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# Medical Fee Dispute Resolution Findings and Decision

#### General Information

**Requestor Name** 

NUEVA VIDA BEHAVIORAL HEALTH ASSOCIATES **Respondent Name** 

TEXAS MUTUAL INSURANCE CO

MFDR Tracking Number

M4-23-1968-01

Carrier's Austin Representative

Box Number 54

**DWC Date Received** 

April 10, 2023

## **Summary of Findings**

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
February 8, 2022	Code 97799-CP	\$2,400.00	\$0.00
February 10, 2022			
February 11, 2022			
	Total	\$2,400.00	\$0.00

<sup>&</sup>quot;I am submitting this request for Medical Fee Dispute Resolution on patient [injured worker] for dates of service 2/08/22, 2/10/22, and 2/11/22.

The initial submission for the attached claim pertaining to the above dates of service was initially faxed on February 23, 2022 at 9:52pm. The Communication Result Report clearly indicates 9 pages were sent successfully (Result OK). Our initial bill submission for dates of service 2/8/22 t 2/11/22, were faxed within the 95 day timely filing period for claim submissions."

Amount in Dispute: \$2,400.00

## **Respondent's Position**

"One year from dispute dates of service 2/8/22 to 2/11/22 would be 2/8/23 to 2/11/23. The TDI/DWC date stamp lists the received date as 4/10/23 on the requestor's DWC-60 packet, a

date greater than one year. The requestor has waived its right to DWC MDR."

**Response Submitted by:** Texas Mutual Workers Compensation Insurance

## **Findings and Decision**

### <u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

#### Statutes and Rules

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.

#### **Denial Reasons**

The insurance carrier denied the payment for the disputed services with the following claim adjustment codes:

- A16 The reimbursement for health care services are subject to WorkWell, TX contracts, a certified WC HCN (INS Code CH 1305)
- CAC-131 Claim specific negotiated discount
- CAC-29 The time limit for filing has expired
- 731 Per 133.20 (B) Provider shall not submit a medical bill later than the 95<sup>th</sup> day after the date the service

#### Issues

1. Did the requestor waive the right to medical fee dispute resolution?

### **Findings**

1. 28 Texas Administrative Code §133.307(c)(1) states:

Timeliness. A requestor must timely file the request with the division or waive the right to MFDR. The division will deem a request to be filed on the date the division receives the request. A decision by the division that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section.

(A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute.

The date of the services in dispute is February 8, 2022; February 10, 2022 and February 11, 2022. The request for medical fee dispute resolution was received on April 10, 2023. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307(c)(1)(B). The

Division concludes that the requestor has failed to timely file this dispute; consequently, the requestor has waived the right to medical fee dispute resolution.

#### Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds that no additional reimbursement is due.

#### **Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to additional reimbursement for the disputed services.

### **Authorized Signature**



## **Your Right to Appeal**

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at <a href="www.tdi.texas.gov/forms/form20numeric.html">www.tdi.texas.gov/forms/form20numeric.html</a>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.