

Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

MEMORIAL
COMPOUNDING RX

Respondent Name

ACCIDENT FUND INSURANCE CO OF
AMERICA

MFDR Tracking Number

M4-23-0006-01

Carrier's Austin Representative

Box Number 06

DWC Date Received

August 31, 2022

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
April 08, 2022	Tramadol HCL and Cyclobenzaprine	\$211.99	\$121.23

Requestor's Position

The original claim was denied on 07/27/2022 based on (CLAIM NOT PROCESSED). (benefits was not accompanied with a PLN11 of the denial and date filed. There is no PLN11 attached that was processed prior to services being rendered). An appeal was submitted on 08/03/2022. See attached 2 denials for processing. In addition, the explanation of benefits states that (EXTENT OF INJURY), is the new denial reason. There was not any additional code changes or services rendered. Therefore, the carrier cannot change from the original denial. As a provider you have to be able to address the bill properly or continue care.

Amount in Dispute: \$211.99

Respondent's Position

Insurance carrier did not submit a response to the DWC-60 request.

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §134.503 sets out the pharmacy fee guideline.

Denial Reasons

The insurance carrier or denied the payment for the disputed services with the following claim adjustment codes:

- 85 – Claim not processed
- 19 – Missing/ invalid day supply
- 27 – Expenses incurred after coverage terminated

Issues

1. Did the insurance carrier respond to the DWC-60 request?
2. Is MEMORIAL COMPOUNDING RX entitled to additional reimbursement?

Findings

1. The Austin carrier representative for Accident Fund Insurance Co of America is Stone Loughlin & Swanson LLP. Stone Loughlin & Swanson LLP was notified of this medical fee dispute on September 7, 2022. Rule §133.307(d)(1) states that if the division does not receive the response within 14 calendar days of the dispute notification, then the division may base its decision on the available information. As of today, no response has been received from the carrier or its representative. We therefore base this decision on the information available as authorized under §133.307(d)(1).
2. MEMORIAL COMPOUNDING RX is requesting reimbursement for Tramadol HCL and Cyclobenzaprine dispensed on April 08, 2022.

DWC Rule 28 Texas Administrative Code §134.503(c)(1)(A)states

The insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of:

- (1) the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of

pharmaceutical pricing data in effect on the day the prescription drug is dispensed:

(A) Generic drugs: ((AWP per unit) x (number of units) x 1.25) + \$4.00 dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Tramadol HCL	57664037718	G	\$0.80	60	\$59.71	\$105.27	\$59.71
Cyclobenzaprine	52817033050	G	\$1.64	30	\$61.52	\$106.72	\$61.52
						Total	\$121.23

The total reimbursement is \$121.23. This amount is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has established that additional reimbursement of \$121.23 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement for the disputed services. It is ordered that Accident Fund Insurance Co of America must remit to MEMORIAL COMPOUNDING RX \$121.23 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature



Signature

Medical Fee Dispute Resolution
Officer

January 6, 2023

Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC

must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.