

No. **2023-8236**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 9/25/2023

Subject Considered:

Texas Department of Insurance
v.
Nelci Chavez and L K Insurance Services, LLC

SOAH Docket No. 454-21-1868.C

ORDER ON REQUEST FOR A NEW HEARING

General Remarks and Official Action Taken:

The subject of this order is the request for a new hearing filed by Nelci Chavez and L K Insurance Services, LLC. This order denies the motion.

Background

On August 3, 2023, Commissioner's Order No. 2023-8114 was issued. The order revoked Nelci Chavez's general lines agents license with a property and casualty qualification and a life, accident, health, and HMO qualification and L K Insurance Services, LLC's general lines agency license with a property and casualty qualification.

The order also ordered restitution to a victim. The order was issued following a hearing on the merits at the State Office of Administrative Hearings and the issuance of a proposal for decision by the presiding administrative law judge.

Nelci Chavez and L K Insurance Services, LLC submitted a request for a new hearing on August 25, 2023. On August 29, 2023, Enforcement staff for the Texas Department of Insurance (TDI) submitted a reply to the request.

Texas Government Code § 2001.146(g) requires that a motion for rehearing "identify with particularity findings of fact and conclusions of law that are the subject of the

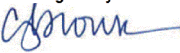
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complaint and any evidentiary or legal ruling claimed to be erroneous. The motion must also state the legal and factual basis for the claimed error.

Nelci Chavez and L K Insurance Services, LLC did not articulate or identify any errors, particular findings of fact, or conclusions of law that would merit a rehearing. The request failed to meet any statutory requirements for a motion for rehearing and is therefore without merit and should be denied.

Order

It is ordered that the motion for rehearing filed by Nelci Chavez and L K Insurance Services, LLC is denied.

DocuSigned by:

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Cassie Brown
Commissioner of Insurance

Recommended and reviewed by:

DocuSigned by:

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Jessica Barta, General Counsel

DocuSigned by:

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Kara Salmanson, Attorney