

Parker Healthcare Management Organization, Inc.

4030 N. Beltline Road, Irving, TX 75038

972.906.0603 972.255.9712 (fax)

Certificate # 5301

September 23, 2005

ATTN: Program Administrator
Texas Workers Compensation Commission
Medical Dispute Resolution, MS-48
7551 Metro Center Drive, Suite 100
Austin, TX 78744
Delivered by fax: 512.804.4868

Notice of Determination

MDR TRACKING NUMBER: M2-05-2217-01
RE: Independent review for ____

The independent review for the patient named above has been completed.

- Parker Healthcare Management received notification of independent review on 8.18.05.
- Faxed request for provider records made on 8.18.05.
- The case was assigned to a reviewer on 9.12.05.
- The reviewer rendered a determination on 9.22.05.
- The Notice of Determination was sent on 9.23.05.

The findings of the independent review are as follows:

Questions for Review

Medical necessity of Individual psychological sessions 1 time per week for 4 weeks.

Determination

PHMO, Inc. has performed an independent review of the proposed care to determine if the adverse determination was appropriate. After review of all medical records received from both parties involved, the PHMO, Inc. physician reviewer has determined to **overturn the denial** on the requested service(s).

Summary of Clinical History

After sustaining injury on ____, the claimant underwent physical medicine treatments and 4 sessions of individual psychological sessions.

Clinical Rationale

The carrier reviewer incorrectly opined, "There is no specific treatment plan in place which directs the IPT to reach any specific behavioral goals." In actuality, detailed short term and long terms goals were given (when the provider requested 8 sessions), so there is no foundation for the denial.

Moreover, there is sufficient documentation to support statutory requirements¹ for the continuation of the psychological sessions, since the medical records indicate that it is more likely than not that the patient will obtain relief, promotion of recovery will be accomplished and/or there will be an enhancement of the employee's ability to return to employment.

Clinical Criteria, Utilization Guidelines or other material referenced

Texas Labor Code 408.021

This conclusion is supported by the reviewers' clinical experience with over 8 years of patient care.

The reviewer for this case is a doctor of chiropractic peer matched with the provider that rendered the care in dispute. The reviewer is engaged in the practice of chiropractic on a full-time basis.

The review was performed in accordance with Texas Insurance Code §21.58C and the rules of the Texas Workers Compensation Commission. In accordance with the act and the rules, the review is listed on the TWCC's list of approved providers, or has a temporary exemption. The review includes the determination and the clinical rationale to support the determination. Specific utilization review criteria or other treatment guidelines used in this review are referenced.

The reviewer signed a certification attesting that no known conflicts-of-interest exist between the reviewer and any of the providers or other parties associated with this case. The reviewer also attests that the review was performed without any bias for or against the patient, carrier, or other parties associated with this case.

Your Right To Appeal

If you are unhappy with all or part of this decision, you have the right to appeal the decision. The decision of the Independent Review Organization is binding during the appeal process.

If you are disputing the decision (other than a spinal surgery prospective decision), the appeal must be made directly to a district court in Travis County (see Texas Labor Code §413.031). An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable.

If you are disputing a spinal surgery prospective decision, a request for a hearing must be in writing and it must be received by the Division of Workers' Compensation, Chief Clerk of Proceedings, within ten (10) days of your receipt of this decision. The address for the Chief Clerk of Proceedings would be: P.O. Box 17787, Austin, Texas, 78744.

¹ Texas Labor Code 408.021

I hereby verify that a copy of this Findings and Decision was faxed to TWCC, Medical Dispute Resolution department, the requestor (if different from the patient) and the respondent. I hereby verify that a copy of this Findings and Decision was mailed to the injured worker (the requestor) applicable to Commission Rule 102.5 this 23rd day of September, 2005. Per Commission Rule 102.5(d), the date received is deemed to be 5 (five) days from the date mailed and the first working day after the date this Decision was placed in the carrier representative's box.

Meredith Thomas
Administrator
Parker Healthcare Management Organization, Inc.

CC: Cameron Jackson, D.C.
Attn: Courtney
Fax: 713.527.8558

Texas Mutual
Attn: Letreace Giles
Fax: 512.224.7961

[Claimant]