

No. **3864**

**OFFICIAL ORDER
of the
TEXAS COMMISSIONER OF INSURANCE**

Date: MAR 16 2015

Subject Considered:

Contact Escrow, Inc.
4045 Via Pescador, Suite #B
Camarillo, California 93012

CONSENT ORDER
SOAH Docket No. 454-15-2366.C
TDI Enforcement File No. 8792

General remarks and official action taken:

The commissioner of insurance considers whether disciplinary action should be taken against Contact Escrow, Inc.

WAIVER

Contact Escrow acknowledges that the Texas Insurance Code and other applicable law provide certain rights. Contact Escrow waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

FINDINGS OF FACT

1. Contact Escrow, Inc. is a California entity. Contact Escrow is not registered with the Texas Secretary of State as a business organization authorized to transact business in Texas. Contact Escrow has never held any authorization or license issued by TDI.
2. Contact Escrow has advertised on its website, <http://www.contactescrowinc.com>, that it is "licensed to provide escrow services" in Texas. Contact Escrow has now removed this advertisement and does not in any other manner represent that it is licensed to provide escrow services in Texas.
3. Contact Escrow employed Tilana Toney-Strickland as an escrow officer. Contact Escrow provided Ms. Toney-Strickland with an email address, ttoney@ContactEscrowInc.com.

Contact Escrow allowed Ms. Toney-Strickland to represent that she was a "national escrow officer" and to solicit business in Texas.

4. Contact Escrow states that it terminated Ms. Toney-Strickland's employment effective August 3, 2012. Contact Escrow does not currently allow any of its employees to solicit business in Texas.

CONCLUSIONS OF LAW

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 101.101 – 101.153, 541.101 – 541.111, 2501.005, and 2652.001; TEX. BUS. & COM. CODE § 17.46; and TEX. GOV'T CODE §§ 2001.051 – 2001.202.
2. The commissioner has the authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; and 28 TEX. ADMIN. CODE § 1.47.
3. Contact Escrow engaged in the unauthorized business of insurance, under TEX. INS. CODE §§ 101.051, 101.102, 2501.005, and 2652.001.
4. Contact Escrow engaged in an unfair or deceptive act or practice in the business of insurance, under TEX. INS. CODE §§ 541.003, 541.052, and 541.107; and TEX. BUS. & COM. CODE § 17.46(2), (3), and (24).

ORDER

The commissioner orders Contact Escrow, Inc. to cease and desist from engaging in the unauthorized business of insurance. The commissioner orders Contact Escrow, Inc. to cease and desist from engaging in unfair methods of competition and deceptive acts or practices in the business of insurance.



David C. Mattax
Commissioner of Insurance

APPROVED AS TO FORM AND CONTENT:



Casey Seeboth, Staff Attorney
Texas Department of Insurance

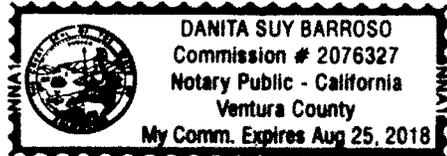
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A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California
County of Ventura

Subscribed and sworn to (or affirmed) before me on this 10th
day of March, 2015, by Kristina Kalaydjian,

proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.



(Seal)

Signature

A handwritten signature in cursive script, appearing to read "Danita Suy Barroso", written over a horizontal line.

* Consent order *