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# Medical Fee Dispute Resolution Findings and Decision

#### **General Information**

**Requestor Name** 

Mission Trail Baptist Hospital

**MFDR Tracking Number** 

M4-23-3353-01

**DWC Date Received** 

August 30, 2023

**Respondent Name** 

Texas Mutual Insurance Co

**Carrier's Austin Representative** 

Box Number 54

# **Summary of Findings**

Dates of Service	Disputed Services	Amount in	Amount
	Services	Dispute	Due
May 4, 2022	250	\$0.00	\$0.00
May 4, 2022	73110-LT	\$0.00	\$0.00
May 4, 2022	73590-LT	\$0.00	\$0.00
May 4, 2022	73610-LT	\$0.00	\$0.00
May 4, 2022	73610-LT,76	\$0.00	\$0.00
May 4, 2022	29515-LT	\$272.74	\$0.00
May 4, 2022	96374-XU	\$394.92	\$0.00
May 4, 2022	96376-XU	\$0.00	\$0.00
May 4, 2022	99285-25	\$1007.98	\$0.00
May 4, 2022	J2250	\$0.00	\$0.00
May 4, 2022	J2270	\$0.00	\$0.00
May 4, 2022	J2405	\$0.00	\$0.00
<u> </u>	Tot	<b>al</b> \$1675.64	\$0.00

# **Requestor's Position**

"This claim has a service date of 05/04/2022. Patient was initially register as self pay. It was not until 10.30/22. Patient provided Texas Mutual billed to Texas mutual 11/30/22 po box 12029 Austin, Tx 78711. Hence, this claim was billed timely."

**Amount in Dispute: \$1675.64** 

## **Respondent's Position**

"One year from disputed date 5/4/2023. The TDI/DWC date stamp lists the received date as 9/30/2023 [sic] on the requestor's DWC-60 packet, a date greater than one year. The requestor has waived its right to DWC MDR."

Response submitted by: Texas Mutual

### **Findings and Decision**

#### **Authority**

This medical fee dispute is decided according to <u>Texas Labor Code §413.031</u> and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

#### Statutes and Rules

1. <u>28 Texas Administrative Code (TAC) §133.307</u> sets out the procedures for resolving medical fee disputes.

#### **Denial Reasons**

The insurance carrier denied the payment for the disputed services with the following claim adjustment codes:

- CAC 29 The time limit for filing has expired.
- 731 Per 133.20(B) provider shall not submit a medical bill later than the 95<sup>th</sup> day after the date the service.
- 928 HCP must submit documentation to support exception to timely filing of bill (408.0272). Notification of erroneous submission not included.

#### <u>Issues</u>

1. Did the requestor waive the right to medical fee dispute resolution?

## **Findings**

1. The requestor is seeking payment for outpatient hospital services rendered in May of 2022. The insurance carrier denied the disputed services as not submitted timely.

DWC Rule 28 TAC §133.307(c)(1) states:

"Timeliness. A requestor shall timely file with the Division's MDR Section or waive the right to MDR. The Division shall deem a request to be filed on the date the division receives the request.

- (A) A request for medical fee dispute resolution that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute.
- (B) A request may be filed later than one year after the date(s) of service if:
  - (i) a related compensability, extent of injury, or liability dispute under Labor Code Chapter 410 has been filed, the medical fee dispute shall be filed not later than 60 days after the date the requestor receives the final decision, inclusive of all appeals, on compensability, extent of injury, or liability;
  - (ii) a medical dispute regarding medical necessity has been filed, the medical fee dispute must be filed not later than 60 days after the date the requestor received the final decision on medical necessity, inclusive of all appeals, related to the health care in dispute and for which the insurance carrier previously denied payment based on medical necessity; or
  - (iii) the dispute relates to a refund notice issued pursuant to a division audit or review, the medical fee dispute must be filed not later than 60 days after the date of the receipt of a refund notice.

The date of the service in dispute is May 4, 2022. The request for medical dispute resolution was received at the Division on August 30, 2023.

Review of the submitted documentation found insufficient evidence to support an exception as detailed above. The requestor has waived their right to MFDR.

### **Conclusion**

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that reimbursement is due.

#### **Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to \$0.00 reimbursement for the disputed services.

### **Authorized Signature**

		September 29, 2023
Signature	Medical Fee Dispute Resolution Officer	Date

## Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at <a href="www.tdi.texas.gov/forms/form20numeric.html">www.tdi.texas.gov/forms/form20numeric.html</a>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.