

IRO Certificate #4599

NOTICE OF INDEPENDENT REVIEW DECISION

October 10, 2002

Re: IRO Case # M2-02-1041-01

Texas Worker's Compensation Commission:

___ has been certified as an independent review organization (IRO) and has been authorized to perform independent reviews of medical necessity for the Texas Worker's Compensation Commission (TWCC). Texas HB. 2600, Rule133.308 effective January 1, 2002, allows a claimant or provider who has received an adverse medical necessity determination from a carrier's internal process, to request an independent review by an IRO.

In accordance with the requirement that TWCC assign cases to certified IRO's, TWCC assigned this case to ___ for an independent review. ___ has performed an independent review of the proposed care to determine if the adverse determination was appropriate. For that purpose, ___ received relevant medical records, any documents obtained from parties in making the adverse determination, and any other documents and/or written information submitted in support of the appeal.

The case was reviewed by a physician who is Board Certified in Anesthesiology and Pain Management. He or she has signed a certification statement attesting that no known conflicts of interest exist between him or her and any of the treating physicians or providers, or any of the physicians or providers who reviewed the case for a determination prior to referral to ___ for independent review. In addition, the certification statement further attests that the review was performed without bias for or against the carrier, medical provider, or any other party to this case.

The determination of the ___ reviewer who reviewed this case, based on the medical records provided, is as follows:

History

This patient has had low back pain since a ___ injury. Medications, physical therapy, chiropractic care, injections including IDET, and chronic pain management program have been utilized.

Requested Service

Chronic pain management program

Decision

I agree with the carrier's decision to deny the requested treatment.

Rationale

This patient has completed a pain management program in January 2001. A note in the records dated 3/28/02 states “no improvement (it is the same) since the initial injury.” A note from a different doctor dated 2/12/02 states, “she has not improved.” A behavioral pain management program’s goal is to change the patient’s outlook towards the chronic pain, and to give the patient tools to manage the pain, and limit the impact the chronic pain has on the patient’s lifestyle and activities of daily living. The patient has completed such a program and has not improved. There is persistent use of medical resources and continued pain. There is no reason to think that additional sessions of a pain management program will have a favorable impact on this patient. It would not be reasonable for the patient to undergo additional behavioral pain management sessions.

This medical necessity decision by an Independent Review Organization is deemed to be a Commission decision and order.

YOUR RIGHT TO REQUEST A HEARING

Either party to this medical dispute may disagree with all or part of the decision and has a right to request a hearing.

If disputing a spinal surgery prospective decision, a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within **10** (ten) days of your receipt of this decision (28 Tex. Admin. Code 142.5(c)).

If disputing other prospective medical necessity (preauthorization) decisions, a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within **20** (twenty) days of your receipt of this decision (28 Tex. Admin. Code 148.3).

This decision is deemed received by you 5 (five) days after it was mailed (28 Tex. Admin. Code 102.4(h) or 102.5(d)). A request for a hearing should be sent to:
Chief Clerk of Proceedings, Texas Worker’s Compensation Commission, P O Box 40669,
Austin, TX 78704-0012. **A copy of this decision should be attached to the request.**

The party appealing this decision shall deliver a copy of its written request for a hearing to all other parties involved in the dispute (Commission Rule 133.308(t)(2)).

Sincerely,