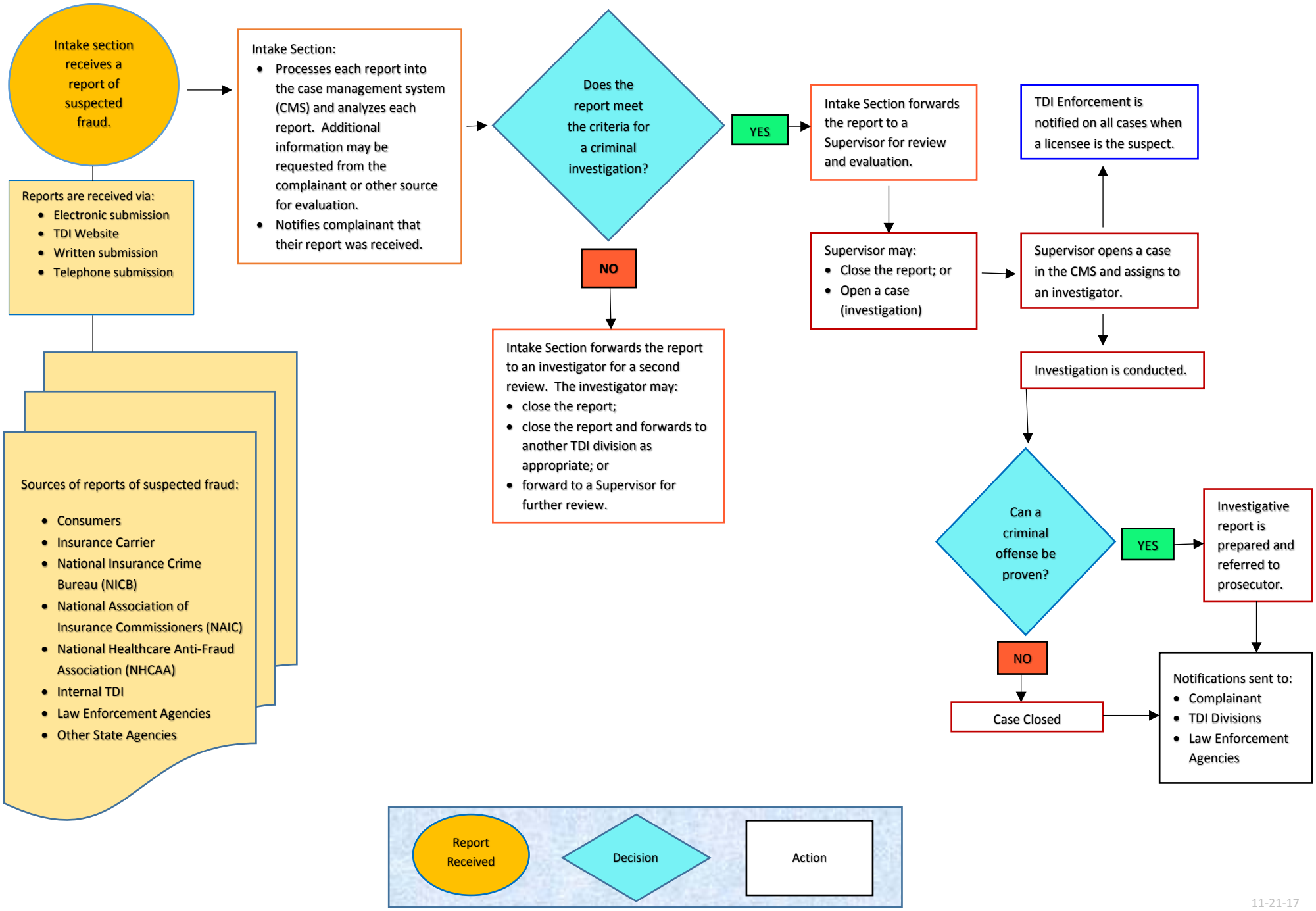
FRAUD REPORT and CASE FLOW PROCESS



11-21-17