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Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name Memorial Compounding RX

Respondent Name United Wisconsin Insurance Co

MFDR Tracking Number M4-22-10717-01

Carrier's Austin Representative Box Number 06

DWC Date Received December 14, 2021

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
October 12, 2021	52817-0330-50	\$106.72	\$65.52
		\$106.72	\$65.52

Requestor's Position

I have attached both the proof of correspondence and the reconsideration denial for your review.

Amount in Dispute: \$106.72

Respondent's Position

The Austin carrier representative for United Wisconsin Insurance is Stone Loughlin. The representative was notified of this medical fee dispute on December 21, 2021.

Per 28 Texas Administrative Code §133.307(d)(1), if the DWC does not receive the response10within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.

As of today, no response has been received from the insurance carrier or its representative. We will base this decision on the information available.

<u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

- 1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC §134.503 sets out pharmacy fee guidelines.

Denial Reasons

The insurance carrier reduced and denied the payment for the disputed service with the following claim adjustment codes.

- 131 Claim specific negotiated discount
- 18 Exact duplicate claim/service
- 91 -Dispensing fee adjustment
- P12 Workers' compensation jurisdictional fee schedule

<u>lssues</u>

1. What rule(s) apply to disputed services?

Findings

1. The requestor is seeking reimbursement for oral medication dispensed in October 2021. The insurance company denied as a duplicate and adjustment based on negotiated amount. The submitted documentation did not support either denial. The service in dispute will be reviewed per applicable fee guideline.

28 Texas Administrative Code §134.503 (c) states the insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:

• Generic drugs: ((AWP per unit) x (number of units) x 1.25) + \$4.00 dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Cyclobenzaprine	52817033050	G	1.64	30	\$65.52	\$106.72	\$65.52
						\$106.72	\$65.52

The total reimbursement is \$65.52. This amount is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has established that additional reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement for the disputed services. It is ordered that United Wisconsin Insurance Co must remit to Memorial Compounding RX \$65.52 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

March 15, 2022 Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at <u>www.tdi.texas.gov/forms/form20numeric.html</u>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.