

Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

Memorial Compounding Pharmacy

Respondent Name

State Farm Fire & Casualty Co

MFDR Tracking Number

M4-22-0237-01

Carrier's Austin Representative

Box Number 1

DWC Date Received

October 5, 2021

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
June 4, 2021	57664-0377-18	\$81.39	\$0.00
June 4, 2021	68382-0051-05	\$202.85	\$0.00
June 4, 2021	31722-0581-60	\$267.20	\$0.00
June 4, 2021	52817-0330-50	\$106.72	\$0.00
Total		\$658.16	\$0.00

Requestor's Position

"This claim has been denied incorrectly. The bill was audited in error and is being submitted back to the carrier for processing."

Amount in Dispute: \$658.16

Respondent's Position

"Pursuant to the Explanation of Benefits attached to Requestor's DWC-60, the charge for this medication was adjusted pursuant to the fee guidelines. These adjusted amount for these four medications was paid on July 1, 2021.

Response Submitted by: Smith & Carr P.C.

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §134.503 sets out the fee guidelines for pharmacy services.

Denial Reasons

The insurance carrier reduced the disputed services with the following reason codes:

- P12 – The charge for the prescription drug is greater than the maximum reimbursement for a generic drug
- HE75 – Prior Authorization required to process this bill

Issues

1. What rule(s) apply to disputed services?

Findings

1. The requestor is seeking reimbursement for oral medication dispensed in October 2021.

The insurance company provided evidence of \$551.20 paid in June 2021. The services in dispute will be reviewed per applicable fee guideline.

DWC Rule 28 Texas Administrative Code §134.503 (c)(1)(A)(B) states in pertinent part (c) The insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of:

(1) the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:

(A) Generic drugs: $((\text{AWP per unit}) \times (\text{number of units}) \times 1.25) + \4.00 dispensing fee per prescription = reimbursement amount;

(B) Brand name drugs: $((\text{AWP per unit}) \times (\text{number of units}) \times 1.09) + \4.00 dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Tramadol	57664037718	G	0.80	30	33.86	\$81.39	\$33.86
Meloxicam	68382005105	G	4.84	30	185.68	\$202.85	\$185.68

Duloxetine	31722058160	G	6.99	30	266.13	\$267.20	\$266.13
Cyclobenzaprine	52817033050	G	1.64	30	65.52	\$106.72	\$65.52
						Total	\$551.19

The total reimbursement is \$551.19. The insurance carrier paid \$551.20. No additional payment is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has not established that additional reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is not entitled to additional reimbursement for the disputed services.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

May 18, 2022
Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.