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Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

Trenton D. Weeks, D.C.

MFDR Tracking Number

M4-22-2240-01

DWC Date Received

June 15, 2021

Respondent Name

Indemnity Insurance Co. of North America

Carrier's Austin Representative

Box Number 15

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
June 24, 2021	Examination to Determine Disability 99456-W7-RE	\$500.00	\$0.00

Requestor's Position

We have not received original review/EOR.

Amount in Dispute: \$500.00

Respondent's Position

The Austin carrier representative for Indemnity Insurance Co. of North America is Downs & Stanford. The representative was notified of this medical fee dispute on June 21, 2022.

Per 28 Texas Administrative Code §133.307 (d)(1), if the DWC does not receive the response within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.

As of today, no response has been received from the insurance carrier or its representative. We will base this decision on the information available.

Findings and Decision

<u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

- 1. 28 Texas Administrative Code §133.240 sets out the procedures for payment or denial of a medical bill.
- 2. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
- 28 TAC §134.235 sets out the fee guidelines for examinations to determine disability.

Denial Reasons

Neither party submitted an explanation of benefits with reasons for the denial of payment for the disputed services.

<u>Issues</u>

- 1. Did Indemnity Insurance Co. of North America take final action on the bill for the disputed service before medical fee dispute resolution was requested?
- 2. Is Trenton D. Weeks, D.C. entitled to additional reimbursement?

Findings

- 1. Dr. Weeks is seeking reimbursement for an examination to determine disability for a compensable injury. Dr. Weeks argued that he had not received payment or an explanation of denial for medical bills submitted for the examination in question.
 - Per 28 TAC §133.240(a), the insurance carrier is required to take final action by paying, reducing, or denying the service in question not later than 45 days after receiving the medical bill. This deadline is not extended by a request for additional information.
 - The greater weight of evidence presented to DWC supports that a complete bill for the services in question was received by the insurance carrier or its agent. No evidence was provided to support that the insurance carrier took final action on the bill for the service in question.
- 2. Per 28 TAC §134.235, An examination to determine return to work is billed using CPT code 99456 with modifier "RE" only when the examination was requested by the DWC or the insurance carrier. No evidence was received to support that the examination in question was requested by the DWC or the insurance carrier.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that additional reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to additional reimbursement for the disputed services.

Authorized Signature

		September 30, 2022
Signature	Medical Fee Dispute Resolution Officer	Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.