

No. 2023-7922

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date:** 05/02/2023

**Subjects Considered:**

Eli Ivan Castillo

[REDACTED]  
Houston, Texas 77076

Alamo Auto Insurance

[REDACTED]  
Houston, Texas 77015

Kayla Marin

[REDACTED]  
Galena Park, Texas 77547-3508

Default Order  
SOAH Docket No. 454-23-11449.C  
TDI Enforcement File No. 30230, 31130, 31271

**General remarks and official action taken:**

This is a default order taken against Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin (Respondents) for engaging in the unauthorized business of insurance. Respondents did not appear at the hearing on the merits. This order grants the cease and desist order against the Respondents.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Respond to Notice of Hearing

## 2023-7922

Commissioner's Order

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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1. On February 7, 2023, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. The department sent the Notice of Hearing and Original Petition to Respondents' last known addresses, [REDACTED], Houston, Texas 77076, [REDACTED], [REDACTED] Houston, Texas 77015, and [REDACTED], Galena Park, Texas 77547-3508. The Notice of Hearing and Original Petition were also sent by electronic mail.
4. After receiving proper notice of the date, time and location of the hearing on the merits, Respondent failed to appear for the hearing on April 19, 2023, as shown in the record in SOAH Docket No. 454-23-11449.C .

### Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, § 101.103, § 101.105, § 101.151; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to appear in person or by legal representative at the hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

# 2023-7922

Commissioner's Order

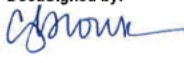
Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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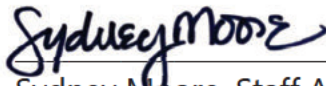
## Order

It is ordered that Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin cease and desist from performing acts which constitute the business of insurance as defined in TEX. INS. CODE § 101.051. A copy of this order will be provided to law enforcement and other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:  
  
FC5D7EDDFFBB4F8...

Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:



Sydney Moore, Staff Attorney  
Enforcement

# 2023-7922

Commissioner's Order  
Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin  
SOAH Docket No. 454-23-11449.C  
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## Affidavit

**STATE OF TEXAS**           §  
  §  
**COUNTY OF TRAVIS**       §


Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin. I have confirmed that:

- a. The last mailing address provided to the department in writing by Eli Ivan Castillo is [REDACTED], Houston, Texas 77076; the last known address for Alamo Auto Insurance is [REDACTED], Houston, Texas 77015; and the last known address for Kayla Marin is [REDACTED], Galena Park, Texas 77547-3508.
- b. The file maintained by Enforcement contains a Notice of Hearing and Original Petition dated February 7, 2023, which were filed with the State Office of Administrative Hearings.
- c. On February 7, 2023, the Notice of Hearing and Original Petition addressed to Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin were mailed first-class and certified, return receipt requested, to their last known address and by electronic mail.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit C and Exhibit D, respectively."

DocuSigned by:  
  
ABE4B863CA724BC...  
Affiant

# 2023-7922

Commissioner's Order

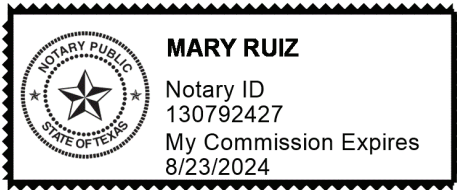
Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 4/27/2023. This notarial act was an online notarization.

## Notary Seal



## Digital Certificate

DocuSigned by:  
*Mary Ruiz*  
795DC4D59167489...

Notary Public State of Texas

**2023-7922**

FILED  
454-23-11449  
2/7/2023 10:37 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Pegah Nasrollahzadeh, CLERK

ACCEPTED  
454-23-11449  
2/7/2023 10:39:18 am  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Pegah Nasrollahzadeh, CLERK

**SOAH DOCKET NO. 454-23-11449.C**  
**TDI ENFORCEMENT FILE NO. 30230, 31130, 31271**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

**v.**

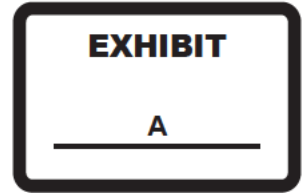
**ELI IVAN CASTILLO,  
ALAMO AUTO INSURANCE,  
AND KAYLA MARIN**

**Respondents**

**BEFORE THE STATE OFFICE**

**OF**

**ADMINISTRATIVE HEARINGS**



**NOTICE OF HEARING**

The Texas Department of Insurance seeks to issue a cease and desist order against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Wednesday, April 19, 2023, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY**

## 2023-7922

Notice of Hearing

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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**THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**

**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*  
Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);  
[www.soah.texas.gov](http://www.soah.texas.gov)
  
- (2) *(by mail, fax, or email)*  
Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
[chiefclerk@tdi.texas.gov](mailto:chiefclerk@tdi.texas.gov); and

## 2023-7922

Notice of Hearing

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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- (3) *(by mail, fax, or email)*  
Sydney Moore, Staff Attorney  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
Sydney.moore@tdi.texas.gov

### **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: [www.soah.texas.gov](http://www.soah.texas.gov).

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

### **Important Security Notice** (for In-Person Hearings ONLY)

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**



## 2023-7922

Notice of Hearing

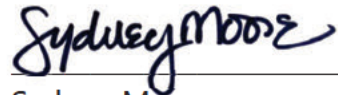
Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



---

Sydney Moore

State Bar No. 24056052

Texas Department of Insurance

Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6339 (Direct)

(512) 490-1020 (Fax)

sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF  
Whitney Fraser, Litigation Director, Enforcement, MC ENF  
Administrative Review, MC CO-AAL

**2023-7922**

Notice of Hearing

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

SOAH Docket No. 454-23-11449.C

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**CERTIFICATE OF SERVICE**

I, Sydney Moore, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 7<sup>th</sup> day of February, 2023 to:

Eli Ivan Castillo

[REDACTED]

Houston, Texas 77076

*Respondent Pro Se*

Via CM/RRR No.: 9214 8901 9403 8303 4764 05

Via email: [REDACTED]

Alamo Auto Insurance

[REDACTED]

Houston, Texas 77015

*Respondent Pro Se*

Via CM/RRR No.: 9214 8901 9403 8303 4787 82

Kayla Marin

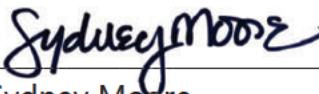
[REDACTED]

Galena Park, TX 77547-3508

*Respondent Pro Se*

Via CM/RRR No.: 9214 8901 9403 8303 4790 79

Via Email: [REDACTED]

  
\_\_\_\_\_  
Sydney Moore

**2023-7922**

SOAH Docket No. 454-23-11449

ACCEPTED  
454-23-11449  
2/3/2023 11:43:39 am  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
April Bermea , CLERK

FILED  
454-23-11449  
2/3/2023 11:18 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
April Bermea , CLERK

**SOAH DOCKET NO. 454-\_\_\_\_\_**  
**TDI ENFORCEMENT FILE NOS. 30230, 31130, 31271**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

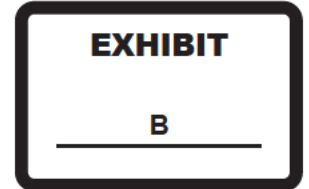
**v.**

**ELI IVAN CASTILLO,  
ALAMO AUTO INSURANCE,  
AND KAYLA MARIN**

**Respondents**

**BEFORE THE STATE OFFICE**

**OF**



**ADMINISTRATIVE HEARINGS**

**ORIGINAL PETITION**

The Texas Department of Insurance seeks to issue a cease and desist order for engaging in unauthorized insurance. In support of this petition, the department makes the following allegations upon information and belief:

**Jurisdiction**

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, § 101.103, 101.105, 101.151, and TEX. GOV'T CODE §§ 2001.051-2001.178.

**Factual Allegations**

1. Eli Ivan Castillo (Castillo), individual identification number 687424, formerly held a general lines agent license with property and casualty qualification that was revoked by the commissioner in Order No. 2021-6790 entered on September 30, 2021.
2. Alamo Auto Insurance (Alamo) has never held an agency license or authorization to conduct the business of insurance issued by the department.
3. Kayla Marin (Marin) has never held a license issued by the department.

## 2023-7922

Original Petition

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

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4. Castillo filed an Assumed Name Certificate with the Harris County Clerk on October 16, 2017, as the owner of Alamo Auto Insurance (Alamo) located at [REDACTED], [REDACTED] Houston, Texas 77015.
5. Castillo is the registered agent for Alamo Auto Insurance Group, LLC, [REDACTED], [REDACTED], Houston, Texas 77076 which was formed on September 25, 2019.
6. Alamo is operating out of an office located at [REDACTED], Houston, Texas 77015.
7. TDI investigation indicates that an "Amco Insurance Agency" is operating at [REDACTED], [REDACTED], Houston, Texas 77015. TDI has no licensed agency or registration of a licensed agency doing business in that name at that address.
8. Marin was purporting to be an insurance agent with Alamo and was soliciting business through Facebook.
9. TDI has received three separate complaints regarding fraudulent and fictitious certificates of insurance issued by Alamo.
10. Alamo issued a fraudulent and fictitious certificate of insurance for an auto policy to insured M.L.
11. Insured M.L. paid Marin \$1,137 in premiums for the fictitious policy issued by Alamo.
12. Insured M.L. attempted to make a claim and discovered there was not a valid policy.
13. Alamo issued a fraudulent and fictitious certificate of insurance for an auto policy to insured J.U.
14. Insured J.U. attempted to file a claim and discovered there was not a valid policy.
15. Alamo issued a fraudulent and fictitious certificate of insurance for an auto policy to insured J.C.

# 2023-7922

Original Petition

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

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16. Insured J.C. was involved in an auto accident and the other driver attempted to file a claim on insured J.C.'s policy when it was discovered there was not a valid policy.
17. Alamo has been conducting the business of insurance without a license or authorization issued by the department.
18. On September 27, 2022, the department sent a request for information to Castillo, Alamo, and Marin via Certified Mail Return Receipt Requested to [REDACTED], Houston, Texas 77015 and [REDACTED], Houston, Texas 77076 pursuant to TEX. INS. CODE § 101.104. The department confirmed delivery of the notice at both addresses, however, the department received no response from any of the Respondents. The notice was also sent via electronic mail to 2 known addresses for Castillo and Marin.
19. On January 26, 2022, Castillo submitted an application for a new general lines agent license which was abandoned for failure to submit all the necessary requirements. The address listed on this application was [REDACTED], Houston, Texas 77076.

## Legal Allegations

1. Marin acted as an insurance agent without holding a license, as prohibited by TEX. INS. CODE § 4001.101.
2. Castillo, Alamo, and Marin engaged in the unauthorized business of insurance by directly or indirectly performing acts which constitute the business of insurance as defined in TEX. INS. CODE § 101.051 in violation of TEX. INS. CODE § 101.102.

## Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. ordering Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin to cease and desist from performing acts which constitute the business of insurance as defined in TEX. INS. CODE § 101.051,

## 2023-7922

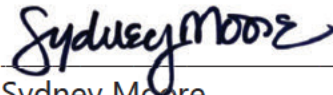
Original Petition

Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin

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2. directing Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin to pay an administrative penalty under TEX. INS. CODE § 101.103,
3. directing Eli Ivan Castillo, Alamo Auto Insurance, and Kayla Marin to make restitution to victims under TEX. INS. CODE § 101.103, and
4. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,



---

Sydney Moore

State Bar No. 24056052

Texas Department of Insurance  
Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6339 (Direct)

(512) 490-1020 (Fax)

Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

**2023-7922**

**Automated Certificate of eService**

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore  
Bar No. 24056052  
Enforcementgeneral@tdi.texas.gov  
Envelope ID: 72411251  
Status as of 2/3/2023 11:47 AM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	2/3/2023 11:18:35 AM	SENT

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	2/3/2023 11:18:35 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	2/3/2023 11:18:35 AM	SENT
Sydney Moore		Sydney.Moore@tdi.texas.gov	2/3/2023 11:18:35 AM	SENT

Associated Case Party: Eli Ivan Castillo

Name	BarNumber	Email	TimestampSubmitted	Status
Eli IvanCastillo		[REDACTED]	2/3/2023 11:18:35 AM	SENT

Associated Case Party: Kayla Marin

Name	BarNumber	Email	TimestampSubmitted	Status
Kayla Marin		[REDACTED]	2/3/2023 11:18:35 AM	SENT

**2023-7922**

**Automated Certificate of eService**

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore  
Bar No. 24056052  
Enforcementgeneral@tdi.texas.gov  
Envelope ID: 72507598  
Status as of 2/7/2023 10:40 AM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	2/7/2023 10:37:46 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	2/7/2023 10:37:46 AM	SENT
Sydney Moore		Sydney.Moore@tdi.texas.gov	2/7/2023 10:37:46 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	2/7/2023 10:37:46 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	2/7/2023 10:37:46 AM	SENT

Associated Case Party: Eli Ivan Castillo

Name	BarNumber	Email	TimestampSubmitted	Status
Eli IvanCastillo		[REDACTED]	2/7/2023 10:37:46 AM	SENT

Associated Case Party: Kayla Marin

Name	BarNumber	Email	TimestampSubmitted	Status
Kayla Marin		[REDACTED]	2/7/2023 10:37:46 AM	SENT



2023-7922

EXHIBIT  
C

Affix Stamp Here  
(if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

- Check type of mail or service
- Adult Signature Required
  - Adult Signature Restricted Delivery
  - Certified Mail
  - Certified Mail Restricted Delivery
  - Collect on Delivery (COD)
  - Insured Mail
  - Priority Mail
  - Priority Mail Express
  - Registered Mail
  - Return Receipt for Merchandise
  - Signature Confirmation
  - Signature Confirmation Restricted Delivery

Name and Address of Sender  
Texas Dept of Insurance  
Mail Code ENF  
1601 Congress Avenue, Suite 6.900  
Austin TX 78711  
Mary Ruiz  
February 7, 2023

USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	Extra Services Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	Signature Confirmation	Return Receipt	Restricted Delivery	Adult Signature Required	Adult Signature Restricted Delivery	Special Handling	
MORRE/ 30230,  31130 AND 31271	ELLI VAN CASTILLO [REDACTED] HOUSTON, TEXAS 77076  ALAMO AUTO INSURANCE [REDACTED] HOUSTON, TEXAS 77015  KAYLA MARIN [REDACTED] GALENA PARK, TX 77547-3508			Handling Charge - If Registered and over \$50,000 in value																

EXHIBIT  
D



Shipment Confirmation  
Acceptance Notice

A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 02/07/2023  
Shipped From:  
Name: MC ENF M RUIZ  
Address: 1601 CONGRESS AVENUE SUITE 6 900  
City: AUSTIN  
State: TX ZIP+4® 78711

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	3
Total	3

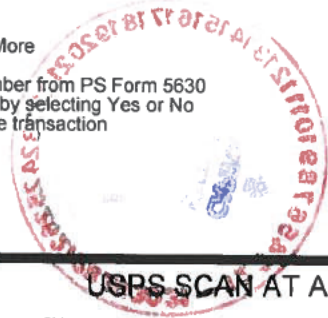
\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.



USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0042 2168 64

MOORE/30230, 31130, 31271



Firm Mailing Book For Accountable Mail



Name and Address of Sender

MC ENF M RUIZ  
 TEXAS DEPARTMENT OF INSURANCE  
 1601 CONGRESS AVENUE, SUITE 6 900  
 AUSTIN TX 78711

Check type of mail or service

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

Affix Stamp Here  
 (for additional copies of this receipt).  
 Postmark with Date of Receipt.

USPS Tracking/Article Number

1. 9214 8901 9403 8303 4764 05  
**MOORE/30230, 31130, 31271**

2. 9214 8901 9403 8303 4787 82

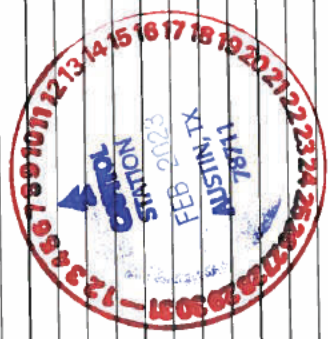
3. 9214 8901 9403 8303 4790 79

Addressee (Name, Street, City, State, & ZIP Code™)

ELI IVAN CASTILLO  
 [REDACTED]  
 HOUSTON, TEXAS 77076

ALAMO AUTO INSURANCE  
 [REDACTED]  
 HOUSTON, TEXAS 77015

KAYLA MARIN  
 [REDACTED]  
 GALENA PARK, TX 77547-3508



Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.84	4.15								2.10			
0.84	4.15	Handling Charge - if Registered and over \$50,000 in value					Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling
0.84	4.15						Adult Signature Required	Adult Signature Restricted Delivery				

Postmaster, Per (Name of receiving employee)

[Signature]

Total Number of Pieces Listed by Sender: 3

PS Form 3877, January 2017 (Page 1 of 1)

Jobid: 3973916

Complete in Ink

Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.

Name and Address of Sender  
 Texas Dept of Insurance  
 Mail Code ENF  
 1601 Congress Avenue, Suite 6 900  
 Austin TX 78711  
 Mary Ruiz  
 February 7, 2023

Check type of mail or service  
 Adult Signature Required  
 Adult Signature Restricted Delivery  
 Certified Mail  
 Certified Mail Restricted Delivery  
 Collect on Delivery (COD)  
 Insured Mail  
 Priority Mail  
 Priority Mail Express  
 Registered Mail  
 Return Receipt for Merchandise  
 Signature Confirmation  
 Signature Confirmation Restricted Delivery

Postage Stamp Here  
 (If Issued as an International certificate of mailing or for additional copies of this receipt), Postmark with Date of Receipt

USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value	Insured Value	Domestic Sender if COD	ASR Fee	ASBO Fee	RO Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
MORRE/30230	ELIVAN CASTILLO	1.90												
31130 AND 31271	ALAMO AUTO INSURANCE	1.90												
	HOUSTON, TEXAS 77076													
	HOUSTON, TEXAS 77015													
	KAYLA MARIN													
	GALENA PARK, TX 77547-3508	1.90												

RECEIVED  
 FEB 08 2023  
 TDI - ENFORCEMENT



Handling Cha.

\$50,000 in value

OFFICIAL BUSINESS  
 STATE OF TEXAS  
 PENALTY FOR PRIVATE USE

neopost-  
 02/07/2023  
 US POSTAGE \$001.62  
 ZIP 78701  
 041M12252405

Adult Signature Re.  
 Adult Signature Restricted D.  
 Restricted Delivery  
 Return Receipt  
 Signature Confirmation  
 Signature Confirmation Restricted Delivery  
 Special Handling

Firm Mailing Book For Accountable Mail