



Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

GUL COAST FUNCTIONAL TESTING

Respondent Name

MIDWEST INSURANCE COMPANY

MFDR Tracking Number

M4-22-1683-01

Carrier's Austin Representative

Box Number 19

DWC Date Received

April 8, 2022

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
July 23, 2021	97750-FC-GP	\$334.75	\$187.50
Total		\$334.75	\$187.50

Requestor's Position

"The original bill submitted was denied for prior authorization. A partial payment was issued, and the carrier states the documentation does not support length of time spent. Our facility documents the time spent with the patient in the summary under 'duration' section."

Amount in Dispute: \$334.75

Respondent's Position

The Austin carrier representative for Midwest Insurance Company is Flahive, Ogden & Latson. Flahive, Ogden & Latson was notified of this medical fee dispute on April 12, 2022. Rule §133.307(d)(1) states that if the division does not receive the response within 14 calendar days of the dispute notification, then the division may base its decision on the available information. As of today, no response has been received from the carrier or its representative. We therefore base this decision on the information available as authorized under §133.307(d)(1).

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §134.225, effective July 7, 2016, sets the reimbursement guidelines for FCEs.

Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 152 - PAYER DEEMS THE INFORMATION SUBMITTED DOES NOT SUPPORT THIS LENGTH OF SERVICE.
- DDN - DOCUMENTATION DOES NOT SUPPORT CODING. CPT/HCPCS CODE BILLED IS A TIME-BASED CODE AND TIME REQUIREMENTS HAVE NOT BEEN MET.

Issues

1. What are the denial reasons for the service in dispute?
2. Are the Insurance carrier's denial reasons supported?
3. Is the Requestor entitled to additional reimbursement for CPT Code 97750-FC?

Findings

1. The requestor seeks reimbursement for CPT Code 97750-FC rendered on July 23, 2021. The insurance carrier initially denied the disputed services due to lack of authorization. Reconsideration requests resulted in a partial payment of \$150.00 and denied the remaining charges due lack of documentation and coding related issues. The requestor seeks an additional payment in the amount of \$375.00.

The DWC notified the insurance carrier of the DWC060 request on April 12, 2022 as of today, no response has been received from the carrier or its representative. We therefore base this decision on the information available as authorized under §133.307(d)(1).

2. 28 TAC §134.203(b)(1) states, "For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers; bonus payments for health professional shortage areas (HPSAs) and physician scarcity areas (PSAs); and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules."

CPT Code 97750-FC is defined as a functional capacity evaluation.

3. The applicable fee guideline for FCEs is found at 28 TAC §134.225.

28 TAC §134.225 states, "The following applies to functional capacity evaluations (FCEs). A maximum of three FCEs for each compensable injury shall be billed and reimbursed. FCEs ordered by the division shall not count toward the three FCEs allowed for each compensable injury. FCEs shall be billed using CPT code 97750 with modifier "FC." FCEs shall be reimbursed in accordance with §134.203(c)(1) of this title. Reimbursement shall be for up to a maximum of four hours for the initial test or for a division ordered test; a maximum of two hours for an interim test; and a maximum of three hours for the discharge test unless it is the initial test. Documentation is required. "

The DWC finds that the requestor documented and billed a functional capacity evaluation as a result, the insurance carrier's denial reasons are not supported, and the requestor is entitled to reimbursement for the service in dispute.

4. 28 TAC §134.203 states in pertinent part, "(c) To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32. (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year..."

On the disputed dates of service, the requestor billed CPT code 97550-FC (X 7). The multiple procedure rule discounting applies to the disputed service.

Medicare Claims Processing Manual Chapter 5, 10.7-effective June 6, 2016, titled Multiple Procedure Payment Reductions for Outpatient Rehabilitation Services, states:

Full payment is made for the unit or procedure with the highest PE payment. For subsequent units and procedures with dates of service prior to April 1, 2013, furnished to the same patient on the same day, full payment is made for work and malpractice and 80 percent payment is made for the PE for services submitted on professional claims (any claim submitted using the ASC X12 837 professional claim format or the CMS-1500 paper claim form) and 75 percent payment is made for the PE for services submitted on institutional claims (ASC X12 837 institutional claim format or Form CMS-1450).

For subsequent units and procedures with dates of service on or after April 1, 2013, furnished to the same patient on the same day, full payment is made for work and malpractice and 50 percent payment is made for the PE for services submitted on either professional or institutional claims.

To determine which services will receive the MPPR, contractors shall rank services according to the applicable PE relative value units (RVU) and price the service with the highest PE RVU at 100% and apply the appropriate MPPR to the remaining services. When the highest PE RVU applies to more than one of the identified services, contractors shall additionally sort and rank these services according to highest total fee schedule amount, and price the service with the highest total fee schedule amount at 100% and apply the appropriate MPPR to the remaining services.

The MPPR Rate File that contains the payments for 2021 services is found at <https://www.cms.gov/Medicare/Billing/TherapyServices/index.html>.

To determine the MAR the following formula is used: (DWC Conversion Factor/Medicare Conversion Factor) X Medicare Payment = Maximum Allowable Reimbursement (MAR).

- MPPR rates are published by carrier and locality.
- The disputed date of service is July 23, 2021.
- The 2021 DWC Conversion Factor is 61.17
- The 2021 Medicare Conversion Factor is 34.8931
- The services were rendered in zip code 77076; the locality is "Houston, TX."
- The Medicare participating amount for CPT code 97750 at this locality is \$35.50 for the first unit, and \$26.17 for subsequent units.
- Using the above formula, the DWC finds the MAR is \$62.23 for the first unit and \$45.88 for subsequent units.
- The MAR reimbursement is \$337.50.
- The respondent paid \$150.00.
- Reimbursement of \$187.50 is recommended.

5. The DWC finds that the requestor has established that reimbursement of \$187.50 is due. As a result, this amount is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

The DWC finds the requester has established that reimbursement of \$187.50 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to reimbursement for the disputed services. It is ordered that the Respondent must remit to the Requestor \$187.50 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

_____	_____	<u>June 22, 2022</u>
Signature	Medical Fee Dispute Resolution Officer	Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.