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# **Medical Fee Dispute Resolution Findings and Decision**

## **General Information**

**Requestor Name** Memorial Compounding RX **Respondent Name** Granite State Insurance Co.

MFDR Tracking Number M4-21-1908-01 **Carrier's Austin Representative** Box Number 19

#### **DWC Date Received** June 28, 2021

## **Summary of Findings**

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
March 4, 2021	Prescription Medication 29300-0124-10	\$247.62	\$241.65
	Prescription Medication 97877-0223-05	\$137.34	\$103.80
	Total	\$384.96	\$345.45

## **Requestor's Position**

"The above claimant received medication and the carrier still has not acknowledged receipt of service."

September 9, 2021: "No, please continue. Payment never received."

#### Amount in Dispute: \$384.96

### **Respondent's Position**

"This bill was paid, per the attached EOB dated May 5, 2021."

Response Submitted by: Flahive, Ogden & Latson

### <u>Authority</u>

This medical fee dispute is decided according to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

#### Statutes and Rules

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 TAC §134.503 sets out the reimbursement for prescription medications.

#### Denial Reasons

The insurance carrier [reduced or denied] the payment for the disputed services with the following claim adjustment codes:

- 1. Additional payment made on appeal/reconsideration.
- 2. The charge for the prescription drug is greater than the maximum reimbursement for a generic drug.

#### <u>lssues</u>

1. Is Memorial Compounding RX entitled to reimbursement?

#### <u>Findings</u>

1. Memorial Compounding Rx (Memorial) asserts that the carrier has not paid for the service in dispute. Review of the explanations of benefits provided finds that the carrier recommended payment of \$345.45 on May 5, 2021; however, the check number and date sent was not submitted to support payment was issued.

28 Texas Administrative Code \$134.503(c)(1)(A)states, "The insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of: (1) the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed: (A) Generic drugs: ((AWP per unit) x (number of units) x 1.25) + \$4.00 dispensing fee per prescription = reimbursement amount."

Drug NDC	Generic (G)/Brand (B)	Price/Unit	Units Billed	AWP formula	Billed Amount	Lesser of AWP and Billed
29300-0124-10	B: Meloxicam G: Meloxicam Tab 7.5 MG	AWP 3.16870	60	G (x125%) 60 =	\$247.62	\$241.65

				\$4.00 + \$237.65 = \$241.65		
67877-0223-05	B: Gabapentin G: Gabapentin Cap 300 MG	AWP 1.33070	60	G (x125%) 60 = \$4.00 + \$99.80 \$103.80 =	\$137.34	\$103.80

#### <u>Conclusion</u>

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requester has established that additional reimbursement of \$345.45 is due.

## Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement for the disputed services. It is ordered that Granite State Insurance Co. must remit to Memorial Compounding RX \$345.45 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

#### **Authorized Signature**

S	Signature	

Medical Fee Dispute Resolution Officer

<u>10/01/2021</u> Date

# Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at <u>www.tdi.texas.gov/forms/form20numeric.html</u>. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other

parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electronico CompConnection@tdi.texas.gov.