# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### **GENERAL INFORMATION**

Requestor Name Respondent Name

Paris Signature Home Health Texas Mutual Insurance

MFDR Tracking Number <u>Carrier's Austin Representative</u>

M4-20-1112-01 Box 54

**MFDR Date Received** 

December 23, 2019

### **REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary:** "...we had never received any notification stating that the billing submission had changed to 95 days."

**Amount in Dispute:** \$14,863.38

#### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "The providers rational for the untimely bill did not support the exceptions as per Labor Code §408.0272(b), (c) or (d)..."

Response submitted by: Texas Mutual Insurance

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
January 2, 2019 through March 1, 2019	G0156	\$14,863.38	\$0.00

### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

# **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §133.20 sets out requirements of medical bill submission.
- 3. Texas Labor Code 408.0272 sets out the workers compensation timely billing and exceptions guidelines.
- 4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - 29 The time limit for filing has expired
  - 193 Original payment decision is being maintained.

### <u>Issues</u>

Are the insurance carrier's reasons for denial of payment supported?

### **Findings**

The requestor is seeking \$14,863.38 for home health services rendered from January 2 – March 1, 2019. The insurance carrier denied disputed services with claim adjustment reason code 29 – "The time limit for filing has expired."

The requestor is seeking an exception to the 95-day rule found in 28 TAC 28 TAC §133.20. These rules allow for an exception when the provider submits satisfactory proof that they erroneously filed for reimbursement with a group accident / health insurance plan which covers the injured employee, a health maintenance organization that covers the injured employee or a workers' compensation carrier other the carrier liable for the payment of benefits.

Review of the submitted documentation found insufficient evidence to support one of the exceptions found above. The insurance carrier's denial is supported.

#### Conclusion

In resolving disputes over reimbursement for medically necessary health care to treat a compensable injury, the role of DWC is to adjudicate payment following Texas laws and DWC rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons above the requestor has not established payment is due. As a result, the amount ordered is \$0.00.

# **ORDER**

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

# **Authorized Signature**

		February 7, 2020	
Signature	Medical Fee Dispute Resolution Officer	Date	

#### YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307,

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the** *Medical Fee Dispute Resolution Findings* **and Decision** together with any other required information specified in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.