



## Medical Fee Dispute Resolution Findings and Decision

### General Information

**Requestor Name**

UT HEALTH QUITMAN

**Respondent Name**

HARTFORD LLYODS INSURANCE COMPANY

**MFDR Tracking Number**

M4-22-0364-01

**Carrier's Austin Representative**

Box Number 47

**DWC Date Received**

October 21, 2021

### Summary of Findings

| Dates of Service | Disputed Services           | Amount in Dispute | Amount Due |
|------------------|-----------------------------|-------------------|------------|
| July 23, 2021    | Outpatient facility charges | \$413.76          | \$0.00     |
|                  | <b>Total</b>                | \$413.76          | \$0.00     |

### Requestor's Position

"The purpose of this letter is to inform you that payment for services provided to the above referenced patient does not comply with Chapters 134.403 and 134.404 of Texas Administrative Code."

**Amount in Dispute:** \$413.76

### Respondent's Position

"The bill was processed and paid per the OPPS Schedule Allowance. Nothing further is owed."

**Response Submitted by:** The Hartford

## Findings and Decision

### Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

### Statutes and Rules

1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §134.1 sets out reimbursement guidelines for workers compensation medical claims.

### Denial Reasons

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 56 - SIGNIFICANT, SEPARATELY IDENTIFIABLE E/M SERVICE RENDERED.
- 133 - THE DISPOSITION OF THIS CLAIM/SERVICE IS PENDING FURTHER REVIEW.
- 802 - CHARGE FOR THIS PROCEDURE EXCEEDS THE OPPTS SCHEDULE ALLOWANCE.
- P12 - WORKERS' COMPENSATION JURISDICTIONAL FEE SCHEDULE ADJUSTMENT.
- PPRJ - PAID WITHOUT PREJUDICE

### Issues

1. What rule is applicable to reimbursement?

### Findings

1. The requestor seeks additional reimbursement for services rendered in UT Health Quitman. In their reconsideration they reference DWC Rules §§134.403 and 134.404. These rules apply to acute inpatient hospital care and acute outpatient hospital care.

Review of the submitted medical bill finds that the services were performed at UT Health Quitman whose NPI indicates a Critical Care Access Hospital. The referenced rules do not apply. Explanation of the applicable rules and fees associated with services rendered in a critical care access hospital are discussed below.

2. Under the division's general reimbursement Rule at 28 TAC §134.1(e), payment for health care is calculated by applying a fee from an adopted Division rule or by applying a negotiated contract rate. In the absence of an applicable fee guideline or a negotiated contract, the payment is subject to the division's general fair and reasonable requirements described in 28 TAC 134.1 (f) found below.

There is no fee guideline for services provided in a Critical Access Hospital. No evidence of a contract was submitted. The DWC general fair and reasonable standard of payment applies to the disputed services.

28 TAC 134.1(f) required the health care provider to support their suggested reimbursement is:

- consistent with the criteria of Labor Code §413.011;
- by providing documentation of similar procedures provided in similar circumstances received similar reimbursement; and
- their suggested reimbursement is based on nationally recognized published studies, published Division medical dispute decisions, and/or values assigned for services involving similar work and resource commitments, if available.

Review of the submitted positional statement did not meet the criteria described above. No additional reimbursement is recommended.

### Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that reimbursement of \$413.76 is due.

### **Order**

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to reimbursement for the disputed services.

### **Authorized Signature**

|           |  |                  |
|-----------|--|------------------|
| _____     | _____                                  | November 5, 2021 |
| Signature | Medical Fee Dispute Resolution Officer | Date             |

### **Your Right to Appeal**

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at [www.tdi.texas.gov/forms/form20numeric.html](http://www.tdi.texas.gov/forms/form20numeric.html). DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).