

No. 4423

**OFFICIAL ORDER
of the
TEXAS COMMISSIONER OF INSURANCE**

Date: APR 28 2016

Subject Considered:

SHELECIA RANALDSON
1011 Galatyn Parkway
Richardson, Texas 75082

DEFAULT ORDER
SOAH DOCKET NO. 454-16-2032.C
TDI ENFORCEMENT FILE NO. 10102

General remarks and official action taken:

The commissioner of insurance considers whether disciplinary action should be taken against Shelecia Ranaldson.

Findings of Fact

1. Shelecia Ranaldson, individual identification no. 1270435, has held an adjuster all lines license since April 16, 2014.
2. TDI records show the last mailing address Ranaldson provided in writing is 1011 Galatyn Parkway, Richardson, Texas 75082.
3. On February 17, 2016, TDI sent a notice of hearing to Ranaldson's last known mailing address and an additional address, 5902 Preston Oaks Road, Apt. 1103, Dallas, Texas 75254.
4. Ranaldson failed to file a written response to the notice of hearing within 20 days of the date the notice of hearing was mailed.
5. On April 16, 2014, the commissioner of insurance issued Official Order No. 3204, granting Ranaldson an adjuster all lines license with a probated suspension for two years.
6. Finding of Fact No. 2 in Official Order No. 3204 states:

“On her license application, Shelecia Ranaldson did not disclose the following criminal matters:

- a. Shelecia Ranaldson has a pending criminal charge in Tarrant County, Texas for theft of service \$1,500–\$20,000 related to a 2012 furniture rental agreement for two bed sets.
 - b. In October 1995, at age 21, Shelecia Ranaldson was convicted in Ohio for grand theft and forgery related to unauthorized credit card charges at JC Penney.”
7. Through her consent to enter into Official Order No. 3204, Ranaldson voluntarily waived her right to a formal disciplinary hearing and agreed to comply with the requirements of the order, including the following terms:

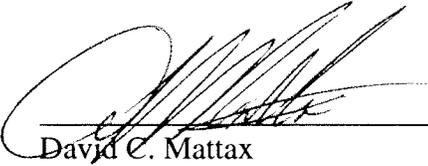
“Shelecia Ranaldson must file quarterly reports with the Texas Department of Insurance, Attn: Catherine Bell, Enforcement Section, Division 40111, MC 110–IA, P.O. Box 149104, Austin, Texas 78714–9104, or her successor. Ms. Bell will provide the appropriate form for reporting. The first report is due 30 days from the date of this order. The final report is due March 1, 2016.”
8. Shelecia Ranaldson subsequently provided TDI with only three of the required nine quarterly reports that the commissioner ordered her to file pursuant to Official Order No. 3204, thereby violating the order.
9. On August 19, 2015, TDI mailed Ranaldson a warning letter which notified her that she was in violation of the terms of Official Order No. 3204. The warning letter was mailed by both certified mail and regular mail to Ranaldson’s last known mailing address, and records show the letter was received at that address on August 24, 2015. Ranaldson failed to respond to TDI’s warning letter.

Conclusions of Law

1. The commissioner of insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4005.101, 4005.102, and 4101.201, and TEX. GOV’T CODE §§ 2001.051- 2001.178.
2. The commissioner has the authority to dispose of this case informally pursuant to TEX. GOV’T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. Based on 28 TEX. ADMIN. CODE § 19.906, Ranaldson’s last known address is presumed to be 1011 Galatyn Parkway, Richardson, Texas 75082.
4. TDI mailed a notice of hearing to Ranaldson’s last known address, as required by 28 TEX. ADMIN. CODE §§ 1.28(c) and 1.88(c), 1 TEX. ADMIN. CODE § 155.401, and TEX. GOV’T CODE Ch. 2001.

5. The allegations in the notice of hearing, set out herein as findings of fact nos. 4-8, are deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.
6. Ranaldson has failed to comply with an order issued by the commissioner under the requirements of TEX. INS. CODE § 82.052, as contemplated in TEX. INS. CODE § 82.054.

The commissioner of insurance revokes Shelecia Ranaldson's adjuster all lines license.



David C. Mattax
Commissioner of Insurance

Affidavit

STATE OF TEXAS

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§

COUNTY OF TRAVIS

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Before me the undersigned authority personally appeared the affiant, who, being by me duly sworn, deposed as follows:

“My name is Ginger Yocom and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI’s records concerning Shelecia Ranaldson and I have confirmed that:

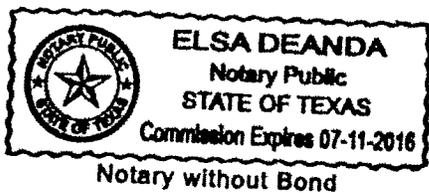
- (1) The last mailing address provided to the department by Shelecia Ranaldson in writing was 1011 Galatyn Parkway, Richardson, Texas 75082.
- (2) The file maintained by the Enforcement Section of the Compliance Division contains a notice of hearing dated February 17, 2016, filed with the State Office of Administrative Hearings.
- (3) A certified letter, return receipt requested, and a first class mailing, both containing a notice of hearing were sent to Ranaldson’s last known address and one additional address at 5902 Preston Oaks Road, Apt. 1103, Dallas, Texas 75254, by depositing them in the United States mail.

Copies of the certified and first class mail logs are attached as exhibits A and B.”

Ginger Yocom
Affiant

SWORN TO AND SUBSCRIBED before me on this 21 day of April, 2016.

Elsa De Anda
Notary Public



Name and Address of Sender
 Texas Dept of Insurance
 Mail Code 110-1A
 333 Guadalupe St
 Austin TX 78701
 February 17, 2016
 Judy Lopez

110-1A

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted

Affix Stamp Here
 (If issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

	USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value \$ Registered	Insured Value	Due Sender # COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
Dwyer	7012 0470 0000 3545 5751 ✓	Shelecia Ranaldson 1011 Galatyn Parkway Richardson, Texas 75082	.705	3.45								2.80			
Dwyer	7012 0740 0000 3545 5768 ✓	Shelecia Ranaldson 5902 Preston Oaks Road, Apt. 1103 Dallas, Texas 75254	.705	3.45								2.80			
Roces	7007 2560 0003 3239 8175 ✓	State Farm Insurance ATTN: Tim Pantaleone 112 E. Washington St., 7N Bloomington, IL 61701	.485	3.45								2.80			
					Handling Charge-if Registered and over \$50,000 in value										
									Adult Signature Required						
									Adult Signature Restricted Delivery						
									Restricted Delivery						
									Return Receipt						
									Signature Confirmation						
									Signature Confirmation Restricted Delivery						
									Special Handling						

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