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# **Medical Fee Dispute Resolution Findings and Decision**

## **General Information**

Requestor Name LEE MEMORIAL HOSPITAL **Respondent Name** TEXAS MUTUAL INSURANCE CO

MFDR Tracking Number M4-24-0874-01 **Carrier's Austin Representative** Box Number 54

**DWC Date Received** December 18, 2023

## **Summary of Findings**

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
November 23,	Hospital	\$42,225.19	\$0.00
2022	Outpatient		
	Total	\$42,225.19	\$0.00

### **Requestor's Position**

"When the patient came in he told us his name was [injured worker name]. See exhibit B. We tried to get the claim information with this name. No claim on file with Texas Mutual. He had no ID on him and no medical insurance cards 11/22/2022. We called the patient on 12/5/2022 and sent a letter for the patient to contact us with work comp information."

#### Amount in Dispute: \$42,225.19

## **Respondent's Position**

"One year from disputed date 11/23/22. The TDI/DWC date stamp lists the received date as 12/19/2023 on the / requestor's DWC-60 packet, a date greater than one year. The requestor has waived its right to DWC MDR."

Response Submitted by: Texas Mutual Workers Compensation Insurance

## **Findings and Decision**

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### <u>Authority</u>

This medical fee dispute is decided according to <u>Texas Labor Code §413.031</u> and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

#### Statutes and Rules

1. 28 Texas Administrative Code (TAC) §133.307 sets out the procedures for resolving medical fee disputes.

#### Denial Reasons

The insurance carrier [reduced or denied] the payment for the disputed services with the following claim adjustment codes:

- CAC-29 the time limit for filing has expired
- 731 Per 133.20(B) provider shall not submit a medical bill later than the 95<sup>th</sup> day after the date the service

#### <u>lssues</u>

1. Did the requestor waive the right to medical fee dispute resolution?

#### <u>Findings</u>

1. 28 Texas Administrative Code §133.307(c)(1) states:

Timeliness. A requestor must timely file the request with the division or waive the right to MFDR. The division will deem a request to be filed on the date the division receives the request. A decision by the division that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section.

(A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute.

The date of the services in dispute is November 23, 2022. The request for medical fee dispute resolution was received on December 18, 2023. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307(c)(1)(B). The Division concludes that the requestor has failed to timely file this dispute; consequently, the requestor has waived the right to medical fee dispute resolution.

#### **Conclusion**

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered. DWC finds that no additional reimbursement is due.

## Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to \$0.00 reimbursement for the disputed services.

### **Authorized Signature**

Signature Medical Fee Dispute Resolution Officer

January 5, 2024

Date

# Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at <u>www.tdi.texas.gov/forms/form20numeric.html</u>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.