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# Medical Fee Dispute Resolution Findings and Decision

#### **General Information**

**Requestor Name** 

Medical Center of Southeast Texas **Respondent Name** 

East Tx Educational Ins Assn

**MFDR Tracking Number** 

M4-22-1081-01

**Carrier's Austin Representative** 

Box Number 17

**DWC Date Received** 

February 4, 2022

## **Summary of Findings**

Dates of Service	Disputed	Amount in	Amount
	Services	Dispute	Due
April 17 – 19, 2021	Emergency Procedure	\$11,453.18	\$0.00
	Total	\$11,453.18	\$0.00

## **Requestor's Position**

Requesting extension of timely filing. We did not learn of a worker's compensation claim until 10/25/21. This was an emergency procedure.

Amount in Dispute: \$11,453.18

## **Respondent's Position**

The MDR request does not provide any substantiation that they were not aware of a workers' compensation claim until October. If there were proof of previous billing attempts to improper parties we may revise our position.

**Response Submitted by:** Claims Administrative Services, Inc.

### **Findings and Decision**

### <u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

#### **Statutes and Rules**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC §133.2 defines an emergency.
- 3. 28 TAC §134.20 sets out requirements of medical bill submission.
- Texas Labor Code 408.0272 sets out the workers compensation timely billing and exceptions guidelines.

#### **Denial Reasons**

The insurance carrier denied the payment for the disputed services with the following claim adjustment codes:

29 – The time limit for filing has expired

#### Issues

- 1. Is the requestor's position statement supported?
- 2. Did the requestor support timely submission of the medical bill in dispute?

## <u>Findings</u>

- 1. The requestor is seeking \$11,453.18 for outpatient hospital services. The requestor states in their position that they did not become aware of workers' compensation coverage until October.
  - Review of the submitted documentation found upon arrival at the emergency room the injured worker detailed the injury occurred at work. The requestor's position is not supported.
- 2. DWC Rule 28 TAC §133.20 (b) states in pertinent part, except as provided in Labor Code §408.0272(b), (c) or (d), a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided.
  - Texas Labor Code 408.0272. (b) states in pertinent part, (b) Notwithstanding Section 408.0272, a health care provider who fails to timely submit a claim for payment to the insurance carrier

under Section 408.0272(a) does not forfeit the provider's right to reimbursement for that claim for payment solely for failure to submit a timely claim if:

- (1) the provider submits proof satisfactory to the commissioner that the provider, within the period prescribed by Section 408.027(a), erroneously filed for reimbursement with:
  - (A) an insurer that issues a policy of group accident and health insurance under which the injured employee is a covered insured;
  - (B) a health maintenance organization that issues an evidence of coverage under which the injured employee is a covered enrollee; or
  - (C) a workers' compensation insurance carrier other than the insurance carrier liable for the payment of benefits under this title;
- (2) the commissioner determines that the failure resulted from a catastrophic event that substantially interfered with the normal business operations of the provider.

Review of the submitted documentation found no exception as described above. No payment is recommended.

### Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that additional reimbursement is due.

#### **Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to additional reimbursement for the disputed services.

### **Authorized Signature**

		February 18, 2022	
Signature	Medical Fee Dispute Resolution Officer	Date	

### **Your Right to Appeal**

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD) and follow the instructions on the form. You can find the form at <a href="www.tdi.texas.gov/forms/form20numeric.html">www.tdi.texas.gov/forms/form20numeric.html</a>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.