

CONFLICT AND DISPUTE RESOLUTIONS *of the Southwest*



TED RAMIREZ CAPABILITIES STATEMENT

Comprehensive Mediation, Arbitration, Negotiation
and Workplace ADR Services.

CORE COMPETENCIES

Business, Family, Educational, Workplace, and Personal Conflict and Dispute Resolution
Leadership and Employee Conflict Resolution
Peer and Team Conflict Training
Creating Win – Win ADR results with high frequency
Understanding People and Problem Solving
Online, Telephonic, and In-person ADR Services Available

PERFORMANCE FACTORS

Current US EEOC/EEO Approved Contract Mediator; Employee and Agency Disputes
Current provider of Domestic Relations Mediations in Judicial Districts of New Mexico and Texas
Current provider of Mediation Services for Private Attorneys in New Mexico and Texas
Current Contract Mediator New Mexico Public Education Department IDEA/SPED Disputes
Current Texas Department of Insurance Surprise Billing Contract Arbitrator and Mediator
1,110+ Hours in Dispute Resolutions; *High Solution Rate*
Current State of New Mexico Agency Conflict Trainer and Mediator
Current Public Company Consultant on Business Negotiations
Current BBB El Paso Contract Arbitrator and Mediator
Current National Auto Manufacturers Lemon Law Approved Arbitrator
Current Financial Industry Regulatory Authority (FINRA) Approved Arbitrator
Volunteer Online Magistrate Court Mediator
Contract Trainer/Mediator US Fish and Wildlife Service
El Paso Mediation Center, Dispute Resolution Mediator
Speak, Read, and Write Spanish and English.

PERFORMANCE DIFFERENTIATORS

ABA Affiliated Member – Dispute Resolution Section
Texas Association of Mediators Member
2020 - 2022 Texas Distinguished, Credentialed Mediator per Texas Mediation Credentialing Association
New Mexico Mediation Association President (current)
Commissioner, New Mexico State ADR Commission (current)
Labor and Employee Relations Association (LERA) Member – Houston, TX Chapter (current)
SHRM Member El Paso Texas, Las Cruces, Albuquerque and Farmington New México Chapters (current)
Current Member of Academy of Professional Family Mediators
NM American Indian Chamber of Commerce Member (current)
Minority Owned Business, Enrolled Member of the Tigua Indian Pueblo, Ysleta, Texas
BBB A+ Rated.
Fortune 500 Senior Corporate Business Leader for over 42 years
Financial P&L Budget Responsibility >\$500 million
>100+ Employee Oversight responsibility
Global Leadership Responsibility – Understand Various Cultures and Diversity

MEDIATION, ARBITRATION, NEGOTIATION and OMBUDS SERVICES

6090 Surety Dr., Suite 102 • El Paso, TX 79905

TX Office [REDACTED] • Cell [REDACTED]

• www.swresolution.com

TRAINING

Anderson School of Business, UNM 40 Hour Basic Mediation Training 2016
40 Hour Arbitration Training, Barham University, Houston. Texas 2016
315+ Hours various topic CLE credits in Mediation, Arbitration, Abuse and Negotiation Training
72 Hours Texas Family Law Training
48 Hours Texas Abuse and Neglect Mediation Training
Electronic Media for ADR Solutions Subject Expert

COMPANY DATA

Conflict and Dispute Resolutions of the Southwest LLC
6090 Surety Dr. Ste. 102
El Paso, TX 79905

██████████ *El Paso, TX Office*

██████████ *fax*

AND:

P. O. Box 1439
Mesilla, NM 88046-1439

██████████ *Las Cruces, NM Office*

██████████ *fax*

CONTACT:

Ted Ramirez, President/CEO

██████████ *Cell*

██████████ **EMAIL**

www.swresolution.com **WEBSITE**

www.linkedin.com/in/adrmediationtedramirez