

No. **2016-4834**

**OFFICIAL ORDER  
of the  
TEXAS COMMISSIONER OF INSURANCE**

**Date:** DEC 06 2016

**Subject Considered:**

CHRISSEY ANN CONN  
3100 Skylark Street  
Joshua, Texas 76058

**CONSENT ORDER**  
TDI ENFORCEMENT FILE NO. 11626

**General remarks and official action taken:**

The commissioner of insurance considers whether a general lines agent license with a life, accident, and health qualification should be issued to Chrissey Ann Conn.

**WAIVER**

Conn acknowledges that the Texas Insurance Code and other applicable laws provide certain rights. Conn waives all of these rights in consideration of the entry of this consent order.

**FINDINGS OF FACT**

The commissioner makes the following findings of fact:

1. On April 18, 2016, Conn applied for a general lines agent license with a life, accident, and health qualification to be issued by the Texas Department of Insurance. The department proposed to deny her license application based on her criminal history, and Conn made a written request for a hearing.
2. On June 7, 1999, Conn was placed on deferred adjudication for the offense of theft of property by check of the value of \$20 or more, but less than \$500, a class B misdemeanor, in cause no. 0707172 in the County Criminal Court No. 6 of Tarrant County, Texas. Conn was ordered to serve 12 months community supervision. On June 13, 2000, Conn was discharged from community supervision.
3. On September 6, 2000, Conn was placed on deferred adjudication for the offense of theft by check of the amount of \$20 or more, but less than \$500, a class B misdemeanor, in cause no. M200000337 in the County Court at Law No. 2 of Johnson County, Texas.

Conn was ordered to serve 12 months community supervision. On September 5, 2001, Conn was discharged from community supervision.

4. On January 25, 2001, Conn was placed on deferred adjudication for the offense of theft of service of the value of \$20 or more, but less than \$500, a class B misdemeanor, in cause no. 0759876 in the County Criminal Court No. 6 of Tarrant County, Texas. Conn was ordered to serve 12 months community supervision. On February 22, 2002, Conn was revoked from community supervision and sentenced to 10 days confinement.
5. On May 19, 2006, Conn was convicted of the offense of forgery by possession of a check with intent to pass, reduced to a class A misdemeanor, in cause no. 1021931W in the 297th District Court of Tarrant County, Texas. Conn was sentenced to 120 days confinement.
6. On April 5, 2007, Conn was convicted of the offense of possession with intent to deliver a controlled substance of four grams or more, but less than 200 grams, a first degree felony, in cause no. 1053849W in the 372nd District Court of Tarrant County, Texas. Conn was sentenced to seven years confinement. On January 29, 2009, Conn was paroled.
7. On April 5, 2007, Conn was convicted of the offense of possession of a controlled substance penalty group one, less than one gram, a state jail felony, in cause no. 1061384W in the 372nd District Court of Tarrant County, Texas. Conn was sentenced to eight months confinement to be served concurrently with the sentence rendered above in cause no. 1053849W.
8. On July 20, 2007, Conn was convicted of the offense of credit card abuse, a state jail felony, in cause no. F-2006-1817-B in the 158th District Court of Denton County, Texas. Conn was sentenced to 180 days confinement.
9. On February 27, 2010, Conn was convicted of the offense of delivery of a controlled substance penalty group one, less than one gram, a third degree felony, in cause no. F44290 in the 18th Judicial District Court of Johnson County, Texas. Conn was sentenced to six years confinement. On July 20, 2012, Conn was released on mandatory supervision. On January 10, 2016, Conn was discharged from mandatory supervision.
10. Conn has cooperated with TDI in its investigation of her criminal background. Conn provided mitigating evidence to support her fitness for licensure as follows:
  - a. she was fully compliant with all of her parole rules and conditions, she paid all of her fees in full, and she is no longer being monitored;
  - b. she successfully completed an in-prison substance abuse recovery program (SAF-P);
  - c. she attends Alcoholics Anonymous meetings weekly, has had the same sponsor since 2012, and she is a sponsor herself;
  - d. she recently received her six-year sobriety chip from Alcoholics Anonymous;

- e. she has been continuously employed at Insurance Marketing Group in Fort Worth, Texas, since June 2013, where she helps schedule appointments between potential insurance clients and agents and she provides customer service assistance;
  - f. she attends church and bible studies weekly;
  - g. she has accepted responsibility and expressed remorse for her criminal conduct; and
  - h. she has submitted 17 letters of recommendation, including letters from licensed insurance agents, business owners, her parole officer, and other well-respected members of the community who are aware of her past conduct and consistently refer to her as honest, hardworking, and having a strong work ethic.
11. Due to Conn's criminal background, the department needs an opportunity to monitor her insurance activities to ensure she demonstrates the ability, capability, and fitness required to perform and discharge the responsibilities of an agent.

### CONCLUSIONS OF LAW

The commissioner makes the following conclusions of law:

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.103, and 4054.051; TEX. GOV'T CODE §§ 2001.051-2001.178; 28 TEX. ADMIN. CODE § 1.502; and TEX. OCC. CODE §§ 53.021-53.023.
2. The commissioner has the authority to dispose of this case informally pursuant to the provisions of TEX. GOV'T CODE § 2001.056, 28 TEX. ADMIN. CODE § 1.47, and TEX. INS. CODE § 82.055.
3. Conn committed an act for which a license may be denied, as contemplated by TEX. INS. CODE §§ 4001.105 and 4005.101.
4. Pursuant to 28 TEX. ADMIN. CODE § 1.502(f), the commissioner has determined that the factors in TEX. OCC. CODE §§ 53.022-53.023 outweigh the serious nature of Conn's criminal convictions.
5. The commissioner is an insurance regulatory official authorized to regulate Conn's activities in the business of insurance. The commissioner has primary jurisdiction to grant Conn written consent to engage or participate in the business of insurance, pursuant to 18 U.S.C. § 1033.

The commissioner of insurance orders that a general lines agent license with a life, accident, and health qualification is granted to Chrissey Ann Conn. The commissioner further orders that the general lines agent license with a life, accident, and health qualification is suspended for three years, probated.

If, during the probation period imposed by this order, the department issues any additional licenses or authorizations to Chrissey Ann Conn, those additional licenses or authorizations will be suspended until the probation period imposed by this order has ended. The suspension shall be probated, and the same terms and conditions stated in this order will apply.

Beginning from the date of this order and continuing through the probation period, Conn must provide written notice of her criminal record to any appointing company, agency, or sponsor. Conn must provide the department with a copy of the notification within 30 days of the appointment or sponsorship to the Texas Department of Insurance, Attn: Catherine Bell or her successor, Enforcement Section, Mail Code 110-1A, P.O. Box 149104, Austin, Texas 78714-9104.

Beginning from the date of this order and continuing through the probation period, Conn must file a written report, on or before the 15th day of the month on a quarterly basis for the months of March, June, September, and December, with the Texas Department of Insurance, Attn: Catherine Bell or her successor, Enforcement Section, Mail Code 110-1A, P.O. Box 149104, Austin, Texas 78714-9104. The reports must include the following information:

- a. Conn's current mailing address and telephone number;
- b. the name, mailing address, and telephone number of Conn's employer, and if Conn is self-employed, a statement that she is self-employed and the name, mailing address, and telephone number of her business;
- c. the name and address of any insurer which has appointed Conn as a general lines agent;
- d. the name and address of any insurer which has canceled Conn's appointment as a general lines agent; and
- e. a copy of any and all contracts Conn has entered into with an insurer, broker, managing general agent, managing general agency, or any person or entity in the business of insurance.

In addition to the information required above, Conn must include the following additional information in her written reports for the months of March and September each year:

- a. proof of a clean urinalysis, at Conn's expense, administered by a certified drug testing center or lab.

Conn must notify the department immediately of the following:

- a. any charges or indictments filed against her for a misdemeanor or felony during the period she is required to file reports, excluding traffic offenses and Class C misdemeanors;
- b. any state or regulatory actions taken against her including formal and informal actions;
- c. any change in her employment or her residence; and
- d. any complaint made against Conn concerning her performance as an insurance agent, as well as a written explanation detailing the steps taken to resolve it.

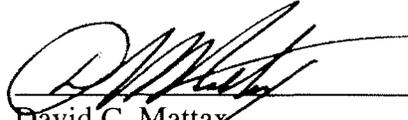
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COMMISSIONER'S ORDER

Chrissey Ann Conn

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The commissioner grants written consent, as contemplated by 18 U.S.C. § 1033(e)(2), for Conn to perform the acts of a general lines agent with respect to persons that are domiciled in and risks and subjects of insurance that are resident, located, or to be performed in Texas. This written consent will remain in effect for as long as Conn renews her general lines agent license. This written consent terminates immediately if any insurance license or authorization held by Conn is suspended or revoked.



David C. Mattax  
Commissioner of Insurance

APPROVED AS TO FORM AND CONTENT:



Cassie Tighe  
Staff Attorney  
Compliance Division, Enforcement Section  
Texas Department of Insurance

Affidavit

STATE OF TEXAS

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COUNTY OF Tarrant

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Before me, the undersigned authority, personally appeared the affiant, who being by me duly sworn, deposed as follows:

"My name is Chrissey Ann Conn. I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

I waive rights provided by the Texas Insurance Code and other applicable law and acknowledge the jurisdiction of the commissioner.

I have knowingly and voluntarily entered into this consent order and agree with and consent to the issuance and service of the same by the commissioner of insurance of the state of Texas."

Chrissey Conn

Affiant

SWORN TO AND SUBSCRIBED before me on this 21 day of November, 2016.

(NOTARY STAMP)

Shawna Hendricks  
Signature of Notary Public

