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Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name Odessa Regional Medical Center **Respondent Name** Travelers Casualty & Surety Co

MFDR Tracking Number M4-23-0772-01 **Carrier's Austin Representative** Box Number 5

DWC Date Received

November 16, 2022

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
June 26, 2022	Emergency Visit	\$283.40	\$283.40
	Total	\$283.40	\$283.40

Requestor's Position

"This bill and appeal remain underpaid. CPT Code 99283 should have been bundled and paid to include 73610."

Amount in Dispute: \$283.40

Respondent's Position

The Austin carrier representative for TYravelrs Casulaty & Surety Co is Travlers Co Inc. The representative was notified of this medical fee dispute on December 6, 2022.

Per 28 Texas Administrative Code §133.307(d)(1), if the DWC does not receive the response within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.

As of today, no response has been received from the insurance carrier or its representative. We

will base this decision on the information available.

Response submitted by:

Findings and Decision

<u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

- 1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC §134.403 sets out the fee guidelines for outpatient hospital services.

Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 4915 The charge for the services represented by the code is included/bundled into the total facility payment
- 802 Charge for this procedure exceeds the OPPS schedule allowance
- 990 No payment is being recommended for this procedure or service. The date of service is before the date of
- TXP12 Workers' Compensation Jurisdictional fee schedule adjustment
- TX193 Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly

<u>lssues</u>

- 1. What rule is applicable to reimbursement?
- 2. Is the requester entitled to additional reimbursement?

Findings

 The requestor is seeking additional reimbursement for outpatient hospital services rendered in June 2022. The insurance carriers reduced the payment due to bundling and the Texas Workers' Compensation Fee Schedule. DWC Rule 28 TAC §134.403 (d) requires Texas workers' compensation system participants when coding, billing, reporting and reimbursement to apply Medicare payment policies in effect on the date of service. The Medicare payment policy applicable to the services in dispute is found at <u>www.cms.gov</u>, Claims processing Manual, Chapter 4, Section 10.1.1. Specifically, Payment Status Indicators and Ambulatory Payment Category (APC).

DWC Rule 28 TAC 134.403 (e) states in pertinent part, regardless of billed amount, when no specific fee schedule or contract reimbursement shall be the maximum allowable reimbursement (MAR) amount under subsection (f) of this section including any applicable outlier payment amounts and reimbursement for implantables.

DWC Rule 28 TAC 134.403 (f) states in pertinent part the reimbursement calculation used for establishing the MAR shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Outpatient Prospective Payment System (OPPS) reimbursement formula and factors as published annually in the *Federal Register*.

The Medicare facility specific amount is calculated when the APC payment rate is multiplied by 60% to determine the labor portion. This amount is multiplied by the facility wage index for the date of service. The non-labor amount is determined when the APC payment rate is multiplied by 40%. The sum of the labor portion multiplied by the facility wage index and the non-labor portion determines the Medicare specific amount. Review of the submitted medical bill and the applicable fee guidelines referenced above is shown below.

- Procedure code 73610 has status indicator Q1, for STV-packaged codes; reimbursement is packaged with payment for any service assigned status indicator S, T or V. This code is packaged into Code 99283 shown below.
- Procedure code 99283 has status indicator J2 when 8 or more hours observation are billed. This criteria was not met.

This code is assigned APC 5023 with a status indicator of V. The OPPS Addendum A rate is \$236.35 is multiplied by 60% for an unadjusted labor amount of \$141.81, in turn multiplied by facility wage index 0.8759 for an adjusted labor amount of \$124.21.

The non-labor portion is 40% of the APC rate, or \$94.54.

The sum of the labor and non-labor portions is \$218.75.

The Medicare facility specific amount is \$218.75 multiplied by 200% for a MAR of \$437.50.

2. The total recommended reimbursement for the disputed services is \$437.50. The insurance carrier paid \$152.92. The requestor is seeking additional reimbursement of \$283.04. This amount is recommended.

<u>Conclusion</u>

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered. DWC finds the requester has established that additional reimbursement of \$283.04 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement for the disputed services. It is ordered that Travelers Casualty & Surety Co must remit to Odessa Regional Medical Center \$283.04 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

April 14, 2023 Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at <u>www.tdi.texas.gov/forms/form20numeric.html</u>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.