



Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

DOCTORS HOSPITAL AT
RENAISSANCE

Respondent Name

UNITED FIRE LLOYDS

MFDR Tracking Number

M4-24-0912-01

Carrier's Austin Representative

Box Number 19

DWC Date Received

December 27, 2023

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
November 1, 2022 to November 28, 2022	Hospital Outpatient Physical Therapy	\$1,740.80	\$0.00
Total		\$1,740.80	\$0.00

Requestor's Position

"This is a formal request for reconsideration of payment for services rendered to the above referenced patient. Attached is the UB, IBILL, EOB & complete Medical records please review for payment We 1st submitted bill to Po box 6812 Scranton, PA tracking #9114 9022 0085 2453 2264 41."

Amount in Dispute: \$1,740.80

Respondent's Position

"The provider filed a DWC 60 seeking medical fee dispute resolution for dates of service of November 1 through November 28, 2022. The services are for physical therapy. However, the provider did not file its DWC60 with the medical review division until December 20, 2023. It was filed late. Specifically, Rule 133.307 (c)(1)(A) requires that the provider filed a DWC 60 within one year of the date of service."

Response Submitted by: Flahive Ogden & Latson

Findings and Decision

Authority

This medical fee dispute is decided according to [Texas Labor Code §413.031](#) and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 Texas Administrative Code ([TAC](#)) [§133.307](#) sets out the procedures for resolving medical fee disputes.

Denial Reasons

The insurance carrier [reduced or denied] the payment for the disputed services with the following claim adjustment codes:

- 197 – Payment adjusted for absence of precert/preauth
- CO – Outpatient OT svcs furnished by an OT assistant
- GP – Service delivered under OP PT care plan
- 29 – Time limit for filing claim/bill has expired
- CQ – Outpatient PT svcs furnished by a PT assistant
- RM2 – Time limit for filing claim has expired
- W3 – Appeal/ Reconsideration

Issues

1. Did the requestor waive the right to medical fee dispute resolution?

Findings

1. 28 Texas Administrative Code §133.307(c)(1) states:

Timeliness. A requestor must timely file the request with the division or waive the right to MFDR. The division will deem a request to be filed on the date the division receives the request. A decision by the division that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section.

(A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute.

The dates of the services in dispute are November 1, 2022 to November 28, 2022. The request for medical fee dispute resolution was received on December 27, 2023. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307(c)(1)(B). The Division concludes that the requestor has failed to timely file this dispute; consequently, the requestor has waived the right to medical fee dispute resolution.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds that no reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature



Signature

Medical Fee Dispute Resolution Officer

January 24, 2024

Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.