

## Medical Fee Dispute Resolution Findings and Decision

### General Information

**Requestor Name**

Memorial Compounding Pharmacy

**Respondent Name**

Zurich American Insurance Co

**MFDR Tracking Number**

M4-22-0658-01

**Carrier's Austin Representative**

Box Number 19

**DWC Date Received**

December 3, 2021

### Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
August 27, 2021	69097-0158-15	\$152.55	\$122.82
August 27, 2021	62175-0118-43	\$259.90	\$257.00
August 27, 2021	57664-0377-18	\$81.39	\$33.86
		\$493.84	\$413.68

### Requestor's Position

The carrier has received the attached bill and has not processed according to Texas Labor Code 408.027.

**Amount in Dispute:** \$493.84

### Respondent's Position

After review and audit per fee guideline, the meloxicam has been paid at \$122.81, and the omeprazole at \$257.00 both in check number 2477978.

**Response Submitted by:** Flahive, Ogden & Latson

# Findings and Decision

## Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

## Statutes and Rules

1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §134.530 sets out the fee guidelines for oral medications.

## Denial Reasons

- HE75 - Prior authorization require to process this bill
- W3 – Additional payment made on appeal/reconsideration
- P12 – The charge for the prescription drug is greater than the maximum reimbursement for a generic drug
- HE83 – Duplicate Paid/Captured Claim

## Issues

1. Did the respondent support payment of the disputed services?
2. What rule(s) apply to disputed services?

## **Findings**

1. The requestor is seeking reimbursement for oral medication dispensed in August 2021. The insurance company provided evidence of a payment of \$119.91 however the date of service on this payment was July 23, 2021. The date of service of the disputed claim is August 27, 2021. The service in dispute will be reviewed per applicable fee guideline.
2. DWC Rule 28 Texas Administrative Code §134.503 (c) states the insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:
  - Generic drugs:  $((\text{AWP per unit}) \times (\text{number of units}) \times 1.25) + \$4.00$  dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Meloxicam	69097015815	G	3.17	30	\$122.82	\$152.55	\$122.82
Omeprazole	62175011843	G	3.37	60	\$257.00	\$259.90	\$257.00
Tramadol	57664037718	G	0.80	30	\$33.86	\$81.39	\$33.86
						\$493.84	\$413.68

The total reimbursement is \$413.68. This amount is recommended.

### Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that additional reimbursement is due.

## **Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is [not] entitled to additional reimbursement for the disputed services.

### **Authorized Signature**

_____	_____	March 22, 2022
Signature	Medical Fee Dispute Resolution Officer	Date

## **Your Right to Appeal**

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at [www.tdi.texas.gov/forms/form20numeric.html](http://www.tdi.texas.gov/forms/form20numeric.html). DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).