PO Box 12050 | Austin, TX 78711 | 800-252-7031 | tdi.texas.gov/wc

Medical Fee Dispute Resolution Findings and Decision General Information

Requestor Name

PEAK INTEGRATED HEALTHCARE

Respondent Name

STATE FARM FIRE & CASUALTY COMPANY

MFDR Tracking Number

M4-23-2114-01

Carrier's Austin Representative

Box Number 01

DWC Date Received

April 27, 2023

Summary of Findings

| Dates of Service | Disputed Services | Amount in Dispute | Amount Due |
|------------------|-------------------|-------------------|---------------|
| January 10, 2023 | 97750-GP | \$531.04 | \$0.00 |
| | Total | \$531.04 | \$0.00 |

Requestor's Position

"We have received NO response of payment or denial for this D.O.S. Please process for payment."

Amount in Dispute: \$531.04

Respondent's Position

"I have been assigned this matter by Carrier, State Farm Fire & Casualty, to respond on its behalf regarding the above MFDR referenced matter. Carrier has confirmed that the bills pursuant to this matter have been sent to the appropriate department for processing and will be processed expeditiously. This should resolve the outstanding matter."

Response Submitted by: Smith & Carr, P.C.

<u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

- 1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC§134.600 sets out the preauthorization, concurrent utilization review, and voluntary certification of health care.

Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

• 197 – Payment denied/reduced for absence of precertification/authorization.

Issues

- 1. What is the description of CPT code 97750-GP?
- 2. Is the Insurance Carrier's denial reason supported?
- 3. Is the Requestor entitled to reimbursement for CPT Code 97750-GP?

Findings

1. The requestor seeks reimbursement for CPT Code 97750-GP rendered on January 10, 2023.

28 TAC §134.203(b)(1) states, "For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers; bonus payments for health professional shortage areas (HPSAs) and physician scarcity areas (PSAs); and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules."

CPT Code 97750-GP is defined as "Physical performance test or measurement (e.g., musculoskeletal, functional capacity), with written report, each 15 minutes."

The requestor appended the "GP" modifier to both codes. The "GP" modifier is described as "Services delivered under an outpatient physical therapy plan of care."

Per CMS' <u>Billing and Coding</u>: <u>Outpatient Physical and Occupational Therapy Services</u>, Article ID A56566, effective October 1, 2020:

These tests and measurements are beyond the usual evaluation services performed. Examples of physical performance tests or measurements include isokinetic testing, Functional Capacity Evaluation (FCE) and Tinetti. This code may be used for the 6-minute walk test, with a computerized report of the patient's oxygen saturation levels with increasing stress levels, performed under a PT or OT plan of care on pulmonary rehabilitation patients.

The therapy evaluation and re-evaluation codes are for a comprehensive review of the patient including, but not limited to, history, systems review, current clinical findings, establishment of a therapy diagnosis, and estimation of the

prognosis and determination and/or revision of further treatment. CPT 97750 is intended to focus on patient performance of a specific activity or group of activities (CPT Assistant, December 2003).

There must be written evidence documenting the problem requiring the test, the specific test performed, and a separate measurement report. This report may include torque curves and other graphic reports with interpretation.

97750 should not be used to bill for patient assessments/re-assessments such as ROM testing or manual muscle testing completed at the start of care (as this is typically part of the examination included in the initial evaluation) and/or as the patient progresses through the episode of treatment.

CPT code 97750 is not covered on the same day as CPT codes 97161-97168 (due to CCI edits).

Supportive Documentation Requirements (required at least every 10 visits) for 97750

- Problem requiring the test and the specific test performed
- Separate measurement report, including any graphic reports
- Application to functional activity
- How the test impacts the plan of care

The DWC finds that the requestor billed and documented a physical performance test.

- 2. The requestor seeks reimbursement for CPT code 97750-GP, identified as a therapy code."

 The insurance carrier denied the disputed service due to lack of precertification/authorization.
 - 28 TAC §134.600 (p)(12) states, "(p) Non-emergency health care requiring preauthorization includes... (5) physical and occupational therapy services, which includes those services listed in the Healthcare Common Procedure Coding System (HCPCS) at the following levels: (A) Level I code range for Physical Medicine and Rehabilitation, but limited to: (i) Modalities, both supervised and constant attendance; (ii) Therapeutic procedures, excluding work hardening and work conditioning; (iii) Orthotics/Prosthetics Management; (iv) Other procedures, limited to the unlisted physical medicine and rehabilitation procedure code..."

The requestor billed for physical therapy services rendered on January 10, 2023. Review of the submitted documentation finds that the requestor was required to obtain preauthorization prior to the rendering of the disputed services. The documentation found that the requestor did not submit sufficient documentation to support that preauthorization was obtained, in accordance with 28 TAC 134.600 (p)(5). The DWC finds that the requestor was required to obtain preauthorization, and preauthorization was not obtained.

3. The DWC finds that the requestor has not established that reimbursement if due for CPT Code 97750-GP.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been

discussed, it was considered.

Authorized Signature

Signature

The DWC finds the requester has established that reimbursement of \$0.00 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to reimbursement in the amount of \$0.00 for the disputed services.

| 3 | |
|---|--------------------|
| | |
| | September 15, 2023 |

Your Right to Appeal

Medical Fee Dispute Resolution Officer

Date

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.