



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

UT Health Jacksonville

Respondent Name

State Office of Risk Management

MFDR Tracking Number

M4-20-2998-01

Carrier's Austin Representative

SORM

MFDR Date Received

August 25, 2020

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "This bill and appeal were denied for timely filing. Our notes showing that we learned of worker's compensation on 4/24/2020 were attached. The BCBS Remittance is also attached for proof of timely filing."

Amount in Dispute: \$33.46

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The Office reviewed the dispute packet and did not locate supporting legible documentation that met the exceptions in §408.0272. Therefore, the Office will maintain our denial CARC code 29-Time limit for filing has expired."

Response submitted by: State Office of Risk Management

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
October 31, 2019	84702	\$33.46	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §133.20 sets out requirements of medical bill submission.
- Texas Labor Code 408.0272 sets out the workers compensation timely billing and exceptions guidelines.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 29 – The time limit for filing has expired

Issues

Are the insurance carrier’s reasons for denial or reduction of payment supported?

Findings

The requestor is seeking \$33.46 for outpatient hospital services rendered October 31, 2019. The insurance carrier denied disputed service based on timely filing deadline not met. The requestor states they submitted evidence of timely submission.

28 TAC §133.20 (b) states in pertinent part except when the provider submits satisfactory proof of an erroneous claim submission to a group accident and health insurance, a health maintenance organization or a workers’ compensation insurance carrier other than the insurance carrier liable for the payment of benefits a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided.

Review of the submitted documentation found insufficient evidence to support the requestors statement or one of the exceptions found above. The insurance carrier’s denial is supported.

Conclusion

In resolving disputes over reimbursement for medically necessary health care to treat a compensable injury, the role of DWC is to adjudicate payment following Texas laws and DWC rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons above the requestor has not established payment is due. As a result, the amount ordered is \$0.00.

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

		September 25, 2020
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.