

**TEXAS DEPARTMENT OF INSURANCE  
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting  
November 13, 2017  
1:30 p.m. to 3:30 p.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	W. Ryan Brannan, Commissioner Division of Workers' Compensation
Introduction, DWC Organizational Changes, and Program Area Update	Tim Riley, Deputy Commissioner Compliance and Investigations
Complaint Data Update	Denny Whitehouse, Manager Compliance Review
Enforcement Update	Marisa Lopez Wagley, Associate Commissioner Compliance and Investigations
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Medical Dispute Resolution Update	Martha Luevano, Director Medical Fee Dispute Resolution
Rules Update	Emily McCoy, Associate General Counsel
Q & A	
Closing	Commissioner Brannan