



Medical Fee Dispute Resolution Findings and Decision General Information

Requestor Name

INTEGRITY HEALTH CLINIC

Respondent Name

STATE OFFICE OF RISK MANAGEMENT

MFDR Tracking Number

M4-22-1993-01

Carrier's Austin Representative

Box Number 45

DWC Date Received

May 9, 2022

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
August 23, 2021	99214	\$190.00	\$0.00
		\$190.00	\$0.00

Requestor's Position

"Kevin Scully PA-C is the rendering provider for Integrity Health Clinic, which makes date of service 9/10/21 [sic] in direct compliance with 28 Texas Administrative Code 133.10 (f)(1)(U) and 133.10 (f)(1)(V)."

Amount in Dispute: \$190.00

Respondent's Position

"Upon research of the claim file the Office found a medical bill being received on 11/5/2021 and in process determined the bill was not complete as Box 24J did not include the rendering providers Texas Medical license number and was returned to the provider for corrections pursuant to 28 TAC §Rule 133.10.

The Office did receive a corrected and complete medical bill on 3/17/2022 where it was audited and denied for 29-time limit for filing has expired on 3/25/2022. Further research revealed an appeal was received on 4/6/2022 an audit was processed, and a denial issued on 4/19/2022 for 29-time limit for filing has expired.

The Office reviewed the dispute packet and did not locate supporting legible documentation that met the exceptions in §408.0272. Therefore, the Office will maintain our denial for CARC code 29-Time limit for filing has expired."

Response Submitted by: SORM

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 Texas Administrative Code (TAC) §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §133.20 sets out the medical bill submission procedures for health care providers.
3. 28 TAC §102.4 sets out the rules for non-Commission communications.
4. TLC §408.027 sets out the rules for timely submission of claims by health care providers.
5. TLC §408.0272 provides for certain exceptions to untimely submission of a medical bill.

Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 29 – THE TIME LIMIT FOR FILING HAS EXPIRED.
- Note: PER RULE 133.20; A HEALTH CARE PROVIDER SHALL NOT SUBMIT A MEDICAL BILL LATER THAN THE 95TH DAY AFTER THE DATE THE SERVICES ARE PROVIDED. PLEASE RESUBMIT TO INCLUDE DOCUMENTATION THAT SATISFIES THE TWO EXCEPTIONS IN TEXAS LABOR CODE §408.0272(b)(c)OR(d) TO SUBSTANTIATE THE TIMELY FILING CRITERIA WAS MET.
- 193 – ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY.

Issues

1. What is the timely filing deadline applicable to the medical bills for the services in dispute?
2. Did the requestor forfeit the right to reimbursement for the services in dispute?

Findings

1. The requestor seeks reimbursement for CPT Code 99214 rendered on August 23, 2021. The insurance carrier denied the disputed service with denial reduction codes indicated above.
28 TAC §133.20(b) requires that, except as provided in TLC §408.0272, "a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided." No documentation was found to support that any of the exceptions described in TLC §408.0272 apply to the services in this dispute. For that reason, the requestor in this dispute was required to submit the medical bill not-later than 95 days after the date the disputed services were provided.
TLC §408.027(a) states, in pertinent part, that "Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."

28 TAC §102.4(h) states that “Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery, or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday.”

2. Review of the submitted information finds no documentation to support that a medical bill was submitted within 95 days from the date the services were provided. Therefore, pursuant to TLC §408.027(a), the requestor has forfeited the right to reimbursement due to untimely submission of the medical bill for the disputed services.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

The DWC finds the requester has not established that additional reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to reimbursement for the disputed services.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

July 15, 2022
Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.