

Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

Memorial Compounding
RX

Respondent Name

Zurich American Ins Co of Illinois

MFDR Tracking Number

M4-21-2095-01

Carrier's Austin Representative

Box Number 19

DWC Date Received

July 16, 2021

Summary of Findings

| Dates of Service | Disputed Services | Amount in Dispute | Amount Due |
|------------------|-------------------|-------------------|------------|
| March 4, 2021 | Gabapentin | \$97.42 | \$53.90 |
| March 4, 2021 | Acetaminophen/Cod | \$83.73 | \$36.78 |
| Total | | \$181.15 | \$90.68 |

Requestor's Position

This claim has been denied incorrectly.

Amount in Dispute: \$181.15

Respondent's Position

This bill was originally paid at \$90.69 per fee guideline. Memorial asked for reconsideration, believing the bill had not been paid. The bill was mis-keyed which backed out the payment from the remittance advice. The bill reviewer has placed the bill back in line for payment and will issue an amended EOB/remittance advice upon correcting the error.

Response Submitted by: Flahive, Ogden & Latson

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 TAC §134.503 sets out the fee guidelines for pharmacy.

Denial Reasons

The insurance carrier reduced the payment for the disputed services with the following claim adjustment codes:

- D3 (P12) – The charge for the prescription drug is greater than the maximum reimbursement for a generic drug

Issues

What rule(s) apply to disputed services?

Findings

The requestor is seeking reimbursement for oral medication dispensed March 4, 2021. The insurance carrier reversed the original payment and insufficient evidence was found to support a replacement payment was made. These medications will be reviewed per applicable fee guideline.

DWC Rule 28 Texas Administrative Code §134.503 (c) states the insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:

- Generic drugs: $((\text{AWP per unit}) \times (\text{number of units}) \times 1.25) + \4.00 dispensing fee per prescription = reimbursement amount;

| Drug | NDC | Generic(G) /Brand(B) | Price /Unit | Units Billed | AWP Formula | Billed Amt | Lesser of AWP and Billed |
|-----------------------|-------------|-------------------------|----------------|-----------------|----------------|---------------|--------------------------------|
| Gabapentin | 67877022305 | G | 1.33 | 30 | \$53.90 | \$97.42 | \$53.90 |
| Acetaminophen/ Cod | 00406048505 | G | 0.936 | 28 | \$36.78 | \$83.73 | \$36.78 |

The total reimbursement is \$90.68. This amount is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has established that additional reimbursement of \$90.68 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement for the disputed services. It is ordered that Zurich American Ins Co of Illinois must remit to Memorial Compounding RX \$90.68 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

| | | |
|-----------|--|--------------------|
| _____ | _____ | September 30, 2021 |
| Signature | Medical Fee Dispute Resolution Officer | Date |

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.