## Biography for:

## John D. Rivett, MBA, MHA

## Health Care Business Financial Expert

John Rivett brings 30+ years of experience to his appointment as an Arbitrator for the Texas Dept. of Insurance. He is a recognized expert on all transactional aspects of the healthcare industry supply network. In addition to conducting Arbitration for TDI, John provides Expert Witness services in medical billing disputes across Texas and several other states. This often includes review of Contractual Obligations, UCR Determinations, Cost Projections, and evaluations of invoices and patient records.

As a Professor of Health Care & Business Administration "Professor Rivett" teaches Graduate Level Instruction, for the Spring Arbor University, founded in 1873. Though he specializes in Health Care Finance and Business Decision Making, he has taught courses in: Quality in Health Care, Strategic Planning, Current Tends and Ethical Leadership. The nationwide diversity of his student interactions requires that he maintain a current understanding of financial topics, in the rapidly changing landscape of the Health Care industry. As an instructor, he strongly emphasizes the applied business sciences approach, as opposed to the theoretical approach more frequently found in academia.

During a distinguished prior career in Commercial Banking, John provided financial and consultative services, on both sides of the provider/payer gap. A detailed understanding of contractual structures and the resulting obligations was developed. His role as a trusted confidant to these organizations provided a unique perspective on what can sometimes be adversarial relationships. John's experience supplies the ability to quickly discern the most pertinent facts, often obscured by the complexity of the situations. Familiarity with the priorities, values and goals motivating both sides, allows him to moderate the tensions, and project an environment of mutual understanding and resolve.

As an Arbitrator, John is dedicating himself to providing the most accurate, appropriate and timely determinations that can be reached, within the legal confines of the law as it is structured.