10,289,113	\$8,659,118	\$5,707,132	\$5,181,162
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Safeguard Health Plans, Inc.	Consolidated	\$9,952,643	\$9,467,146	\$9,516,569	\$7,688,341	\$6,852,076
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$711,333	\$665,319	\$277,151	\$481,965	\$468,945
United Dental Care of Texas, Inc.	Consolidated	\$5,587,609	\$5,025,868	\$4,326,070	\$3,476,454	\$2,154,860
TOTAL FOR TEXAS SINGLE SERVICE		\$163,111,492	\$154,962,195	\$155,681,000	\$146,359,141	\$146,114,740
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$194,301,640	\$180,704,036	\$180,115,593	\$169,957,898	\$169,929,000

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

TOTAL REVENUES

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$43,958,242	\$48,867,569	\$57,620,245	\$68,438,842	\$78,820,818
Aetna Dental Inc.	Consolidated	\$39,760,537	\$35,346,071	\$32,903,951	\$30,391,419	\$35,126,302
	Texas	\$30,013,234	\$27,108,524	\$26,164,380	\$22,475,325	\$26,763,929
Alpha Dental Programs, Inc.	Consolidated	\$25,582,359	\$29,973,451	\$33,130,964	\$35,528,693	\$38,857,008
	Texas	\$19,807,609	\$22,812,963	\$24,162,523	\$25,605,615	\$28,623,629
Block Vision of Texas, Inc.	Consolidated	\$55,033,645	\$54,980,459	\$59,255,055	\$44,888,096	\$41,608,506
Cigna Dental Health of Texas, Inc.	Consolidated	\$32,017,995	\$33,672,099	\$34,175,908	\$33,822,845	\$35,675,971
Denticare, Inc	Consolidated	\$29,707,310	\$27,979,806	\$27,253,477	\$25,849,925	\$19,786,788
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	\$657,693	\$1,827,249
First Continental Life & Accident Ins. Co.	Consolidated	\$15,143,603	\$4,633,437	\$4,784,816	\$8,411,243	\$21,520,063
Managed Dentalguard, Inc.	Consolidated	\$9,140,900	\$10,660,862	\$11,649,183	\$10,800,115	\$10,236,338
<i>MNM-1997, Inc.</i>	Consolidated	\$6,807,706	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$15,693,183	\$10,289,113	\$8,659,118	\$5,707,132	\$5,181,162
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1,608,353	\$1,671,732	\$995,315	\$965,991	\$1,373,542
Safeguard Health Plans, Inc.	Consolidated	\$9,930,633	\$9,482,683	\$9,580,916	\$7,717,405	\$6,808,339
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$711,333	\$665,319	\$277,151	\$481,965	\$468,945
United Dental Care of Texas, Inc.	Consolidated	\$5,589,278	\$5,029,669	\$4,333,688	\$3,473,849	\$2,159,399
TOTAL FOR TEXAS SINGLE SERVICE		\$259,469,841	\$247,565,122	\$260,252,657	\$253,588,909	\$275,673,515
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$290,685,077	\$273,252,270	\$284,619,787	\$277,135,213	\$299,450,429

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

TOTAL MEDICAL & HOSPITAL EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$36,861,717	\$44,702,882	\$51,703,792	\$60,660,619	\$71,460,088
Aetna Dental Inc.	Consolidated	\$22,633,277	\$21,889,579	\$21,309,943	\$19,914,546	\$19,310,054
	Texas	\$13,451,527	\$12,928,464	\$12,540,216	\$11,529,457	\$10,799,279
Alpha Dental Programs, Inc.	Consolidated	\$14,659,773	\$19,702,379	\$21,455,424	\$21,364,727	\$24,166,976
	Texas	\$10,633,770	\$14,525,459	\$14,806,640	\$14,602,185	\$17,356,727
Block Vision of Texas, Inc.	Consolidated	\$45,603,651	\$44,310,576	\$47,035,149	\$34,503,917	\$30,128,226
Cigna Dental Health of Texas, Inc.	Consolidated	\$13,358,535	\$15,014,297	\$15,996,180	\$15,923,679	\$17,670,443
Denticare, Inc	Consolidated	\$14,569,074	\$16,306,230	\$15,295,841	\$13,257,495	\$11,163,798
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	\$602,222	\$1,748,519
First Continental Life & Accident Ins. Co.	Consolidated	\$9,280,576	\$1,527,622	\$1,630,106	\$2,784,677	\$11,917,428
Managed Dentalguard, Inc.	Consolidated	\$5,661,508	\$6,522,075	\$5,972,410	\$5,961,850	\$5,989,092
<i>MNM-1997, Inc.</i>	Consolidated	\$3,772,514	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$8,919,441	\$5,621,327	\$4,434,042	\$2,621,184	\$2,417,350
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$906,274	\$916,266	\$500,505	\$607,735	\$864,133
Safeguard Health Plans, Inc.	Consolidated	\$5,208,798	\$4,759,058	\$4,569,239	\$3,795,464	\$3,182,024
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$431,981	\$435,947	\$181,934	\$313,790	\$280,857
United Dental Care of Texas, Inc.	Consolidated	\$2,336,767	\$2,010,759	\$1,739,856	\$1,433,080	\$872,037
TOTAL FOR TEXAS SINGLE SERVICE		\$162,076,692	\$163,959,635	\$171,971,868	\$165,976,170	\$183,432,651
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$184,203,886	\$183,718,997	\$191,824,421	\$183,744,985	\$201,171,025

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

TOTAL ADMINISTRATION & OTHER EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$4,221,452	\$5,243,731	\$6,736,029	\$7,897,091	\$7,476,913
Aetna Dental Inc.	Consolidated	\$8,909,277	\$5,817,723	\$6,235,553	\$6,359,036	\$10,038,004
	Texas	\$6,706,249	\$4,448,502	\$4,819,684	\$4,639,298	\$7,846,263
Alpha Dental Programs, Inc.	Consolidated	\$4,442,648	\$5,965,126	\$6,957,514	\$7,004,649	\$7,037,361
	Texas	\$3,490,202	\$4,782,017	\$5,488,601	\$5,385,191	\$5,183,489
Block Vision of Texas, Inc.	Consolidated	\$6,861,759	\$7,783,663	\$9,270,377	\$9,243,341	\$9,971,321
Cigna Dental Health of Texas, Inc.	Consolidated	\$4,282,037	\$4,700,690	\$4,181,854	\$4,764,963	\$4,508,117
Denticare, Inc	Consolidated	\$10,981,953	\$9,731,010	\$9,521,627	\$9,921,335	\$8,262,345
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	\$74,604	\$220,243
First Continental Life & Accident Ins. Co.	Consolidated	\$12,817,021	\$6,237,385	\$4,518,506	\$5,884,084	\$9,725,395
Managed Dentalguard, Inc.	Consolidated	\$1,644,411	\$1,850,438	\$1,722,464	\$1,908,795	\$1,646,301
<i>MNM-1997, Inc.</i>	Consolidated	\$2,933,948	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$2,407,580	\$1,854,422	\$1,415,731	\$1,164,114	\$1,157,600
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$296,343	\$299,862	\$85,306	\$95,984	\$97,027
Safeguard Health Plans, Inc.	Consolidated	\$4,064,668	\$3,677,850	\$3,190,108	\$2,542,628	\$2,074,665
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$14,160	(\$7,286)	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$218,116	\$236,021	\$155,484	\$182,120	\$158,374
United Dental Care of Texas, Inc.	Consolidated	\$1,840,215	\$1,535,351	\$1,794,891	\$1,183,266	\$912,087
TOTAL FOR TEXAS SINGLE SERVICE		\$60,372,534	\$50,519,234	\$51,484,931	\$53,722,699	\$58,082,540
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$65,935,588	\$54,925,986	\$55,785,444	\$58,226,009	\$63,285,753

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

TOTAL EXPENSES

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$41,083,169	\$49,946,613	\$58,439,821	\$68,557,710	\$78,937,001
Aetna Dental Inc.	Consolidated	\$31,542,554	\$27,707,302	\$27,545,496	\$26,273,582	\$29,348,058
	Texas	\$20,157,776	\$17,376,966	\$17,359,900	\$16,168,755	\$18,645,542
Alpha Dental Programs, Inc.	Consolidated	\$19,102,421	\$25,667,505	\$28,412,938	\$28,369,376	\$31,204,337
	Texas	\$14,123,972	\$19,307,476	\$20,295,241	\$19,987,376	\$22,540,216
Block Vision of Texas, Inc.	Consolidated	\$52,465,410	\$52,094,239	\$56,305,527	\$43,747,258	\$40,099,547
Cigna Dental Health of Texas, Inc.	Consolidated	\$17,640,572	\$19,714,987	\$20,178,034	\$20,688,642	\$22,178,560
Denticare, Inc	Consolidated	\$25,551,027	\$26,037,240	\$24,817,468	\$23,178,830	\$19,426,143
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	\$676,825	\$1,968,762
First Continental Life & Accident Ins. Co.	Consolidated	\$22,097,597	\$7,765,007	\$6,148,612	\$8,668,761	\$21,642,823
Managed Dentalguard, Inc.	Consolidated	\$7,305,919	\$8,372,513	\$7,694,874	\$7,870,645	\$7,635,393
<i>MNM-1997, Inc.</i>	Consolidated	\$6,706,462	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$11,327,021	\$7,475,749	\$5,849,773	\$3,785,298	\$3,574,950
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1,202,617	\$1,216,128	\$585,811	\$703,719	\$961,160
Safeguard Health Plans, Inc.	Consolidated	\$9,273,466	\$8,436,908	\$7,759,347	\$6,338,092	\$5,256,689
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$14,160	(\$7,286)	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$650,097	\$671,968	\$337,418	\$495,910	\$439,231
United Dental Care of Texas, Inc.	Consolidated	\$4,176,982	\$3,546,110	\$3,534,747	\$2,616,346	\$1,784,124
TOTAL FOR TEXAS SINGLE SERVICE		\$222,449,226	\$214,478,869	\$223,456,800	\$219,698,869	\$241,515,191
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$250,139,474	\$238,644,983	\$247,609,866	\$241,970,995	\$264,456,778

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

NET INCOME BEFORE TAXES

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SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$2,984,912	(\$936,622)	(\$650,834)	\$96,522	\$167,442
Aetna Dental Inc.	Consolidated	\$8,312,516	\$7,795,275	\$5,476,318	\$4,188,798	\$6,262,386
	Texas	\$9,926,817	\$9,851,590	\$8,898,201	\$6,358,092	\$8,487,272
Alpha Dental Programs, Inc.	Consolidated	\$6,572,428	\$4,333,711	\$4,880,935	\$7,553,661	\$8,278,835
	Texas	\$5,571,555	\$3,598,044	\$4,030,175	\$6,012,769	\$6,712,362
Block Vision of Texas, Inc.	Consolidated	\$2,595,540	\$2,911,763	\$2,978,059	\$1,185,852	\$1,511,284
Cigna Dental Health of Texas, Inc.	Consolidated	\$14,358,044	\$13,974,527	\$14,078,286	\$13,285,784	\$13,657,823
Denticare, Inc	Consolidated	\$4,166,190	\$1,965,666	\$2,481,198	\$2,769,827	\$473,789
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	(\$18,453)	(\$134,962)
First Continental Life & Accident Ins. Co.	Consolidated	\$5,380,096	(\$3,086,874)	(\$1,325,566)	(\$187,643)	(\$82,491)
Managed Dentalguard, Inc.	Consolidated	\$1,861,778	\$2,333,010	\$4,033,344	\$3,037,025	\$2,777,957
<i>MNM-1997, Inc.</i>	Consolidated	\$107,665	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$4,393,552	\$2,846,153	\$2,850,356	\$1,987,640	\$1,681,745
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$406,287	\$457,811	\$414,674	\$272,224	\$424,916
Safeguard Health Plans, Inc.	Consolidated	\$800,175	\$1,153,996	\$1,979,594	\$1,598,672	\$1,852,806
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	(\$13,470)	\$6,774	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$49,372	(\$18,504)	(\$67,798)	(\$7,795)	\$46,376
United Dental Care of Texas, Inc.	Consolidated	\$1,439,873	\$1,524,993	\$857,496	\$928,377	\$493,372
TOTAL FOR TEXAS SINGLE SERVICE		\$49,634,834	\$33,736,174	\$37,706,829	\$35,331,252	\$36,387,946
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$53,414,958	\$35,261,679	\$37,986,062	\$36,690,491	\$37,411,278

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

AFTER TAX NET INCOME

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$1,886,769	(\$308,827)	(\$423,132)	(\$30,483)	\$124,038
Aetna Dental Inc.	Consolidated	\$5,417,801	\$5,075,153	\$4,288,781	\$3,216,809	\$5,056,871
	Texas	\$6,469,944	\$6,413,927	\$6,968,631	\$4,882,730	\$6,853,465
Alpha Dental Programs, Inc.	Consolidated	\$4,272,253	\$2,805,783	\$3,158,968	\$5,949,897	\$6,616,891
	Texas	\$3,691,518	\$2,330,520	\$2,606,399	\$4,737,434	\$5,380,532
Block Vision of Texas, Inc.	Consolidated	\$1,799,654	\$1,841,486	\$1,749,933	\$1,020,269	\$1,163,006
Cigna Dental Health of Texas, Inc.	Consolidated	\$9,136,919	\$8,882,250	\$9,150,044	\$10,369,550	\$10,790,952
Denticare, Inc	Consolidated	\$2,551,723	\$1,058,043	\$1,599,461	\$2,137,921	\$294,072
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	(\$30,479)	(\$90,827)
First Continental Life & Accident Ins. Co.	Consolidated	\$4,084,323	(\$2,037,333)	(\$874,871)	(\$148,238)	(\$65,171)
Managed Dentalguard, Inc.	Consolidated	\$1,149,606	\$1,444,502	\$2,618,991	\$2,345,758	\$2,203,359
<i>MNM-1997, Inc.</i>	Consolidated	\$71,055	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$2,758,854	\$1,757,762	\$1,857,128	\$1,536,014	\$1,289,058
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$264,245	\$297,418	\$269,576	\$215,054	\$335,659
Safeguard Health Plans, Inc.	Consolidated	\$434,515	\$630,845	\$1,338,935	\$1,231,874	\$1,474,891
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	(\$13,470)	\$6,774	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$25,942	(\$16,880)	(\$43,416)	(\$7,421)	\$36,896
United Dental Care of Texas, Inc.	Consolidated	\$890,747	\$1,052,322	\$531,295	\$734,106	\$384,741
TOTAL FOR TEXAS SINGLE SERVICE		\$32,443,490	\$21,595,047	\$25,491,846	\$27,458,074	\$28,885,613
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$34,730,936	\$22,489,298	\$25,221,693	\$28,540,631	\$29,614,436

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

TOTAL ENDING ENROLLMENT

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Envolve Vision of Texas (AECC Total Vision Health P	Consolidated	1,439,828	1,583,998	1,785,054	2,505,445	2,729,208
Aetna Dental Inc.	Consolidated	241,730	193,611	229,325	217,919	203,621
	Texas	158,097	154,441	149,143	138,422	130,063
Alpha Dental Programs, Inc.	Consolidated	173,408	213,407	218,198	229,735	328,811
	Texas	138,004	170,968	167,305	173,685	271,171
Block Vision of Texas, Inc.	Consolidated	2,248,738	3,100,594	2,928,725	1,435,826	1,192,083
Cigna Dental Health of Texas, Inc.	Consolidated	161,514	188,282	198,368	203,115	213,112
Denticare, Inc	Consolidated	225,910	214,207	208,808	193,078	68,055
Envolve Dental of Texas	Consolidated	0	0	0	3,592	5,411
First Continental Life & Accident Ins. Co.	Consolidated	60,943	63,470	63,096	56,433	135,913
Managed Dentalguard, Inc.	Consolidated	74,257	81,036	86,299	81,397	77,832
<i>MNM-1997, Inc.</i>	Consolidated	62,295	0	0	0	0
National Pacific Dental, Inc.	Consolidated	148,585	85,706	73,442	48,301	45,612
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	64,926	69,308	71,121	66,254	86,774
Safeguard Health Plans, Inc.	Consolidated	81,150	83,154	84,460	69,085	59,722
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	4,518	4,115	5,081	4,400	4,199
United Dental Care of Texas, Inc.	Consolidated	49,133	44,508	36,148	28,089	17,974
TOTAL FOR TEXAS SINGLE SERVICE		4,769,313	5,758,081	5,783,608	4,958,821	4,991,517
TOTAL FOR SINGLE SERVICE (IND WIDE)		5,036,935	5,925,396	5,988,125	5,142,669	5,168,327

* Only operates in one service area

INCOME STATEMENT DATA

2019 ANNUAL INFORMATION

CUMULATIVE MEMBER MONTHS

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	16,948,904	18,245,480	21,209,897	26,985,664	33,238,505
Aetna Dental Inc.	Consolidated	2,898,549	2,327,822	2,735,275	2,599,640	2,450,001
	Texas	1,881,412	1,861,092	1,765,643	1,656,833	1,555,230
Alpha Dental Programs, Inc.	Consolidated	2,318,242	2,533,357	2,743,257	2,856,067	3,185,343
	Texas	1,884,701	2,026,733	2,107,776	2,191,112	2,489,935
Block Vision of Texas, Inc.	Consolidated	26,901,605	29,313,261	29,605,322	21,616,941	12,118,745
Cigna Dental Health of Texas, Inc.	Consolidated	1,957,366	2,229,222	2,306,762	2,404,027	2,529,421
Denticare, Inc	Consolidated	2,735,578	2,612,940	2,536,506	2,399,830	1,768,541
Involve Dental of Texas	Consolidated	0	0	0	33,138	57,981
First Continental Life & Accident Ins. Co.	Consolidated	724,747	868,070	770,656	658,658	1,667,542
Managed Dentalguard, Inc.	Consolidated	915,221	1,058,312	1,164,520	1,082,780	1,016,076
<i>MNM-1997, Inc.</i>	Consolidated	704,346	0	0	0	0
National Pacific Dental, Inc.	Consolidated	1,828,833	1,157,950	930,788	612,321	559,611
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	779,827	823,678	839,506	815,788	1,065,344
Safeguard Health Plans, Inc.	Consolidated	1,050,310	1,026,187	1,045,360	846,001	731,651
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	50,930	50,242	33,200	55,042	51,676
United Dental Care of Texas, Inc.	Consolidated	602,646	550,873	473,395	380,317	229,061
TOTAL FOR TEXAS SINGLE SERVICE		57,137,593	60,666,090	63,858,543	61,126,131	58,519,708
TOTAL FOR SINGLE SERVICE (IND WIDE)		60,417,104	62,797,394	66,394,444	63,346,214	60,669,498

* Only operates in one service area

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

COMMERCIAL PREMIUMS

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Aetna Dental Inc.	Consolidated	\$13.72	\$15.18	\$12.03	\$11.69	\$14.34
	Texas	\$15.95	\$14.57	\$14.82	\$13.57	\$17.21
Alpha Dental Programs, Inc.	Consolidated	\$10.84	\$11.99	\$12.09	\$12.48	\$12.22
	Texas	\$10.28	\$11.43	\$11.45	\$11.71	\$11.51
Block Vision of Texas, Inc.	Consolidated	\$5.31	\$5.38	\$5.73	\$5.26	\$7.19
Cigna Dental Health of Texas, Inc.	Consolidated	\$16.36	\$15.10	\$14.82	\$14.07	\$14.10
Denticare, Inc	Consolidated	\$10.86	\$10.68	\$10.74	\$10.76	\$11.17
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
First Continental Life & Accident Ins. Co.	Consolidated	\$17.23	\$5.10	\$6.37	\$7.85	\$1.35
Managed Dentalguard, Inc.	Consolidated	\$9.99	\$10.06	\$10.00	\$9.97	\$10.07
<i>MNM-1997, Inc.</i>	Consolidated	\$18.22	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$8.58	\$8.89	\$9.30	\$9.32	\$9.26
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Safeguard Health Plans, Inc.	Consolidated	\$9.48	\$9.23	\$9.10	\$9.09	\$9.37
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$13.97	\$13.24	\$8.35	\$8.76	\$9.07
United Dental Care of Texas, Inc.	Consolidated	\$9.27	\$9.12	\$9.14	\$9.14	\$9.41
TOTAL FOR TEXAS SINGLE SERVICE		\$11.17	\$10.58	\$10.68	\$10.45	\$10.86
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$10.87	\$10.77	\$10.53	\$10.48	\$10.89

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

TOTAL REVENUE

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$2.59	\$2.68	\$2.72	\$2.54	\$2.37
Aetna Dental Inc.	Consolidated	\$13.72	\$15.18	\$12.03	\$11.69	\$14.34
	Texas	\$15.95	\$14.57	\$14.82	\$13.57	\$17.21
Alpha Dental Programs, Inc.	Consolidated	\$11.04	\$11.83	\$12.08	\$12.44	\$12.20
	Texas	\$10.51	\$11.26	\$11.46	\$11.69	\$11.50
Block Vision of Texas, Inc.	Consolidated	\$2.05	\$1.88	\$2.00	\$2.08	\$3.43
Cigna Dental Health of Texas, Inc.	Consolidated	\$16.36	\$15.10	\$14.82	\$14.07	\$14.10
Denticare, Inc	Consolidated	\$10.86	\$10.71	\$10.74	\$10.77	\$11.19
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	\$19.85	\$31.51
First Continental Life & Accident Ins. Co.	Consolidated	\$20.90	\$5.34	\$6.21	\$12.77	\$12.91
Managed Dentalguard, Inc.	Consolidated	\$9.99	\$10.07	\$10.00	\$9.97	\$10.07
<i>MNM-1997, Inc.</i>	Consolidated	\$9.67	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$8.58	\$8.89	\$9.30	\$9.32	\$9.26
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$2.06	\$2.03	\$1.19	\$1.18	\$1.29
Safeguard Health Plans, Inc.	Consolidated	\$9.45	\$9.24	\$9.17	\$9.12	\$9.31
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$13.97	\$13.24	\$8.35	\$8.76	\$9.07
United Dental Care of Texas, Inc.	Consolidated	\$9.27	\$9.13	\$9.15	\$9.13	\$9.43
TOTAL FOR TEXAS SINGLE SERVICE		\$4.54	\$4.08	\$4.08	\$4.15	\$4.71
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$4.81	\$4.35	\$4.29	\$4.37	\$4.94

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

TOTAL MEDICAL & HOSPITAL EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$2.17	\$2.45	\$2.44	\$2.25	\$2.15
Aetna Dental Inc.	Consolidated	\$7.81	\$9.40	\$7.79	\$7.66	\$7.88
	Texas	\$7.15	\$6.95	\$7.10	\$6.96	\$6.94
Alpha Dental Programs, Inc.	Consolidated	\$6.32	\$7.78	\$7.82	\$7.48	\$7.59
	Texas	\$5.64	\$7.17	\$7.02	\$6.66	\$6.97
Block Vision of Texas, Inc.	Consolidated	\$1.70	\$1.51	\$1.59	\$1.60	\$2.49
Cigna Dental Health of Texas, Inc.	Consolidated	\$6.82	\$6.74	\$6.93	\$6.62	\$6.99
Denticare, Inc	Consolidated	\$5.33	\$6.24	\$6.03	\$5.52	\$6.31
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	\$18.17	\$30.16
First Continental Life & Accident Ins. Co.	Consolidated	\$12.81	\$1.76	\$2.12	\$4.23	\$7.15
Managed Dentalguard, Inc.	Consolidated	\$6.19	\$6.16	\$5.13	\$5.51	\$5.89
<i>MNM-1997, Inc.</i>	Consolidated	\$5.36	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$4.88	\$4.85	\$4.76	\$4.28	\$4.32
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1.16	\$1.11	\$0.60	\$0.74	\$0.81
Safeguard Health Plans, Inc.	Consolidated	\$4.96	\$4.64	\$4.37	\$4.49	\$4.35
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$8.48	\$8.68	\$5.48	\$5.70	\$5.43
United Dental Care of Texas, Inc.	Consolidated	\$3.88	\$3.65	\$3.68	\$3.77	\$3.81
TOTAL FOR TEXAS SINGLE SERVICE		\$2.84	\$2.70	\$2.69	\$2.72	\$3.13
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$3.05	\$2.93	\$2.89	\$2.90	\$3.32

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

TOTAL ADMINISTRATION & OTHER EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$0.25	\$0.29	\$0.32	\$0.29	\$0.22
Aetna Dental Inc.	Consolidated	\$3.07	\$2.50	\$2.28	\$2.45	\$4.10
	Texas	\$3.56	\$2.39	\$2.73	\$2.80	\$5.05
Alpha Dental Programs, Inc.	Consolidated	\$1.92	\$2.35	\$2.54	\$2.45	\$2.21
	Texas	\$1.85	\$2.36	\$2.60	\$2.46	\$2.08
Block Vision of Texas, Inc.	Consolidated	\$0.26	\$0.27	\$0.31	\$0.43	\$0.82
Cigna Dental Health of Texas, Inc.	Consolidated	\$2.19	\$2.11	\$1.81	\$1.98	\$1.78
Denticare, Inc	Consolidated	\$4.01	\$3.72	\$3.75	\$4.13	\$4.67
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	\$2.25	\$3.80
First Continental Life & Accident Ins. Co.	Consolidated	\$17.68	\$7.19	\$5.86	\$8.93	\$5.83
Managed Dentalguard, Inc.	Consolidated	\$1.80	\$1.75	\$1.48	\$1.76	\$1.62
<i>MNM-1997, Inc.</i>	Consolidated	\$4.17	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$1.32	\$1.60	\$1.52	\$1.90	\$2.07
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.38	\$0.36	\$0.10	\$0.12	\$0.09
Safeguard Health Plans, Inc.	Consolidated	\$3.87	\$3.58	\$3.05	\$3.01	\$2.84
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$4.28	\$4.70	\$4.68	\$3.31	\$3.06
United Dental Care of Texas, Inc.	Consolidated	\$3.05	\$2.79	\$3.79	\$3.11	\$3.98
TOTAL FOR TEXAS SINGLE SERVICE		\$1.06	\$0.83	\$0.81	\$0.88	\$0.99
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$1.09	\$0.87	\$0.84	\$0.92	\$1.04

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

TOTAL EXPENSES

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$2.42	\$2.74	\$2.76	\$2.54	\$2.37
Aetna Dental Inc.	Consolidated	\$10.88	\$11.90	\$10.07	\$10.11	\$11.98
	Texas	\$10.71	\$9.34	\$9.83	\$9.76	\$11.99
Alpha Dental Programs, Inc.	Consolidated	\$8.24	\$10.13	\$10.36	\$9.93	\$9.80
	Texas	\$7.49	\$9.53	\$9.63	\$9.12	\$9.05
Block Vision of Texas, Inc.	Consolidated	\$1.95	\$1.78	\$1.90	\$2.02	\$3.31
Cigna Dental Health of Texas, Inc.	Consolidated	\$9.01	\$8.84	\$8.75	\$8.61	\$8.77
Denticare, Inc	Consolidated	\$9.34	\$9.96	\$9.78	\$9.66	\$10.98
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	\$20.42	\$33.96
First Continental Life & Accident Ins. Co.	Consolidated	\$30.49	\$8.95	\$7.98	\$13.16	\$12.98
Managed Dentalguard, Inc.	Consolidated	\$7.98	\$7.91	\$6.61	\$7.27	\$7.51
<i>MNM-1997, Inc.</i>	Consolidated	\$9.52	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$6.19	\$6.46	\$6.28	\$6.18	\$6.39
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1.54	\$1.48	\$0.70	\$0.86	\$0.90
Safeguard Health Plans, Inc.	Consolidated	\$8.83	\$8.22	\$7.42	\$7.49	\$7.18
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$12.76	\$13.37	\$10.16	\$9.01	\$8.50
United Dental Care of Texas, Inc.	Consolidated	\$6.93	\$6.44	\$7.47	\$6.88	\$7.79
TOTAL FOR TEXAS SINGLE SERVICE		\$3.89	\$3.54	\$3.50	\$3.59	\$4.13
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$4.14	\$3.80	\$3.73	\$3.82	\$4.36

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

NET INCOME BEFORE TAXES

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$0.18	(\$0.05)	(\$0.03)	\$0.00	\$0.01
Aetna Dental Inc.	Consolidated	\$2.87	\$3.35	\$2.00	\$1.61	\$2.56
	Texas	\$5.28	\$5.29	\$5.04	\$3.84	\$5.46
Alpha Dental Programs, Inc.	Consolidated	\$2.84	\$1.71	\$1.78	\$2.64	\$2.60
	Texas	\$2.96	\$1.78	\$1.91	\$2.74	\$2.70
Block Vision of Texas, Inc.	Consolidated	\$0.10	\$0.10	\$0.10	\$0.05	\$0.12
Cigna Dental Health of Texas, Inc.	Consolidated	\$7.34	\$6.27	\$6.10	\$5.53	\$5.40
Denticare, Inc	Consolidated	\$1.52	\$0.75	\$0.98	\$1.15	\$0.27
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	(\$0.56)	(\$2.33)
First Continental Life & Accident Ins. Co.	Consolidated	\$7.42	(\$3.56)	(\$1.72)	(\$0.28)	(\$0.05)
Managed Dentalguard, Inc.	Consolidated	\$2.03	\$2.20	\$3.46	\$2.80	\$2.73
<i>MNM-1997, Inc.</i>	Consolidated	\$0.15	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$2.40	\$2.46	\$3.06	\$3.25	\$3.01
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.52	\$0.56	\$0.49	\$0.33	\$0.40
Safeguard Health Plans, Inc.	Consolidated	\$0.76	\$1.12	\$1.89	\$1.89	\$2.53
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$0.97	(\$0.37)	(\$2.04)	(\$0.14)	\$0.90
United Dental Care of Texas, Inc.	Consolidated	\$2.39	\$2.77	\$1.81	\$2.44	\$2.15
TOTAL FOR TEXAS SINGLE SERVICE		\$0.87	\$0.56	\$0.59	\$0.58	\$0.62
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$0.88	\$0.56	\$0.57	\$0.58	\$0.62

PER MEMBER PER MONTH (PMPM)

2019 ANNUAL INFORMATION

AFTER TAX NET INCOME

SINGLE SERVICE HMOs	DIVISION	12/15 Year	12/16 Year	12/17 Year	12/18 Year	12/19 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$0.11	(\$0.02)	(\$0.02)	(\$0.00)	\$0.00
Aetna Dental Inc.	Consolidated	\$1.87	\$2.18	\$1.57	\$1.24	\$2.06
	Texas	\$3.44	\$3.45	\$3.95	\$2.95	\$4.41
Alpha Dental Programs, Inc.	Consolidated	\$1.84	\$1.11	\$1.15	\$2.08	\$2.08
	Texas	\$1.96	\$1.15	\$1.24	\$2.16	\$2.16
Block Vision of Texas, Inc.	Consolidated	\$0.07	\$0.06	\$0.06	\$0.05	\$0.10
Cigna Dental Health of Texas, Inc.	Consolidated	\$4.67	\$3.98	\$3.97	\$4.31	\$4.27
Denticare, Inc	Consolidated	\$0.93	\$0.40	\$0.63	\$0.89	\$0.17
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	(\$0.92)	(\$1.57)
First Continental Life & Accident Ins. Co.	Consolidated	\$5.64	(\$2.35)	(\$1.14)	(\$0.23)	(\$0.04)
Managed Dentalguard, Inc.	Consolidated	\$1.26	\$1.36	\$2.25	\$2.17	\$2.17
<i>MNM-1997, Inc.</i>	Consolidated	\$0.10	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$1.51	\$1.52	\$2.00	\$2.51	\$2.30
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.34	\$0.36	\$0.32	\$0.26	\$0.32
Safeguard Health Plans, Inc.	Consolidated	\$0.41	\$0.61	\$1.28	\$1.46	\$2.02
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$0.51	(\$0.34)	(\$1.31)	(\$0.13)	\$0.71
United Dental Care of Texas, Inc.	Consolidated	\$1.48	\$1.91	\$1.12	\$1.93	\$1.68
TOTAL FOR TEXAS SINGLE SERVICE		\$0.57	\$0.36	\$0.40	\$0.45	\$0.49
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$0.57	\$0.36	\$0.38	\$0.45	\$0.49