



Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

ACADIAN AMBULANCE SVCS OF TX

Respondent Name

TEXAS MUTUAL INSURANCE COMPANY

MFDR Tracking Number

M4-22-0426-01

Carrier's Austin Representative

Box Number 54

DWC Date Received

November 1, 2021

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
January 18, 2021	A0428 and A0425	\$382.43	\$0.00
Total		\$382.43	\$0.00

Requestor's Position

"We received your denial by mail on August 23, 2021 reflecting code 29 "date(s) of service exceed (95) day me period for submission per RULE 408,027 and Bulletin No. B-0037-0SA." ... health insurance was filed on January 29, 2021 for this transport as we were unaware of the workers' compensation insurance. On March 31, 2021 a payment was received from Medicare and the patient was subsequently billed for the balance of these charges. On July 15, 2021 Acadian Ambulance was Informed by Texas Mutual by telephone requesting the bill and informing Acadian Ambulance that this was an ongoing work Injury. The HCFA and medical records were printed and mailed to Texas Mutual on July 22, 2021 for payment."

Amount in Dispute: \$382.43

Respondent's Position

"Texas Mutual on 7/29/2021 received a bill from, Acadian Ambulance Services. Review of the bill that was submitted by the provider of service did not include proof of timely filing on the initial submission, audit staff denied the bill for untimeliness."

Response Submitted by: Texas Mutual Insurance Company

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 Texas Administrative Code (TAC) §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §133.20 sets out the medical bill submission procedures for health care providers.
3. 28 TAC §102.4 sets out the rules for non-Commission communications.
4. TLC §408.027 sets out the rules for timely submission of claims by health care providers.
5. TLC §408.0272 provides for certain exceptions to untimely submission of a medical bill.

Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 45 – Charge exceed your contracted/legislated fee arrangement
- CO – Contractual obligations
- MA01 – If you do not agree with what we approved for these services, you may appeal our decision.
- A14 – AMB Reimb is based on the 28 TAC 134.294 and Travis cty, court D-1-GN-15.... Final judgement holding no pymts > 125% of Medicare are due
- CAC-P5 – Based on payer reasonable and customary fees. No maximum allowable defined by legislated fee arrangement
- CAC-29 – The time limit for filing has expired
- 731 – Per 133.20(B) provider shall not submit a medical bill later than the 95th day after the date the service
- 928 – HCP must submit documentation to support exception to timely filing of bill. Notification of erroneous submission not included

Issues

1. What is the timely filing deadline applicable to the medical bills for the services in dispute?
2. Did the requestor forfeit the right to reimbursement for the services in dispute?

Findings

1. The requestor seeks reimbursement for HCPCS Codes A428 and A0425, rendered on January 18, 2021. The insurance carrier denied/reduced the disputed services with reduction codes indicated above.

The requestor states in pertinent part, "On July 15, 2021 Acadian Ambulance was Informed by Texas Mutual by telephone requesting the bill and Informing Acadian Ambulance that this was an ongoing work injury, The Hcfa and medical records were printed and mailed to Texas Mutual on July 22, 2021 for payment."

28 TAC §133.20(b) requires that, except as provided in TLC §408.0272, "a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided."

No documentation was found to support that any of the exceptions described in TLC §408.0272 apply to the services in this dispute. For that reason, the requestor in this dispute was required to submit the medical bill not-later than 95 days after the date the disputed services were provided.

2. TLC §408.027(a) states, in pertinent part, that "Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."

28 TAC §102.4(h) states that "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery, or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday."

Review of the submitted information finds no documentation to support that a medical bill was submitted within 95 days from the date the services were provided. Therefore, pursuant to TLC §408.027(a), the requestor has forfeited the right to reimbursement due to untimely submission of the medical bill for the disputed services.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that reimbursement of \$382.43 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to reimbursement for the disputed services.

Authorized Signature

_____	_____	December 3, 2021
Signature	Medical Fee Dispute Resolution Officer	Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.