



Texas Department of Insurance
Business Unit # 45400
Purchase Order # 17-0596

Payment Terms: **NET30** Freight Terms: **FOB Destination** Ship Via: **VNDR** PCC: **I** Date: **10/27/16** PO Method: **DC** Dispatch: **Dispatch Via Print** Rev Dt:

PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: STRATEGIC PRODUCTS AND SERVICES
 412 HALIFAX DR
 USA
 COPPELL TX 75019
United States

Ship To: 2F0032 - Cameron Rd - Warehouse
 7915 Cameron Road
 Austin TX 78754
 United States

Vendor ID: 1223140946 2

Bill To: Attn: Acctng - Mail Code 108-3A
 P. O. Box 149104
 Austin TX 78714-9104
 United States

Purchaser: Michael Fuentes

Phone: 512/676-6145

Fax:

Email: Michael.Fuentes@tdi.texas.gov

Fax:

Email: Invoices@tdi.texas.gov

PO Information:

This Purchase Order is issued in accordance with the terms and conditions of DIR Contract #DIR-TSO-2654. Pricing per Pricing request # 17-ITS-17112 submitted by Sara Barrett dated 10/26/17.

Initial Term: 11/01/2016 - 10/31/2017
 1st Renewal Option Term: 11/01/2017 - 10/31/2018
 2nd Renewal Option Term: 11/01/2018 - 10/31/2019

Avaya Hardware and Software MS for TDI - Agency Telecom Systems at Hobby, Metro and All Field Offices.
 IP Agent Licenses MS
 WFO-tele-equipment MS
 Scopia MS
 Shadow CMS (3000 Ext max) Extended Annual Maintenance (RSI)

The Agency uses the WFO system for call center lines - call monitoring.
 Maintenance and Support Renewal:
 Desc: SA ESS WFO12 QM 3YAN
 Desc: UPG ADV WFO12 QM 3YAN

Manufacturer Support 24x7
 Includes: Monitoring, First Call, Case management

The Agency uses the Scopia for Maintenance and Support of new conferencing solution (hardware, software and 7 large multi-conferencing cameras)

The Agency uses the Shadow CMS for: the maintenance program entitles the customer to free RSI telephone support during normal business hours (8:30 am to 5:00 pm, Monday to Friday, excluding holidays), free rates and tariff updates, free VH (area code). Maintenance Customers receive free updates and software upgrades.

Program Contract Specialist: Rob Sutton
 Program Contract Coordinator: Clarissa Bennett

Vendor Contact: Sara Barrett (Account Mgr)
 Direct / Cell: 214-435-1301
 sbarrett@spscom.com

Invoicing. To ensure prompt payment, the vendor must include the following information on all invoices: (1) the above reference PO Number, (2) the above referenced Vendor ID No., and (3) any other relevant information that will confirm purchase. Failure to comply may delay payment process or cause invoice to be returned.

Authorized Signature

Michael Fuentes, CTPM

10/28/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
1- 1	Avaya M&S FY17 Maintenance Period: 11/1/16 - 10/31/2017	920/45	1.0000	YR	\$203,323.54	\$203,323.54	10/27/2016
						Schedule Total	<input type="text" value="\$203,323.54"/>
				<u>ReqID:</u> 0000017112			
<p>Please send all hardware info, equipment and software info to the attention of: ITS Library - ITSLibrary@tdi.texas.gov c/o Tammi Todd</p> <p>Program Contract Specialist: Rob Sutton Program Contract Coordinator: Clarissa Bennett</p>							
						Item Total for Line # 1	<input type="text" value="\$203,323.54"/>

Total PO Amount

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

The Purchase Order Terms and Conditions can be found at:
<http://www.tdi.texas.gov/general/aspurch.html>

Authorized Signature

Melinda J. ... CTPM

10/28/2016