# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION 

## GENERAL INFORMATION

## Requestor Name

Doctor's Hospital at Renaissance
MFDR Tracking Number
M4-20-1507-01

Respondent Name
Hartford Fire Insurance Co
Carrier's Austin Representative
Box Number 47

## MFDR Date Received

February 18, 2020

## REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "After reviewing the account we have concluded that reimbursement received was inaccurate."

Amount in Dispute: \$1,684.94

## RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Dates of service in dispute were processed in accordance with Texas Workers' Compensation Guidelines, 28 TAC §134.403. §134.203 (c)."

## Response Submitted by:

SUMMARY OF FINDINGS

| Dates of Service | Disputed Services | Amount in Dispute | Amount Due |
| :---: | :---: | :---: | :---: |
| October 2-28,2019 | Outpatient Therapy Services | $\$ 1,345.71$ | $\$ 0.00$ |

## FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code $\S 413.031$ and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

## Background

1. 28 Texas Administrative Code $\S 133.307$ sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code $\S 134.403$ sets out the reimbursement guidelines for outpatient hospital services.
3. 28 Texas Administrative Code $\S 134.203$ sets out the reimbursement guidelines for professional medical services.
4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:

- 119 - Benefit maximum for this time period or occurrence has been reached
- 163 - The charge for this procedure exceeds the unit value and/or the multiple procedure rules
- 170 - Reimbursement is based on the outpatient/inpatient fee schedule
- 193 - Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly
- 1115 - We find the original review to be accurate and are unable to recommend any additional allowance


## Issues

1. Is the carrier's reduction of payment supported?
2. Is the requestor entitled to additional reimbursement?

## Findings

1. The requestor is seeking additional reimbursement for outpatient therapy services performed in October 2019. The carrier reduced the allowed amount based on the workers compensation fee schedule and multiple procedure payment rules and benefit maximum for this time period or occurrence being reached. Review of the submitted documentation found insufficient evidence to support the benefit maximum denial. The reduction based on the workers' compensation fee schedule and multiple procedure payment policy is discussed below.

28 TAC 134.403 applies to outpatient hospital services. Section (h) requires when Medicare reimburses using other Medicare fee schedules, reimbursement is made using the applicable Division Fee Guideline in effect for that service on the date was provided.

The applicable DWC fee guideline for physical therapy is 28 TAC $\S 134.203$ (b) (1) which requires the application of Medicare payment policies applicable to professional services.

The Medicare multiple procedure payment reduction (MPPR) applies to the Practice Expense (PE) of certain time-based physical therapy codes when more than one unit or procedure is provided to the same patient on the same day.

The MPPR policy allows for full payment for the unit or procedure with the highest Practice Expense (PE) payment factor and for subsequent units the Practice Expense (PE) payment factor is reduced by 50 percent.

Review of the submitted medical bill provided indicates that three procedures were billed by the health care provider. In order to determine the MPPR allowable, the services provided are ranked by their PE expense shown below.

| Code | Practice <br> Expense | Allowed <br> Amount | Medicare Policy |
| :---: | :---: | :---: | :--- |
| 97140 | 0.35 | $\$ 21.70$ | MPPR applies |
| 97110 | 0.4 | $\$ 23.55$ | MPPR applies |
| 97112 | 0.47 | $\$ 34.48 / \$ 26.54$ | Highest except dates of service October 3, 24, 28, 31 |
| 97530 | 0.67 | $\$ 39.08$ | Highest on dates of service provided |

The MPPR Rate File that contains the payments for 2019 services is found at https://www.cms.gov/Medicare/Billing/TherapyServices/index.html.

- MPPR rates are published by carrier and locality.
- The services were provided in Edinburg, Texas.
- The carrier code for Texas is 4412 and the locality code for Edinburg is 99.

The following formula represents the calculation of the DWC MAR at $\S 134.203$ (c)(1) \& (2).
(DWC Conversion Factor : Medicare Conversion Factor) $\times$ Medicare Payment $=$ MAR
Applicable 28 TAC 134.203(h) states that the total reimbursement is the lesser of the maximum allowable reimbursement (MAR) and the billed amount.

| Date of Service | Code |  | Units | Medicare <br> Payment | DWC Conversion Factor <br> divided by Medicare <br> Conversion Factor or <br> $59.19 \div 36.0391=1.64$ | Billed <br> Amount |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lesser of <br> MAR and <br> billed <br> amount |  |  |  |  |  |  |
| October 2, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 2, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 2, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 3, 2019 | 97112 | 1 | $\$ 26.54$ | $\$ 26.54 \times 1.64=\$ 43.53$ | $\$ 142.00$ | $\$ 43.53$ |
| October 3, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 3, 2019 | 97530 | 1 | $\$ 39.08$ | $\$ 39.08 \times 1.64=\$ 35.59$ | $\$ 176.00$ | $\$ 64.09$ |
| October 7, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 7, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 7, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 9, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 9, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 9, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 10, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 10, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 10, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 14, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 14, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 14, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 15, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 15, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 15, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 18, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |


| October 18, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| October 24, 2019 | 97112 | 1 | $\$ 26.54$ | $\$ 26.54 \times 1.64=\$ 43.53$ | $\$ 142.00$ | $\$ 43.53$ |
| October 24, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 24, 2019 | 97530 | 1 | $\$ 39.08$ | $\$ 39.08 \times 1.64=\$ 35.59$ | $\$ 176.00$ | $\$ 64.09$ |
| October 25, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 25, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 25, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 26, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 26, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 26 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 28, 2019 | 97112 | 1 | $\$ 26.54$ | $\$ 26.54 \times 1.64=\$ 43.53$ | $\$ 142.00$ | $\$ 43.53$ |
| October 28, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 28, 2019 | 97530 | 1 | $\$ 39.08$ | $\$ 39.08 \times 1.64=\$ 35.59$ | $\$ 176.00$ | $\$ 64.09$ |
| October 30, 2019 | 97112 | 1 | $\$ 34.48$ | $\$ 34.48 \times 1.64=\$ 56.55$ | $\$ 142.00$ | $\$ 56.55$ |
| October 30, 2019 | 97140 | 1 | $\$ 21.70$ | $\$ 21.70 \times 1.64=\$ 35.59$ | $\$ 164.16$ | $\$ 35.59$ |
| October 30, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 31, 2019 | 97112 | 1 | $\$ 26.54$ | $\$ 26.54 \times 1.64=\$ 43.53$ | $\$ 142.00$ | $\$ 43.53$ |
| October 31, 2019 | 97110 | 2 | $\$ 23.55$ | $\$ 23.55 \times 1.64 \times 2=\$ 77.24$ | $\$ 284.00$ | $\$ 77.24$ |
| October 31, 2019 | 97530 | 1 | $\$ 39.08$ | $\$ 39.08 \times 1.64=\$ 35.59$ | $\$ 176.00$ | $\$ 64.09$ |
|  |  |  |  | Total | $\$ 2,433.24$ |  |

2. The total allowable DWC fee guideline reimbursement is $2,433.24$. The insurance carrier paid $\$ 2,436.82$. No additional payment is recommended.

## Conclusion

In resolving disputes over reimbursement for medically necessary health care to treat a compensable injury, the role of DWC is to adjudicate payment following Texas laws and DWC rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons above the requestor has not established payment is due. The amount ordered is $\$ 0.00$.

## ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to $\$ 0.00$ additional reimbursement for the services in dispute.

## Authorized Signature

|  |  |  |
| :--- | :--- | :--- |
| Signature | March 12, 2020 |  |
| Date |  |  |

## YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, 37 Texas Register 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (form DWCO45M) in accordance with the instructions on the form. The request must be received by DWC within twenty days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.
The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. Please include a copy of the Medical Fee Dispute Resolution Findings and Decision together with any other required information specified in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.

