



Texas Department of Insurance
Business Unit # 45400
Purchase Order # 17-0146

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Payment Terms: **NET30** Freight Terms: **FOB Destination** Ship Via: **VNDR** PCC: **I** Date: **08/24/16** PO Method: **DC** Dispatch: **Dispatch Via Print** Rev Dt:

PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: STRATEGIC PRODUCTS AND SERVICES
412 HALIFAX DR
USA
COPELL TX 75019
United States

Ship To: 2F0032 - Cameron Rd - Warehouse
7915 Cameron Road
Austin TX 78754
United States

Vendor ID: 1223140946 2

Purchaser: Michael Fuentes

Phone: 512/676-6145

Fax:

Email: Michael.Fuentes@tdi.texas.gov

Bill To: Attn: Acctng - Mail Code 108-3A
P. O. Box 149104
Austin TX 78714-9104
United States

Fax:

Email: Invoices@tdi.texas.gov

PO Information:

This Purchase Order is issued in accordance with the terms and conditions of DIR Contract #DIR-TSO-2654.Pricing per Quote # Q100045162 by Sara Barrett dated 06/08/2015.

Program Contract Specialist: Rob Sutton
Program Contract Coordinator: Clarissa Bennett

Vendor Contact: Sara Barrett (Account Mgr)
Direct / Cell: 214-435-1301
sbarrett@spscom.com

Invoicing. To ensure prompt payment, the vendor must include the following information on all invoices: (1) the above reference PO Number, (2) the above referenced Vendor ID No., and (3) any other relevant information that will confirm purchase. Failure to comply may delay payment process or cause invoice to be returned.

Certification. The terms of the contract are considered complete and payment can be made when the terms and conditions of the order have been met and the goods and/or services have been certified.

Authorized Signature

Michael Fuentes, CTPM

08/24/2016



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Line-Sch	Line Description	Class/Item	Quantity	UOM	Unit Price	Extended Amt	Due Date
1- 1	Avaya Telecommunications Break / Fix Services	939/72	1.0000	YR	\$15,000.00	\$15,000.00	08/24/2016
	Time and Materials for FY2017						
	Term: 9/1/16 - 8/31/17						
						Schedule Total	<input type="text" value="\$15,000.00"/>
					ReqID: 0000015764		
	BREAK/FIX FOR TELECOM EQUIPMENT						
	Labor Pricing Time and materials-basis contract for repair service of Avaya Telecommunication system on an as needed basis at the following locations: TDI, DWC, Metro, and DWC Field Office locations.						
	Background TDI utilizes the Avaya telephony system for telephone communications. The system uses the agency's existing (and installed) network components to route native and incoming telephone calls.						
	This DIR contract provides time and materials (break / fix services) throughout the State. Coverage includes telephony equipment, cabling, software patches, as well as labor and miscellaneous telecommunications materials.						
	A. Flex Hours: These are labor hours than can be used by TDI for multiple purposes. These hours are for support and PBX technician time. AVAYA Technician On-Site or Remote for Core PBX, Aura Messaging, Session and System Manager - \$120.00						
	B. Other Rates and Charges: Call Center Programming, Scripting and Programming. AVAYA Technician On-site or Remote for Call Center, WFO, IVR, Video and Application work - \$150.00						
	C. Dispatch Charge: This is a \$80.00 charge that is applied when a technician is dispatched - \$80.00						
	Afterhours is billed at time and a half						
	Term: 9/1/16 - 8/31/17						
	Program Contract Specialist: Rob Sutton Program Contract Coordinator: Clarissa Bennett						
						Item Total for Line # 1	<input type="text" value="\$15,000.00"/>

Total PO Amount

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

The Purchase Order Terms and Conditions can be found at:
<http://www.tdi.texas.gov/general/aspurch.html>

Authorized Signature

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Authorized Signature

Melinda J. ... CTPM

08/24/2016