



## TEXAS DEPARTMENT OF INSURANCE

**Division of Workers' Compensation - System Monitoring & Oversight (MS-8)**

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# memo

To: Division of Workers' Compensation Trading Partners

From: Teresa Carney, Director, System Monitoring and Oversight

Date: April 8, 2016

RE: Secure File Transfer Protocol (SFTP) Upgrade

The Texas Department of Insurance (TDI) is upgrading the system used for our secure file transfer protocol (SFTP) services that includes a migration to new servers. This upgrade should have little to no impact to our customers, but we are notifying system trading partners so they are aware of the changes.

The system upgrade will begin Friday, July 15, 2016, at 5:00 p.m. and will be complete by Monday, July 18, 2016, at 8:00 a.m. Any records sent during this timeframe will not be processed until normal processing resumes Monday, July 18.

The SFTP URL addresses will remain the same, [sftpt.tdi.texas.gov](http://sftpt.tdi.texas.gov) for the test system, and [sftpp.tdi.texas.gov](http://sftpp.tdi.texas.gov) for the production system. The SFTP URL is the preferred method of connection to TDI; however, if any system participants are using IP addresses instead of URL addresses, those programs or processes may need to be remediated. The test system's IP address will change from 168.58.229.114 to 168.58.229.70 and the production system's IP address will change from 168.58.229.115 to 168.58.229.116. If you cannot connect to our servers following these changes on Monday, July 18 at 8:00 a.m., you may need to modify your outbound firewall.

Questions regarding the SFTP upgrade and IP address move should be directed to EDI Support Services at [EDIsupport@tdi.texas.gov](mailto:EDIsupport@tdi.texas.gov).