# Medical Fee Dispute Resolution Findings and Decision 

## General Information

Requestor Name<br>PROVIDENCE<br>TRANSMOUNTAIN<br>MFDR Tracking Number

M4-23-2608-01

DWC Date Received
June 12, 2023

Respondent Name
TEXAS MUTUAL INSURANCE CO

Carrier's Austin Representative<br>Box Number 54

## Summary of Findings

| Dates of <br> Service | Disputed Services | Amount in <br> Dispute | Amount <br> Due |
| :---: | :---: | :---: | :---: |
| January 29, 2022 | Hospital <br> Outpatient | $\$ 1,973.08$ | $\$ 0.00$ |

"Please allow this letter to serve as a formal reconsideration. The above reference claim was denied for untimely filing. Every effort is made at the time of service to obtain complete and accurate insurance information from your member in order to submit the claim in a timely manner and collect payment for the above reference services."

Amount in Dispute: \$1,973.08

## Respondent's Position

"The disputed date of service $1 / 29 / 2022$ to $1 / 29 / 2022$ is greater than one year from the TDI/DWC date-stamp of 6/12/2023, listed on the requestor DWC60 packet and has waived its right to DWC MDR."

Response Submitted by: Texas Mutual Workers' Compensation Insurance

## Authority

This medical fee dispute is decided according to Texas Labor Code $\S 413.031$ and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

## Statutes and Rules

1. 28 Texas Administrative Code (TAC) §133.307 sets out the procedures for resolving medical fee disputes.

## Denial Reasons

The insurance carrier denied the payment for the disputed services with the following claim adjustment codes:

- CAC-29 - The time limit for filing has expired
- 731 - Per 133.20 (B) provider shall not submit a medical bill later than the $95^{\text {th }}$ day after the date the service


## Issues

1. Did the requestor waive the right to medical fee dispute resolution?

## Findings

1. 28 Texas Administrative Code $\S 133.307$ (c)(1) states:

Timeliness. A requestor must timely file the request with the division or waive the right to MFDR. The division will deem a request to be filed on the date the division receives the request. A decision by the division that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection ( g ) of this section.
(A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute.

The date of the services in dispute is January 29, 2022. The request for medical fee dispute resolution was received on June 12, 2023. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in $\S 133.307$ (c)(1)(B). The Division concludes that the requestor has failed to timely file this dispute; consequently, the requestor has waived the right to medical fee dispute resolution.

## Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds that no additional reimbursement is due.

## Order

Under Texas Labor Code $\S \$ 413.031$ and 413.019 , DWC has determined the requestor is entitled to $\$ 0.00$ reimbursement for the disputed services.

## Authorized Signature



Signature

Medical Fee Dispute Resolution Officer

July 25, 2023
Date

## Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after June 1, 2012.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within $\mathbf{2 0}$ days of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. Please include a copy of the Medical Fee Dispute Resolution Findings and Decision with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.

