

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting
July 10, 2014
1:30 p.m. to 3:30 p.m.

AGENDA

| Item | Presenter |
|--|---|
| Welcome | Rod Bordelon, Commissioner Division of Workers' Compensation |
| Complaint Data Update | Teresa Carney, Director System Monitoring & Oversight |
| Medical Fee Dispute Resolution Update | Martha Luevano, Manager Medical Fee Dispute Resolution |
| Enforcement Update | Sandra Nicolas and Toya Lutz Enforcement |
| Office of Medical Advisor Update | Mary Landrum, Director Healthcare Business Management |
| Research and Policy Update | Amy Lee, Special Deputy Commissioner Policy and Research |
| Performance Based Oversight Update | Teresa Carney |
| Q & A | Teresa Carney |
| Closing | Teresa Carney |