

Randy Steger

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Randy Steger has over 30 years experience in dispute resolution and mediation. He began his career as an all-lines claims representative for Texas Employers Insurance Association and excelled in the negotiation and settlement of claims at the Prehearing level. With the passage of Senate Bill 1, the Industrial Accident Board became the Texas Workers' Compensation Commission creating the Benefit Review Conference, an informal mediation proceeding in the workers' compensation dispute resolution process. Mr. Steger began conducting these mediation conferences as the Benefit Review Officer in the Wichita Falls Field Office. Subsequently, he was promoted to Austin, Texas as a Central Office Benefit Review Conference Officer and progressed to the position of Senior Benefit Review Officer. Ultimately, he was appointed as the Manager of Benefit Review Officers and held that position for over 10 years. In his supervisory role, he ensured the statewide staff of Benefit Review Officers met their annual mediation training requirements pursuant to the Texas Workers' Compensation Act. Mr. Steger obtained his Certification in Dispute Resolution & Mediation from The International Association of Industrial Accident Boards and Commissions in 2005.

