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Medical Fee Dispute Resolution Findings and Decision General Information

Requestor Name PEAK INTEGRATED HEALTHCARE **Respondent Name** INDEMNITY INSURANCE COMPANY

MFDR Tracking Number M4-23-1483-01 **Carrier's Austin Representative** Box Number 15

DWC Date Received February 23, 2023

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
October 13, 2022	99213, 99080-73, 97110-GP and 97112-GP	\$640.72	\$548.10
	Total	\$640.72	\$548.10

Requestor's Position

"The original bills were sent well before the time limit of 95 days for filing as demonstrated on the 2 forms of proof attached. I have attached the original claim with the original date that it was sent as well as the patient ledger which is a direct printout from our system showing the date order they were initially sent. Therefore, please kindly process with the consideration of it being timely filed per rule 133.20B, as I have shown 2 forms of 'proof' of timely filing'."

Amount in Dispute: \$640.72

Respondent's Position

"Our supplemental response for the above referenced medical fee dispute resolution is as follows: the bills in question were escalated and a review completed. Our bill audit company has determined no further payment is due."

Submitted by: Gallagher Bassett

<u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

- 1. 28 Texas Administrative Code (TAC) §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC §134.203 sets out the fee guidelines for professional medical services.
- 3. 28 TAC §134.239 sets out the guidelines for billing work status reports.
- 4. 28 TAC §129.5 sets out the guidelines for work status reports.

Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 90409 & 119 Benefit maximum for this time period or occurrence has been reached.
- 163 The charge for this procedure exceeds the unit value and or the multiple procedure rules.
- 90583 & 193 Original payment decision is being maintained upon review. It was determined that this claim was processed properly.
- 5283 Additional allowance is not recommended as this bill was reviewed in accordance with state guidelines, usual and customary policies, provider's contract...

<u>lssues</u>

- 1. What is the description of CPT Codes 99213, 99080-73, 97110-GP and 97112-GP?
- 2. Is the requestor entitled to reimbursement for CPT Code 99213?
- 3. Is the requestor entitled to reimbursement for CPT Code 99080-73?
- 4. Does the Multiple Procedure Payment Reduction (MPPR) apply to CPT Codes 97110-GP and 97112-GP?
- 5. Is the Requestor entitled to reimbursement?

<u>Findings</u>

1. The requestor seeks reimbursement for CPT Codes 99213 and 99080-73, 97110-GP and 97112-GP rendered on October 13, 2022. The insurance carrier denied the disputed service with the denial reduction codes indicated above.

28 TAC §134.203(b)(1) states, "For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers; bonus payments for health professional shortage areas (HPSAs) and physician scarcity areas (PSAs); and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules."

- CPT Code 99213 is described as, "Office or other outpatient visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and low level of medical decision making. When using time for code selection, 20-29 minutes of total time is spent on the date of the encounter."
- CPT code 99080-73 is described as Work status report, DWC73 reporting form.
- CPT code 97110 is described as, "Therapeutic procedure, 1 or more areas, each 15 minutes; therapeutic exercises to develop strength and endurance, range of motion and flexibility."
- CPT Code 97112 is described as, "Therapeutic procedure, 1 or more areas, each 15 minutes; neuromuscular reeducation of movement, balance, coordination, kinesthetic sense, posture, and/or proprioception for sitting and/or standing activities."

Review of the medical records for the date of service in dispute supports the documentation and billing of the disputed services. The DWC finds that the insurance carrier's denial reasons are not supported, as a result, the requestor is entitled to reimbursement in accordance with the applicable rules and guidelines.

2. The requestor seeks reimbursement for CPT Code 99213 rendered on October 13, 2022.

28 TAC §134.203 states in pertinent part, "(c) To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32. (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year..."

To determine the MAR the following formula is used: (DWC Conversion Factor/Medicare Conversion Factor) X Medicare Payment = Maximum Allowable Reimbursement (MAR).

- The 2022 DWC Conversion Factor is 62.46
- The 2022 Medicare Conversion Factor is 34.6062
- Per the medical bills, the services were rendered in zip code 75211; therefore, the Medicare locality is "Dallas."
- The Medicare Participating amount for CPT code 99213 in this locality is \$92.65.
- Using the above formula, the DWC finds the MAR is \$167.22.
- The respondent paid \$0.00.
- Reimbursement of \$167.22 is recommended.

3. The requestor seeks reimbursement for CPT Code 99080-73 rendered on October 13, 2022.

28 TAC §134.239 states, "When billing for a work status report that is not conducted as a part of the examinations outlined in §134.240 and §134.250 of this title, refer to §129.5 of this title."

28 TAC §129.5(i)(1) states "Notwithstanding any other provision of this title, a doctor may bill for, and a carrier shall reimburse, filing a complete Work Status Report required under this section or for providing a subsequent copy of a Work Status Report which was previously filed because the carrier, its agent, or the employer through its carrier, asks for an extra copy. The amount of reimbursement shall be \$15. A doctor shall not bill in excess of \$15 and shall not bill or be entitled to reimbursement for a Work Status Report which is not reimbursable under this section. Doctors are not required to submit a copy of the report being billed for with the bill if the report was previously provided. Doctors billing for Work Status Reports as permitted by this section shall do so as follows: (1) CPT code "99080" with modifier "73" shall be used when the doctor is billing for a report required under subsections (d)(1), (d)(2), and (f) of this section."

28 TAC §129.5 (d)(1) and (2) states "The doctor shall file the Work Status Report: (1) after the initial examination of the employee, regardless of the employee's work status; (2) when the employee experiences a change in work status or a substantial change in activity restrictions."

The DWC finds the requestor submitted sufficient documentation to support the billing of CPT Code 99080-73 rendered on October 13, 2022, the requestor is therefore entitled to \$15.00.

4. The requestor seeks reimbursement for CPT Codes 97110-GP and 97112-GP rendered on October 13, 2022.

28 TAC §134.203(a)(5) states, "'Medicare payment policies' when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare."

Medicare Claims Processing Manual Chapter 5, 10.3.7-effective June 6, 2016, titled Multiple Procedure Payment Reductions (MPPR) for Outpatient Rehabilitation Services, states:

Full payment is made for the unit or procedure with the highest PE payment. For subsequent units and procedures with dates of service prior to April 1, 2013, furnished to the same patient on the same day, full payment is made for work and malpractice and 80 percent payment is made for the PE for services submitted on professional claims (any claim submitted using the ASC X12 837 professional claim format or the CMS-1500 paper claim form) and 75 percent payment is made for the PE for services submitted on institutional claims (ASC X12 837 institutional claim format or Form CMS-1450).

For subsequent units and procedures with dates of service on or after April 1, 2013, furnished to the same patient on the same day, full payment is made for work and malpractice and 50 percent payment is made for the PE for services submitted on either professional or institutional claims.

To determine which services will receive the MPPR, contractors shall rank services according to the applicable PE relative value units (RVU) and price the service with the highest PE RVU at 100% and apply the appropriate MPPR to the remaining services.

When the highest PE RVU applies to more than one of the identified services, contractors shall additionally sort and rank these services according to highest total fee schedule amount, and price the service with the highest total fee schedule amount at 100% and apply the appropriate MPPR to the remaining services.

Review of the Medicare policies finds that the multiple procedure payment reduction (MPPR) applies to the Practice Expense (PE) of certain time-based physical therapy codes when more than one unit or procedure is provided to the same patient on the same day. Medicare publishes a list of the codes subject to MPPR annually.

For 2022 the codes subject to MPPR are found in CMS 1693F the CY 2022 PFS Final Rule Multiple Procedure Payment Reduction Files. Review of that list finds that CPT Codes 97110 and 97112 are subject to the MPPR policy.

Review of the Medicare published list for 2022 finds that the PE RVU for CPT Code 97112 is 0.49 and the PE RVU for CPT Code 97110 is 0.40.

CPT Code 97112 has the highest PE RVU of 0.49, and the reduced PE payment applies to the remaining units billed on the disputed date in dispute.

28 TAC §134.203 states in pertinent part, "(c) To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83... (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year..."

The MPPR Rate File that contains the payments for 2022 services is found at <u>https://www.cms.gov/Medicare/Billing/TherapyServices/index.html</u>.

CPT Codes	Medicare Fee Schedule (1 st unit)	MPPR for subsequent units	
97112	\$35.48 x 1 unit	\$26.78 x 1 unit	
97110		\$23.41 x 6 units	

The MPPR rates are published by carrier and locality.

To determine the MAR the following formula is used: (DWC Conversion Factor/Medicare Conversion Factor) X Medicare Payment = Maximum Allowable Reimbursement (MAR).

- The 2022 DWC Conversion Factor is 62.46
- The 2022 Medicare Conversion Factor is 34.6062
- Per the medical bills, the services were rendered in zip code 75043; the Medicare locality is "Dallas."

Dates of	CPT Code	# Units	MAR	Insurance	Amount	Recommended
Service				Carrier Paid	Sought	Amount
10/13/22	97110	6	\$253.51	\$0.00	\$330.42	\$253.51
	97112	2	\$112.37	\$0.00	\$128.08	\$112.37
Totals		8	\$365.88	\$0.00	\$458.50	\$365.88

The DWC finds that the requestor is therefore entitled to a total recommended amount of \$365.88, for CPT Codes 97112 and 97110.

5. The DWC finds that the requestor is entitled to a total recommended amount of \$548.10. This amount is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

The DWC finds the requester has established that reimbursement of \$548.10 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, the DWC has determined the requestor is entitled to reimbursement for the disputed services. It is ordered that the Respondent must remit to the Requestor \$548.10 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

______ May 23, 2023 Signature Medical Fee Dispute Resolution Officer Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at <u>www.tdi.texas.gov/forms/form20numeric.html</u>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).