

## Medical Fee Dispute Resolution Findings and Decision

### General Information

**Requestor Name**

ACADIAN AMBULANCE  
SVC OF TEXAS

**Respondent Name**

STATE OFFICE OF RISK MANAGEMENT

**MFDR Tracking Number**

M4-24-0555-01

**Carrier's Austin Representative**

Box Number 45

**DWC Date Received**

November 2, 2023

### Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
January 7, 2022	Codes A0427 and A0425	\$833.93	\$0.00
<b>Total</b>		<b>\$883.93</b>	<b>\$0.00</b>

"Acadian Ambulance(AASI) transported the patient from the scene of incident on DOS referenced above as a result of a call from for an emergency transport to Medical Center of Southeast Texas."

**Amount in Dispute:** \$883.93

### Respondent's Position

"Furthermore, the Office respectfully requests this dispute be dismissed as it is not eligible for Medical Fee Dispute Resolution as the dispute was not timely filed within one year from the date of service of 1/7/2022 under 28 TAC §133.307(c)(1) as the Division's date stamp shows the dispute was received on 11/2/2023."

**Response Submitted by:** State Office of Risk Management

## Findings and Decision

### Authority

This medical fee dispute is decided according to [Texas Labor Code §413.031](#) and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

### Statutes and Rules

1. 28 Texas Administrative Code ([TAC](#)) [§133.307](#) sets out the procedures for resolving medical fee disputes.

### Denial Reasons

The insurance carrier denied the payment for the disputed services with the following claim adjustment codes:

- CO – Contractual obligations
- 45 – Charges exceed your contract/legislated fee arrangement
- QA – Other adjustments
- 23 – Payment adjusted because charges have been paid by another payer
- 29 – The time limit for filing has expired

### Issues

1. Did the requestor waive the right to medical fee dispute resolution?

### Findings

1. The requestor seeks reimbursement for HCPC code A0427 and A0425 rendered on January 7, 2022. 28 Texas Administrative Code §133.307(c)(1) states:

Timeliness. A requestor must timely file the request with the division or waive the right to MFDR. The division will deem a request to be filed on the date the division receives the request. A decision by the division that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section.

(A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute.

The date of the services in dispute is January 7, 2022. The request for medical fee dispute resolution was received by the division on November 2, 2023. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307(c)(1)(B). The Division concludes that the requestor has failed to timely file this dispute; consequently, the requestor has waived the right to medical fee dispute resolution.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds that no reimbursement is due.

**Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to \$0.00 reimbursement for the disputed services.

**Authorized Signature**

[Redacted Signature]

November 15, 2023

Signature

Medical Fee Dispute Resolution Officer

Date

**Your Right to Appeal**

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at [www.tdi.texas.gov/forms/form20numeric.html](http://www.tdi.texas.gov/forms/form20numeric.html). DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).