



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

CHANNING, RICHARD

Respondent Name

ARCH INSURANCE CO

MFDR Tracking Number

M4-21-0652-01

Carrier's Austin Representative

Box Number 19

MFDR Date Received

December 11, 2020

REQUESTOR'S POSITION SUMMARY

"The code 99456-RE-W7 is for disability. This is a Designated Doctor evaluation billing was for Disability question ... Disability charge of 500.00 ... the claims adjustor ... stated she has received my bill and had advised Underwriters Safety Claims & Claims to pay my bill in full several times ... At this point I want to have my bill paid in full with the interest ..."

Amount in Dispute: \$950.00

RESPONDENT'S POSITION SUMMARY

Submitted documentation does not include a position statement from the respondent. Accordingly, this decision is based on the information available at the time of adjudication.

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
August 15, 2020	Designated Doctor Examination (99456-W5-WP)	\$950.00	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Background

1. 28 Texas Administrative Code §130.1 sets out the procedures required for certification of maximum medical improvement and impairment rating.
2. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
3. 28 Texas Administrative Code §134.235 sets out the fee guidelines for examinations to determine disability.
4. 28 Texas Administrative Code §134.240 sets out the fee guidelines for designated doctor examinations.
5. 28 Texas Administrative Code §134.250 sets out the fee guidelines for examinations to determine maximum medical improvement and impairment rating.

6. The submitted documentation does not include explanations of benefits.

Issues

1. Did Arch Insurance Company respond to the medical fee dispute?
2. Did Arch Insurance Company take final action on the bill for the service in question prior to the request for medical fee dispute resolution (MFDR)?
3. Is Richard Channing, D.C. entitled to reimbursement for the examination in question?

Findings

1. The Austin carrier representative for Arch Insurance Company is Flahive Ogden & Latson. The representative was notified of this medical fee dispute on December 15, 2020. If the DWC does not receive the response within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.¹

As of today, no response has been received from the insurance carrier or its representative. We will base this decision on the information available.

2. Dr. Channing is seeking reimbursement for a designated doctor examination to determine maximum medical improvement and impairment rating.

Dr. Channing argued that it had not received payment or an explanation of denial for medical bills submitted for the examination in question.

The insurance carrier is required to take final action by paying, reducing, or denying the service in question not later than 45 days after receiving the medical bill. This deadline is not extended by a request for additional information.²

The greater weight of evidence presented to the DWC supports that a complete bill for the services in question was received by the insurance carrier or its agent. No evidence was provided to support that the insurance carrier took final action on the bill for the service in question.

3. Based on the documentation to the DWC, the Report of Medical Evaluation (DWC069) is inconsistent with the narrative provided. The DWC cannot recommend reimbursement for an examination to determine maximum medical improvement and impairment rating.

Dr. Channing's position statement argued that an examination to determine disability for the injured employee had not been reimbursed. No evidence was provided to the DWC to support that this examination was submitted on its bill to the insurance carrier. In addition, this examination was not included in the medical fee dispute resolution request. Therefore, the DWC cannot recommend reimbursement for this examination.

Conclusion

The outcome of this medical fee dispute relied upon the evidence presented by the requestor and the respondent at the time of adjudication. Though all the evidence may not have been discussed, it was considered. For the reasons stated above, the DWC finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

¹ 28 TAC §133.307(d)(1)

² 28 TAC §133.240 (a)

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the DWC hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

February 26, 2021
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.