

Your Windhaven National Insurance Company policy is ending

The Travis County District Court issued an order placing Windhaven National Insurance Company in liquidation on March 5, 2020. This action was taken because the company does not have enough money to pay its claims.

Risk & Regulatory Consulting, LLC, has been appointed as the special deputy receiver of Windhaven to conduct the liquidation.

This notice provides information for Windhaven policyholders and claimants. This information is not legal advice. If you need legal advice, you should contact an attorney.

Will my policy be canceled?

If you have a Windhaven policy, it will be canceled on the **earliest** of the following dates:

- April 4, 2020.
- The date your policy expires.
- The date you replace or terminate your Windhaven policy.

Do I need to find replacement coverage?

If you have not replaced your Windhaven policy, you should do so immediately. If you do not get replacement coverage before your Windhaven policy ends, you may be in violation of state laws that require drivers to show proof they can pay for the accidents they cause.

Can I renew, make changes, or add coverage to my policy?

No.

How should new claims be reported?

Report new claims to Windhaven by calling 1-800-988-1450.

Who will pay Windhaven's claims?

Claims will be paid by state property and casualty insurance guaranty associations, subject to some conditions and limitations. A claim should be made with the guaranty association of the state where the policyholder lives.

To contact the Florida guaranty association:

Phone: 800-988-1450

Address: ATTN: Windhaven National, P.O. Box 14249, Tallahassee, FL 32317
Website: <http://figafacts.com/>

To contact the Texas guaranty association:

Phone: 800-856-0298

Address: ATTN: Windhaven National, 9120 Burnet Road, Austin, TX 78758-5204

Website: <http://tpciga.org>

Will I get a refund for the rest of my premium?

If your policy is terminated before its original expiration date, you can submit a claim to the guaranty association in your state. Premium claims are covered by most guaranty associations, subject to limits and other exclusions.

What should I do if I have a claim check that was issued by Windhaven?

You will not be able to deposit or cash this check. Instead, you will need to make a claim with the Florida or Texas guaranty association. It may take some time for the guaranty association to issue payment.

What if my claim is not covered by a guaranty association?

If all or part of a claim is not covered by a guaranty association, a claim can be filed with the special deputy receiver. Instructions for filing claims will be posted on the special deputy receiver's website, <https://windhavennational.com>.

How can I get more information?

Information will be posted on the special deputy receiver's website, <https://windhavennational.com>.

How can I contact the special deputy receiver?

Risk & Regulatory Consulting, LLC, can be contacted by email at Windhaven@riskreg.com or by calling 1-888-616-0540.