

**Envoy Medical Systems, LP**  
**1726 Cricket Hollow**  
**Austin, Texas 78758**

PH. 512/248-9020  
IRO Certificate #4599

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**NOTICE OF INDEPENDENT REVIEW DECISION**

July 13, 2005

**Re: IRO Case # M2-05-1990-01**

Texas Worker's Compensation Commission:

Envoy Medical Systems, LP (Envoy) has been certified as an independent review organization (IRO) and has been authorized to perform independent reviews of medical necessity for the Texas Worker's Compensation Commission (TWCC). Texas HB. 2600, Rule 133.308 effective January 1, 2002, allows a claimant or provider who has received an adverse medical necessity determination from a carrier's internal process, to request an independent review by an IRO.

In accordance with the requirement that TWCC assign cases to certified IROs, TWCC assigned this case to Envoy for an independent review. Envoy has performed an independent review of the proposed care to determine if the adverse determination was appropriate. For that purpose, Envoy received relevant medical records, any documents obtained from parties in making the adverse determination, and any other documents and/or written information submitted in support of the appeal.

The case was reviewed by a physician who is Board Certified in Neurological Surgery, and who has met the requirements for the TWCC Approved Doctor List or who has been granted an exception from the ADL. He or she has signed a certification statement attesting that no known conflicts of interest exist between him or her and any of the treating physicians or providers, or any of the physicians or providers who reviewed the case for a determination prior to referral to Envoy for independent review. In addition, the certification statement further attests that the review was performed without bias for or against the carrier, medical provider, or any other party to this case.

The determination of the Envoy reviewer who reviewed this case, based on the medical records provided, is as follows:

Medical Information Reviewed

1. Table of disputed services
2. Denial letters
3. Peer review 5/27/05, Dr. Sato

4. Peer review 6/6/05, Dr. Amato
5. Reports 5/12/05, 4/13/05, Dr. Burdin
6. Electrodiagnostic test results 4/13/04
7. Nerve summary 11/4/04
8. Lumbar MRI report 11/16/04
9. Lumbar x-ray report 10/19/04
10. 136-page records package, 6/30/05 Neuromuscular Institute of Texas

#### History

The patient is a 35-year-old male who in \_\_\_ was in a motor vehicle accident and suffered multiple areas of trauma. He was taken to the ER, where x-rays were obtained that were negative for fracture. There was some spondylosis present at the L4-5 level, with a congenital fusion of the L5-S1 level. The patient now has primarily low back pain, with some left lower extremity pain and impotence. He has had some neck pain, and that continues, but is less severe than his back pain. In addition to impotence, there is also some question of fecal incontinence.

#### Requested Service(s)

Repeat bilateral lower extremity EMG/NCV.

#### Decision

I disagree with the carrier's decision to deny the requested testing.

#### Rationale

There is a question of fecal incontinence, described as loose stools, and EMG of the external anal sphincter may be significant in regard to this, and may also shed light on the patient's impotence. Positive testing could lead to more extensive work up with electrodiagnostic studies and urological evaluation regarding the patient's impotence.

This medical necessity decision by an Independent Review Organization is deemed to be a Commission decision and order.

### **YOUR RIGHT TO REQUEST A HEARING**

Either party to medical dispute may disagree with all or part of the decision and has a right to request a hearing.

**If disputing a spinal surgery prospective decision**, a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within **10** (ten) calendar days of your receipt of this decision (28 Tex. Admin. Code 142.5(c)).

**If disputing other prospective medical necessity (preauthorization) decisions**, a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within **20** (twenty) calendar days of your receipt of this decision (28 Tex. Admin. Code 142.5(c)).

This decision is deemed received by you 5 (five) days after it was mailed or the date of fax (28 Tex. Admin. Code 102.5(d)). A request for a hearing and a **copy of this decision** must be sent to:

Chief Clerk of Proceedings / Appeals Clerk  
P.O. Box 17787  
Austin, Texas 78744  
Fax: 512-804-4011

The party appealing this decision shall deliver a copy of its written request for a hearing to other party involved in this dispute.

Sincerely,

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Daniel Y. Chin, for GP

In accordance with Commission Rule 102.4 (b), I hereby certify that a copy of this Independent Review Organization (IRO) decision was sent to the carrier and the requestor or claimant via facsimile or US Postal Service from the office of the IRO on this 13<sup>th</sup> day of July 2005.

Signature of IRO Representative:

Printed Name of IRO Representative: Alice McCutcheon

Requestor: Dr. Burdin, Attn Jessica, Fx 210-690-0399

Respondent: Liberty Mutual Ins., Attn Melissa Rodriguez, Fx 231-0210

Texas Workers Compensation Commission Fx 804-4871 Attn: