

Envoy Medical Systems, LP
1726 Cricket Hollow
Austin, Texas 78758

PH. 512/248-9020
IRO Certificate #4599

Fax 512/491-5145

NOTICE OF INDEPENDENT REVIEW DECISION

February 21, 2006

Re: IRO Case # M2-06-0647 -01

Texas Department of Insurance, Division of Workers' Compensation:

Envoy Medical Systems, LP (Envoy) has been certified as an independent review organization (IRO) by the Texas Department of Insurance and has been authorized to perform independent reviews of medical necessity for Division of Workers' Compensation cases. Texas HB. 2600, Rule 133.308 effective January 1, 2002, allows a claimant or provider who has received an adverse medical necessity determination from a carrier's internal process, to request an independent review by an IRO.

In accordance with the requirement that the Division of Workers' Compensation assign cases to certified IROs, this case was assigned to Envoy for an independent review. Envoy has performed an independent review of the proposed care to determine if the adverse determination was appropriate. For that purpose, Envoy received relevant medical records, any documents obtained from parties in making the adverse determination, and any other documents and/or written information submitted in support of the appeal.

The case was reviewed by a Doctor of Chiropractic, who is licensed in Texas, and who has met the requirements for the Division of Workers' Compensation Approved Doctor List or who has been granted an exception from the ADL. He or she has signed a certification statement attesting that no known conflicts of interest exist between him or her and the injured employee, the injured employee's employer, the injured employee's insurance carrier, the utilization review agent, any of the treating physicians or providers, or any of the physicians or providers who reviewed the case for a determination prior to referral to Envoy for independent review. In addition, the certification statement further attests that the review was performed without bias for or against the carrier, medical provider, or any other party to this case.

The determination of the Envoy reviewer who reviewed this case, based on the medical records provided, is as follows:

Medical Information Reviewed

1. Table of disputed services
2. Denial letters

3. SRS reviews 12/1/05, 12/13/05
4. Daily notes, therapeutic exercise log, Dr. Brozek
5. MRI lumbar spine report 11/15/05
6. PPE report 11/9/05

History

The patient injured his low back in _____. He began treatment with his treating D.C. on 11/1/05. He has been treated with chiropractic manipulation and therapeutic exercises. An MRI was obtained.

Requested Service(s)

Additional therapeutic exercises x 12 sessions.

Decision

I disagree with the carrier's decision to deny the requested therapeutic exercises.

Rationale

The patient had a fair trial of treatment with his D.C. with improvement in symptoms and function. The patient stated that he was 80% improved on 12/22/05, but was still having intermittent radiculopathy into the left lower extremity.

Daily documentation from the D.C. shows progressive relief of pain and improved function without exacerbation of symptoms as the patient returned to light-duty work. Sitting bothers the patient the most. Based on the progress made by the patient, there is still room for improvement with additional active therapy to increase strength, stability and flexibility, and to relieve the radicular pain in the lower extremity. The requested exercises are reasonable and medically necessary.

This medical necessity decision by an Independent Review Organization is deemed to be a Worker's Compensation decision and order.

YOUR RIGHT TO APPEAL

If you are unhappy with all or part of this decision, you have a right to appeal the decision. The decision of the Independent Review organization is binding during the appeal process.

If you are disputing a decision other than a spinal surgery prospective decision, the appeal must be made directly to the district clerk in Travis County (see Texas Labor Code sec. 413.031). An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. If you are disputing a spinal surgery prospective decision, a request for a hearing must be in writing and it must be received by the Division of Workers' Compensation, Chief Clerk of Proceedings, within ten (10) days of your receipt of this decision.

Daniel Y. Chin, for GP

In accordance with Commission Rule 102.4 (b), I hereby certify that a copy of this Independent Review Organization (IRO) decision was sent to the carrier and the requestor or claimant via facsimile or US Postal Service from the office of the IRO on this 22nd day of February 2006.

Signature of IRO Representative:

Printed Name of IRO Representative: Alice McCutcheon

Requestor: Dr. V. Brozek, Attn Stephanie, Fx 817-581-9231

Respondent: New Hampshire Ins. Attn Katie Foster, Fx 435-2266

Texas Department of Insurance, Division of Workers' Compensation: Fx 804-4871 Attn: