



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)
7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645
(512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

Texas Health Plano

Respondent Name

Great Divide Insurance Co

MFDR Tracking Number

M4-20-1293-01

Carrier's Austin Representative

Box Number 47

MFDR Date Received

January 21, 2020

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Underpaid/denied APC."

Amount in Dispute: \$90.04

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The billing was reviewed according to the guidelines of the Official Medical Fee Schedule."

Response Submitted by: Berkley Entertainment

SUMMARY OF FINDINGS

Table with 4 columns: Dates of Service, Disputed Services, Amount in Dispute, Amount Due. Row 1: August 7th to September 4, 2019, Outpatient physical therapy services, \$90.04, \$47.83

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §134.403 sets out the reimbursement guidelines for outpatient hospital services.
3. 28 Texas Administrative Code §134.203 sets out the reimbursement guidelines for professional medical services.
4. The insurance carrier reduced payment for the disputed services with the following claim adjustment

codes:

- 379 – Reimbursement may not exceed 12.0 relative value units when multiple physical medicine procedures/modalities are performed on the same day
- 790 – This bill was reviewed using the official medical fee schedule of NY

Issues

1. Is the carrier’s reduction of payment supported?
2. Is the requestor entitled to additional reimbursement?

Findings

1. The requestor is seeking additional reimbursement for outpatient therapy services performed in August and September of 2019. The carrier reduced the allowed amount based on a fee guideline.

28 TAC 134.403 applies to outpatient hospital services. Section (h) requires when Medicare reimburses using other Medicare fee schedules, reimbursement is made using the applicable Division Fee Guideline in effect for that service on the date was provided.

The applicable DWC fee guideline for physical therapy is 28 TAC §134.203 (b) (1) which requires the application of Medicare payment policies applicable to professional services. The calculation based on the Medicare payment policy and Texas DWC fee guideline is detailed in the next paragraph.

The Medicare multiple procedure payment reduction (MPPR) applies to the Practice Expense (PE) of certain time-based physical therapy codes when more than one unit or procedure is provided to the same patient on the same day.

The MPPR policy allows for full payment for the unit or procedure with the highest Practice Expense (PE) payment factor and for subsequent units the Practice Expense (PE) payment factor is reduced by 50 percent.

Review of the submitted medical bill provided indicates that three procedures were billed by the health care provider. In order to determine the MPPR allowable, the services provided are ranked by their PE expense shown below.

Code	Practice Expense	Allowed Amount	Medicare Policy
97110	0.4	\$30.31/\$23.55	Highest on August 21, 28, 2019 and September 4, 2019. No MPPR MPPR applies on other dates of service
97112	0.47	\$34.48	No MPPR
97140	0.35	\$21.70	MPPR applies

The *MPPR Rate File* that contains the payments for 2019 services is found at <https://www.cms.gov/Medicare/Billing/TherapyServices/index.html>.

- MPPR rates are published by carrier and locality.
- The services were provided in Plano Texas.
- The carrier code for Texas is 4412 and the locality code for Plano is 99.

The following formula represents the calculation of the DWC MAR at §134.203 (c)(1) & (2).

$$(DWC\ Conversion\ Factor \div Medicare\ Conversion\ Factor) \times Medicare\ Payment = MAR$$

Applicable 28 TAC 134.203(h) states that the total reimbursement is the lesser of the maximum allowable reimbursement (MAR) and the billed amount.

Date of Service	Code	Units	Medicare Payment	DWC Conversion Factor divided by Medicare Conversion Factor or $59.19 \div 36.0391 = 1.64$	Billed Amount	Lesser of MAR and billed amount
August 15, 2019	97140	1	\$21.70	$\$21.70 \times 1.64 = \35.59	\$146.25	\$35.59
August 7, 2019	97140	1	\$217.70	$\$21.70 \times 1.64 = \35.59	\$146.25	\$35.59
August 15, 2019	97112	1	\$34.48	$\$34.48 \times 1.64 = \56.55	\$149.50	\$56.55
August 7, 2019	97112	1	\$34.48	$\$34.48 \times 1.64 = \56.55	\$149.50	\$56.55
September 4, 2019	97110	1	\$30.31	$\$30.31 \times 1.64 = \49.71	\$162.50	\$49.71
August 28, 2019	97110	1	\$30.31	$\$30.31 \times 1.64 = \49.71	\$162.50	\$49.71
August 21, 2019	97110	1	\$30.31	$\$30.31 \times 1.64 = \49.71	\$162.50	\$49.71
August 15, 2019	97110	1	\$23.55	$\$23.55 \times 1.64 = \38.62	\$162.50	\$38.62
August 7, 2019	97110	1	\$23.55	$\$23.55 \times 1.64 = \38.62	\$162.50	\$38.62
Total						\$410.65

2. The total allowable DWC fee guideline reimbursement is \$410.65. The insurance carrier paid \$362.82. A balance of \$47.83 is due to the requestor.

Conclusion

In resolving disputes over reimbursement for medically necessary health care to treat a compensable injury, the role of DWC is to adjudicate payment following Texas laws and DWC rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons above the requestor has established payment is due. As a result, the amount ordered is \$47.83.

ORDER

In accordance with Texas Labor Code Section 413.031 and 413.019 (if applicable) and based on the submitted information, DWC finds the requestor is entitled to additional reimbursement. DWC hereby ORDERS the respondent to remit to the requestor \$47.83, plus accrued interest per Rule §134.130, due within 30 days of receipt of this order.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

February 26, 2020
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.