



## Medical Fee Dispute Resolution Findings and Decision

### General Information

**Requestor Name**

EZ Scripts, LLC

**Respondent Name**

Technology Insurance Company, Inc.

**MFDR Tracking Number**

M4-23-0306-01

**Carrier's Austin Representative**

Box Number 17

**DWC Date Received**

October 5, 2022

### Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
February 15, 2022 – August 16, 2022	Pharmacy Services	\$553.20	\$0.00

### Requestor's Position

Enclosed are the outstanding pharmacy bills from Mail My Meds LLC d/b/a Public Safety Rx. Which were submitted to AmTrust in a timely manner after each prescription was filled. AmTrust has effectively refused to pay the enclosed invoices per adjuster decision as they are stating the following that the medications we dispensed are unrelated.

**Amount in Dispute:** \$553.20

### Respondent's Position

The Austin carrier representative for Technology Insurance Company, Inc. is Downs-Stanford, PC. The representative was notified of this medical fee dispute on October 11, 2022.

Per 28 Texas Administrative Code §133.307 (d)(1), if the DWC does not receive the response within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.

As of today, no response has been received from the insurance carrier or its representative.

We will base this decision on the information available.

## **Findings and Decision**

### Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

### Statutes and Rules

1. 28 Texas Administrative Code §130.20 sets out the procedures for submission of medical bills.
2. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.

### Denial Reasons

Neither party submitted an explanation of benefits with reasons for the reduction or denial of payment for the disputed services.

### Issues

1. Is EZ Scripts, LLC entitled to reimbursement for the drugs in question?

### Findings

1. EZ Scripts, LLC is seeking reimbursement for drugs dispensed between February 15, 2022, and August 16, 2022.

28 TAC §130.20 (a) requires the health care provider to submit medical bills to the insurance carrier. The documentation submitted does not sufficiently support that the requestor submitted bills for the services and billed amounts to the insurance carrier. No reimbursement can be recommended.

### Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that additional reimbursement is due.

## **Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to additional reimbursement for the disputed services.

### **Authorized Signature**

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Signature

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Medical Fee Dispute Resolution Officer

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February 1, 2023

Date

## Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at [www.tdi.texas.gov/forms/form20numeric.html](http://www.tdi.texas.gov/forms/form20numeric.html). DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).