

PERFORMANCE BASED OVERSIGHT WORKING GROUP

MEETING NOTES

OCTOBER 5, 2011 MEETING
1:30 P.M. TO 3:30 P.M.

Attendees

Sarita Shipe – TASB/Texas Association of School Boards*
Warren Cooper - Texas Medical Association (TMA)*
Nick Huestis – BAOB / AIA*
Terry Eliason – Texas Mutual Insurance Co
Herb Harris – Harris & Harris*
Bill Kidd – WorkComp Central
Dr. David Gude – Texas Medical Clinic/TMA*
Noel Rose – TASB/Texas Association of School Boards
Michael Berkowitz – KSF Orthopaedic Center*
Steve Nichols – ICT/Insurance Council of Texas*
Stuart Colburn – Downs Stanford*
Pam Beachley – Texas Group Insurance Association*
Geoff Billings – ICT/Insurance Council of Texas
Dr. Bob Hassett – Concentra*
Ron Cobb – AIA/American Insurance Association*
**Denotes PBO Working Group Member*

Welcome/Introductions

Teresa Carney - Welcomed everyone and requested each member introduce themselves.

Updates on Possible Measures

1. Accuracy of reporting MAR payments.
 - In one quarter, on CPT codes 99212, 99213 and 99214, there was \$128,029.57 paid below MAR.
 - Twenty-eight percent of billing lines were paid under MAR.
2. Timeliness of processing Reconsideration Medical Bills.
 - For one quarter (03/01/2011 – 05/31/2011); one million bills were received of which approximately 92% were originals and 8% were reconsiderations. 381 insurance carriers (ICs) were 81.03% timely.
 - During the same quarter, looking at 143 of those ICs who had 40 or more reconsiderations, compliance is at 81.43%.

Administrative Process

- The group agreed in recommending the assessment period to be January 1, 2012 through June 30, 2012 with the selection period being January 1, 2011 through June 30, 2011.
- It was suggested that with the preliminary findings, the ICs are provided a non conclusive list of some suggestions on what types of evidence they can provide with their management response to appeal a finding.
- The group recommended the summary of changes document in the Final Results letter include more detailed narratives.

Additional Member Thoughts

- Recommend there be only one new additional measure and wanted the one measure to be timeliness of processing Reconsideration Medical Bills.
- Suggested that the weights placed on timeliness of original medical bills and reconsideration medical bills weights should correspond with the number of bills. Group wants more weight to be on the original bills rather than the reconsideration bills based on volume of the two types of bills.

- Requested that the possible new measure regarding MAR payments be addressed through audits rather than through PBO.
- Methodology – Group wants to continue the performance standard methodology rather than using a bell curve. It was requested that the performance standard be lowered, i.e. a 92% or above would qualify as a high performer versus the current 95%.
- Appeal Process - Would like the possibility of a “face-to-face” meeting/appeal process with the TDI-DWC.
- Incentives – one suggestion was offered that there would not be any fines levied for measure violations for ICs who are high performers. This incentive would carry through until the next assessment. Another suggestion was that there was one “get of jail free” violation.
- Reassessments – there was discussion on what a reassessment process would look like. Some items discussed were: a fee for the reassessment, a specified time period where the IC could request a reassessment, limited to those near the high or average tier cut-offs.

Next Meeting

There will be at least one more meeting; the date has not yet been determined. It will be to discuss the Commissioner’s decision on the 2012 PBO measures as well as the methodology paper. The members will receive a copy of the methodology paper before the next meeting to review and make any final comments/recommendations.

Closing

Teresa Carney – After today’s meeting, Teresa will discuss the final recommendations with Executive staff and the Commissioner. She thanked everyone for attending and participating in the PBO planning process.

Meeting adjourned at 3:30 p.m.

PBO Results link <http://www.tdi.state.tx.us/wc/pbo/pboresults.html>

Past PBO Planning Documents: <http://www.tdi.state.tx.us/wc/pbo/pbo.html#pldoc>