



Texas Department of Insurance

Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645
512-804-4000 telephone • 512-804-4811 fax • www.tdi.texas.gov

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

UT Health East Texas Rehabilitation Hospital

Respondent Name

TEXAS MUTUAL INSURANCE CO

MFDR Tracking Number

M4-20-1688-01

Carrier's Austin Representative

Box Number 54

MFDR Date Received

MARCH 5, 2020

REQUESTOR'S POSITION SUMMARY

"This bill and appeal were denied for lacking documentation. The requested documents: flowsheets were attached to the appeal."

Disputed Amount: \$360.00

RESPONDENT'S POSITION SUMMARY

"The requester billed for a functional capacity evaluation provided on the date above. The requestor's documentation does not include functional abilities testing, specifically cardiovascular endurance tests which measure aerobic capacity using a stationary bicycle or treadmill. The provider also did not include the specific modifier 'FC' when billing 97750. Texas Mutual declined to issue payment due the missing information that is required by Rule 134.204(g)(3)(C)."

Response Submitted By: Texas Mutual Insurance Co.

SUMMARY OF FINDINGS

| Dates of Service | Disputed Services | Amount In Dispute | Amount Due |
|------------------|--|-------------------|------------|
| August 27, 2018 | Outpatient Physical Therapy CPT Code 97750-GP | \$360.00 | \$0.00 |

AUTHORITY

This medical fee dispute is dismissed pursuant to 28 Texas Administrative Code §133.307(f)(3)(C).

Background

- 28 Texas Administrative Code (TAC) §133.307, effective May 31, 2012, sets out the procedures for resolving medical fee disputes.
- The services in dispute were reduced / denied payment by the respondent with the following claim adjustment reason codes:
 - 225-The submitted documentation does not support the service being billed. We will re-evaluate this upon receipt of clarifying information.
 - 732-Accurate coding is essential for reimbursement. Services are not reimbursable as billed. CPT and/or modifier billed incorrectly.

- A07-Documentation does not meet the level of service required for FCE per rule 134.225.
- CAC-150-Payer deems the information submitted does not support this level of service.
- CAC-16-Claim/service lacks information or has submission/billing error(s) which is needed for adjudication.
- CAC-4-The procedure code is inconsistent with the modifier used or a required modifier is missing.
- DC4-No additional reimbursement allowed after reconsideration.
- CAC-W3-In accordance with TDI-DWC rule 134.804, this bill has been identified as a request for reconsideration or appeal.
- CAC-193-Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.
- 739-Documentation submitted indicates an FCE was performed. Utilize the appropriate modifier.

Issue

Is date of service August 27, 2018 eligible for Medical Fee Dispute Resolution (MFDR) in accordance with 28 TAC §133.307?

Findings

1. The requestor is seeking medical fee dispute resolution in the amount of \$360.00 for outpatient physical therapy services, CPT code 97750-GP rendered on August 27, 2018.
2. 28 TAC §133.307(c)(1) states: "Timeliness. A requestor shall timely file the request with the DWC's MFDR Section or waive the right to MFDR. The DWC shall deem a request to be filed on the date the MFDR Section receives the request. A decision by the MFDR Section that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section. (A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute."
3. The DWC reviewed the submitted documentation and finds:
 - The request for medical dispute resolution was received in MFDR on March 5, 2020.
 - The disputed date of service is August 27 2018.
 - The disputed services do not involve issues identified in §133.307(c)(1)(B).
 - One year from August 27, 2018 is August 27, 2019.
 - The requestor did not file this dispute with the DWC's MFDR Section within the one year deadline set out in 28 TAC §133.307.

Conclusion

The DWC finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute, as addressed in 28 TAC §133.307(c)(1) and (c)(1)(A). For that reason, the merits of the issues raised by the parties to this dispute for those dates have not been addressed.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the DWC has determined that the requestor is entitled to \$0.00 reimbursement for the services in dispute.

Authorized Signature

| | | |
|-----------|--|------------|
| Signature | Medical Fee Dispute Resolution Officer | Date |
| | | 04/02/2020 |

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, 37 *Texas Register* 3833, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.