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Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

Memorial Compounding

Pharmacy

Respondent Name

Harris Health System

MFDR Tracking Number

M4-22-1195-01

Carrier's Austin Representative

Box Number 21

DWC Date Received

February 18, 2022

Summary of Findings

Dates of Service	Disputed	Amount in	Amount
Dates of Service	Services	Dispute	Due
November 24, 2021	50228-0177-05	\$284.26	\$0.00
November 24, 2021	00406-0484-10	\$101.00	\$0.00
November 24, 2021	67877-0320-05	\$103.88	\$0.00
	Total	\$489.14	\$0.00

Requestor's Position

The alternate vendor originally paid the bill... Memorial Wellness Pharmacy later received an Explanation of Benefits from the alternate vendor reversing this payment. However, on the explanation of benefits there was not reason for reduction or denial.

Amount in Dispute: \$489.14

Respondent's Position

Respondent has utilized the mandated Medical Fee Guidelines and has provided reimbursement in accordance with same. As such, no further reimbursement is due in this matter.

Response Submitted by: Thornton Biechlin Reynolds & Guerra

Findings and Decision

<u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

- 1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC §134.530 sets out the fee guidelines for oral medications.

Denial Reasons

The insurance carrier reduced the amount billed for the disputed services based on the following:

- 45 Reimbursement is based on the contracted amount
- 45 Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement

Issues

- 1. Is the requestor's position statement supported?
- 2. What rule(s) apply to disputed services?

Findings

- 1. The requestor is seeking reimbursement for oral medication dispensed in November 2021. The requestor states in their position statement that the claim was reversed and no payment made. The documentation submitted by the requestor does not support a reversal of payment on that the claims were accepted and an allowed amount determined. The requestor's position is not supported.
- 2. The insurance company provided evidence of a payment in the amount of \$404.62 via electronic funds transfer on January 3, 2022 via EFT tracer number 36625. The service in dispute will be reviewed per applicable fee guideline.
 - DWC Rule 28 Texas Administrative Code §134.503 (c) states the insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:
 - Generic drugs: ((AWP per unit) x (number of units) x 1.25) + \$4.00 dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Gabapentin	50228017705	G	2.52	90	\$287.44	\$284.26	\$284.26
Acetaminophen/Cod	00406048410	G	0.48	90	\$58.37	\$ 101.00	\$58.37
Ibuprofen	67877032005	G	0.51	90	\$61.97	\$103.88	\$61.97
						\$489.14	\$404.60

The total reimbursement is \$404.60. The insurance carrier paid \$404.62. No additional payment is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that additional reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to additional reimbursement for the disputed services.

Authorized Signature

		March 16, 2022
Signature	Medical Fee Dispute Resolution Officer	Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

i prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a -800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.	